



Proposed Service Changes

Fall 2017

SUMMARY

The service improvement identified in this proposal is made possible by increased Pikes Peak Rural Transportation Authority (PPRTA) sales tax revenue.

This transit enhancement continues Mountain Metropolitan Transit's (MMT) push toward improving system productivity and on-time performance, resulting in improved customer satisfaction.

This Fall 2017 improvement is considered a service modification that will result in improved schedule adherence for Route 11, which has been experiencing difficulties remaining on-time. The public process will occur later in July, and if approved, will be implemented on Sunday, October 1, 2017. See below:

Service Modification – An additional vehicle will be added to Route 11's weekday daytime schedule to improve on-time performance and route reliability.

Implementation - Sunday, October 1, 2017

As a recipient of Federal Transit Administration (FTA) funds, MMT has a federally-approved Title VI Program (of the Civil Rights Act of 1964) and is required to conduct a Title VI and Environmental Justice equity analysis in the course of planning a "major" service change. The approved MMT Environmental Justice Plan identifies a major service change as the "addition, elimination, or modification of 25% or more of service hours, miles or bus stops on a route or of the system." Adding a vehicle to Route 11 results in a 36% increase in route hours.

See below for details.

SERVICE MODIFICATION

ROUTE 11:

Add one (1) vehicle to the weekday daytime schedule on Route 11 (World Arena - PPCC). Route 11 is the third highest ridership route in the system and the second-most efficient at 30.8 passengers per hour, and operates on 30-minute headways. Route 10 also operates every 30-minutes, and by coordinating schedules with Route 11, the South Nevada corridor between the Downtown Transit Terminal and Southgate Road has high-frequency 15-minute transit service. Due to traffic congestion, high ridership activity, and other factors on South Nevada Avenue, Route 11 has been experiencing occasional delays along this segment and on-time performance has suffered. By incorporating an additional vehicle into the existing weekday daytime schedule, any delays can be absorbed by additional recovery time and adjusted running time, ensuring each trip starts on-time and can remain on-time throughout each trip.

This improvement will be implemented on Sunday, October 1, 2017.

PROCESS

Final recommendations will be made after completion of the public meetings and the public comment period. Decisions will be made in consideration of the comments received, benefits and other impacts to the community and the riding public, transit system operational requirements, and consistency with the City of Colorado Springs - Mountain Metropolitan Transit's objectives.