2012 Statistical Abstract

March 17, 2013

Prepared by the Finance, Planning and Analysis Section

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Highlights

Waldo Canyon Fire

- The Waldo Canyon Fire and its ultimate extension into the northwestern sections of Colorado Springs was certainly the major event for the Colorado Springs Fire Department in 2012. This tragic event caused two fire deaths, destroyed or damaged almost 400 structures, and produced direct economic losses exceeding $109 million.

Standards of Response Coverage

- 8-minute first company response coverage has remained essentially constant from 2007 through 2012. Only one Planning Evaluation Zone, PEZ 9, has first company response below 80%, and this is expected to improve in mid-2013 with the addition of Station 21.
- The 12-minute structure fire response coverage increased slightly during 2012, but this change is likely the result of typical statistical variation in the observed response coverage. Citywide, the 12-minute structure fire coverage level has remained at or near the 90% planning objective, although structure fire coverage remains below the 90% objective in several Planning Evaluation Zones.

Incident Trends

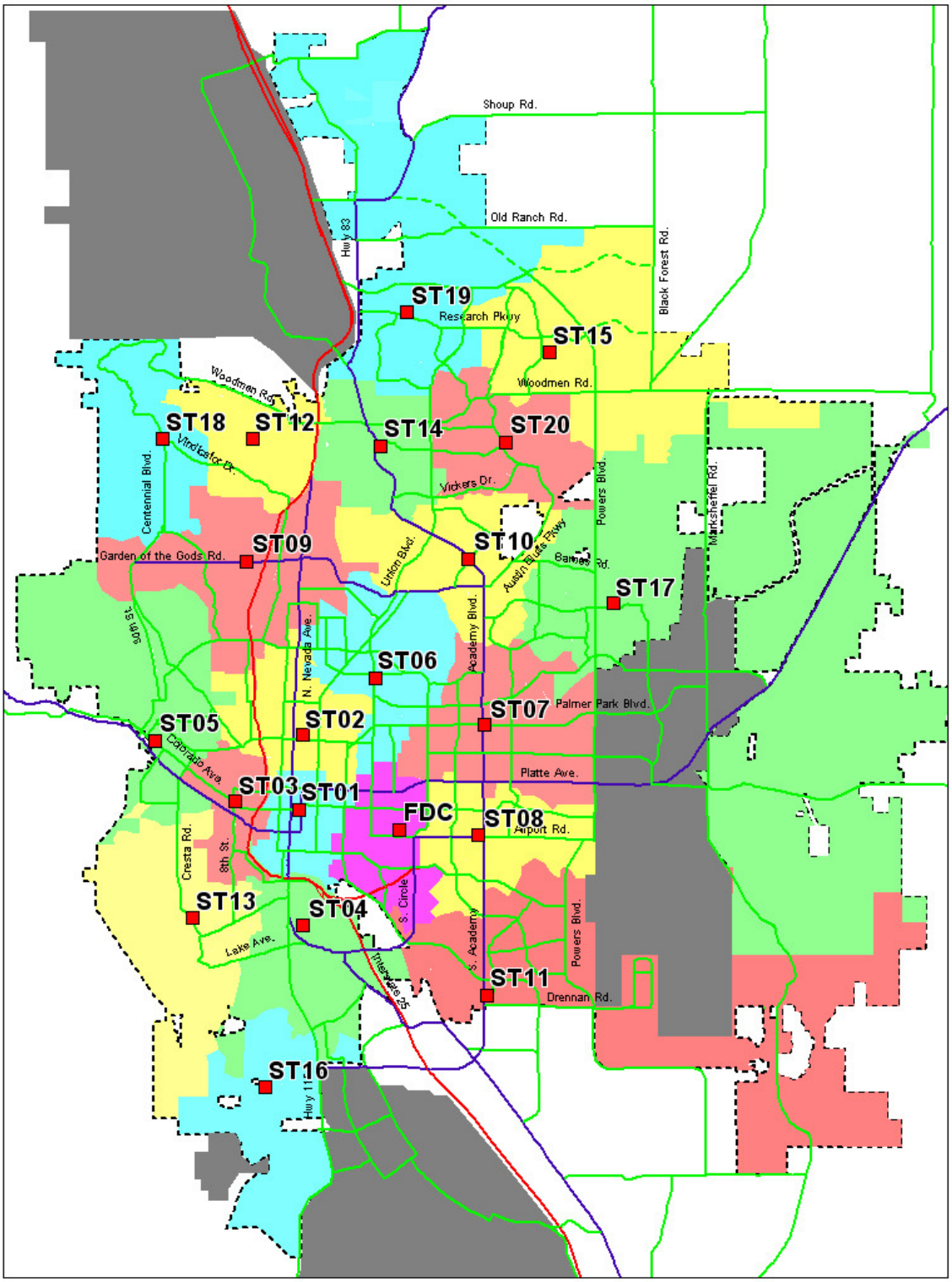
- For 2012, the rate of incidents per 1,000 residents was 127.2. Over the past decade, the total fire service incident rate per unit of population has shown a relatively consistent increase. Thus, the CSFD is receiving more calls for assistance per resident today than it did ten years ago.
- The number of fires of all types has remained relatively constant in Colorado Springs over the past decade.
- The number of medical incidents serviced by the CSFD has continued to rise. Actual medical incidents exceeded 36,000 in 2012. However, on a population-adjusted basis, the increase in medical incidents is less dramatic. Medical incidents per 1,000 residents have remained near 80 per year over the past decade. Population increase is largely responsible for the rise in medical incidents.
- Other types of fire service incidents, including, service calls, good intent calls, and false alarms continue rising. On a population-adjusted basis, these categories of incidents have increased significantly over the past decade and this trend is expected to continue in the near future.

Fire Service Costs

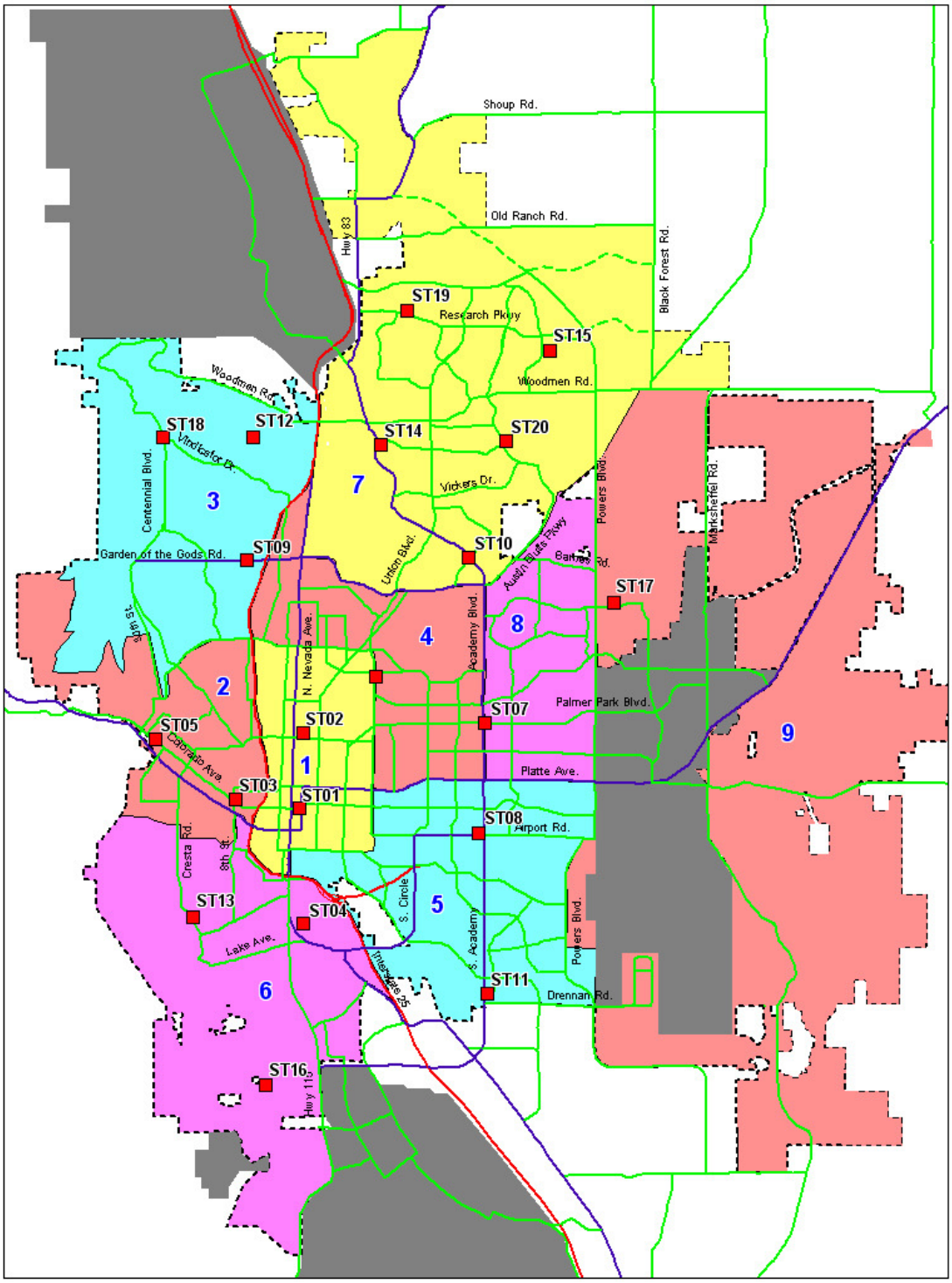
- Total expenditures for fire services in Colorado Springs during 2012 were comparable to fire service expenditures in 2008. However, on an inflation-adjusted basis, 2012 CSFD expenditures were well below the level during 2005. Over this period, the City's population increased by approximately 50,000 residents. Thus, when adjusted for population and inflation, total fire service costs in 2012 are below comparable costs levels in 2003 and each subsequent year except 2011.
- Fire service costs are expected to rise slightly in 2013 to provide equipment and staffing for Fire Station 21. This new facility is expected to open in mid-2013.

Service Area Maps

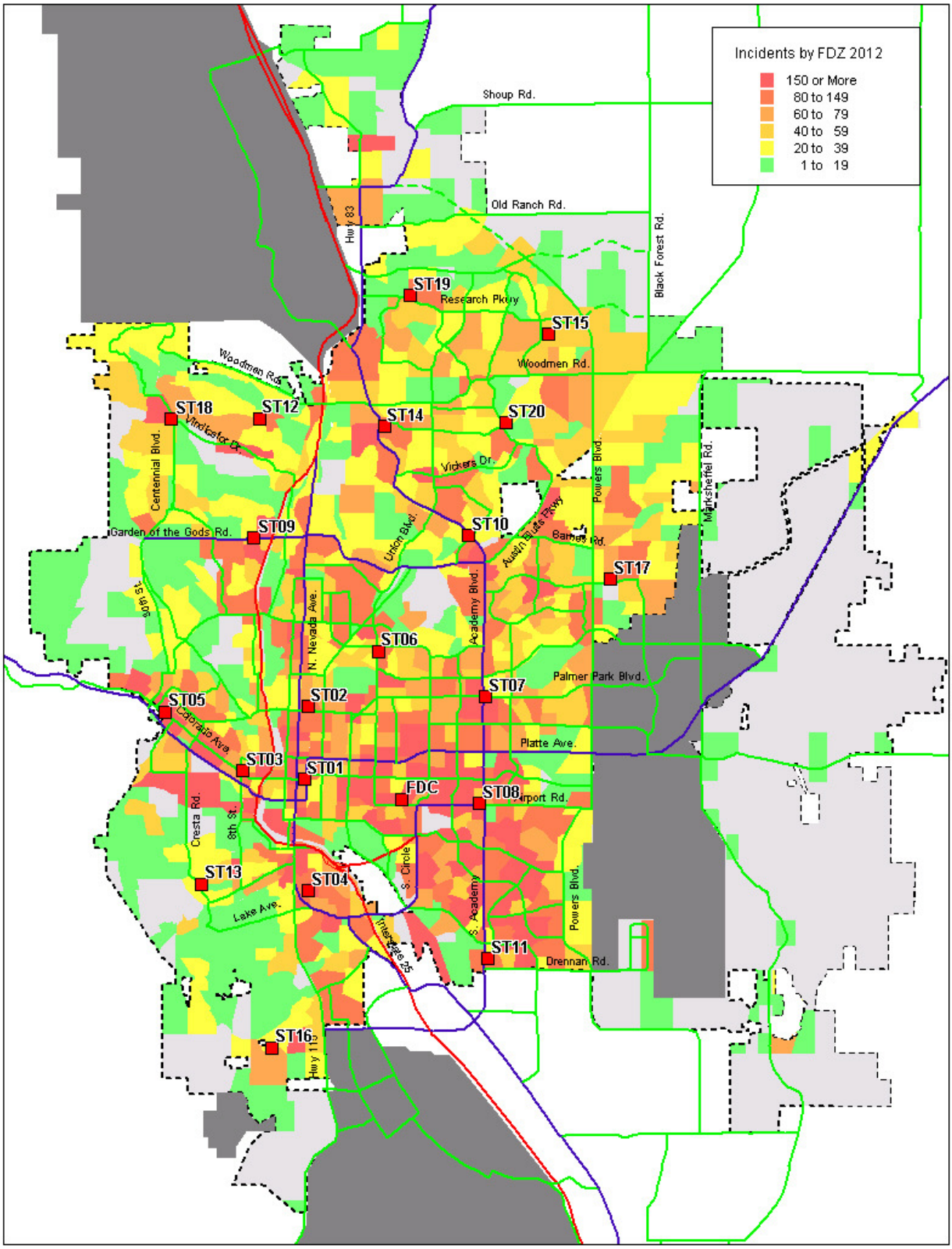
Fire Station Locations & Primary Service Areas



Planning Evaluation Zones



Geographic Distribution of Incidents by FDZ



Finances & Staffing

Colorado Springs Statistics

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
Population (000)[1]	375.2	378.8	383.1	391.8	394.9	401.2	407.7	419.4	*424.6*	*429.7*	*436.4*
Fire Stations	19	20	20	20	20	20	20	20	20	20	21

Note: Items in Italics are estimates.
[1] Source: 2013 Budget, City of Colorado Springs.

CSFD Budget and Per Capita Cost

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
General Fund ($M)	35.02	34.46	40.10	40.27	40.28	39.59	38.45	40.6	37.91	*42.77*	*42.18*
PSST ($M)	7.92	10.14	9.57	12.02	10.88	12.86	10.9	11.00	10.69	*12.13*	*12.84*
Grants ($M)					0.99	3.58	2.44	3.08	3.06	*1.85*	*2.69*
Total Funding ($M)	42.94	44.60	49.67	52.29	52.15	56.04	51.79	54.68	51.67	*56.75*	*57.70*
Per Capita Fire Cost ($)	114.45	117.74	129.65	133.45	132.07	139.67	127.02	130.39	*121.70*	*132.07*	*132.24*
Denver-Boulder CPI [3]	186.8	187.0	190.9	197.7	202.0	209.9	208.5	212.5	220.3	*224.0*	*229.6*
Budget(Y2010 $M)	48.84	50.67	55.27	56.19	54.84	56.72	52.76	54.68	49.83	*53.83*	*53.40*
Per Capita Cost (Y2010 $)	134.97	138.70	149.61	148.70	144.01	146.58	134.17	135.20	*121.70*	*129.91*	*126.90*

Note: Items in Italics are estimates or quantities derived from estimates.
[1] Source: Bureau of Labor Statistics and extrapolation.

CSFD Staffing Trend

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
Sworn Personnel	397	415	428	446	452	452	433	418	416	*412*	*427*
Non-Sworn Personnel	56.25	60.25	61.25	60.25	62.25	57.50	53.75	53.25	49.75	*45.75*	*46.75*
Special Positions	3	2.00	2.00	2.00	2.00	2.00	0.00	4.75	5.00	*6.00*	*6.00*
Total Staffing	**456.25**	**477.25**	**491.25**	**508.25**	**516.25**	**511.50**	**486.75**	**476.00**	**470.75**	***463.75***	***479.75***

CSFD Staffing per 1,000 Population

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
Sworn Personnel	1.06	1.10	1.12	1.14	1.14	1.13	1.06	1.00	*0.98*	*0.96*	*0.98*
Non-Sworn Personnel	0.15	0.16	0.16	0.15	0.16	0.14	0.13	0.13	*0.12*	*0.11*	*0.11*
Total Staffing	1.22	1.26	1.28	1.30	1.31	1.27	1.19	1.14	*1.11*	*1.08*	*1.10*

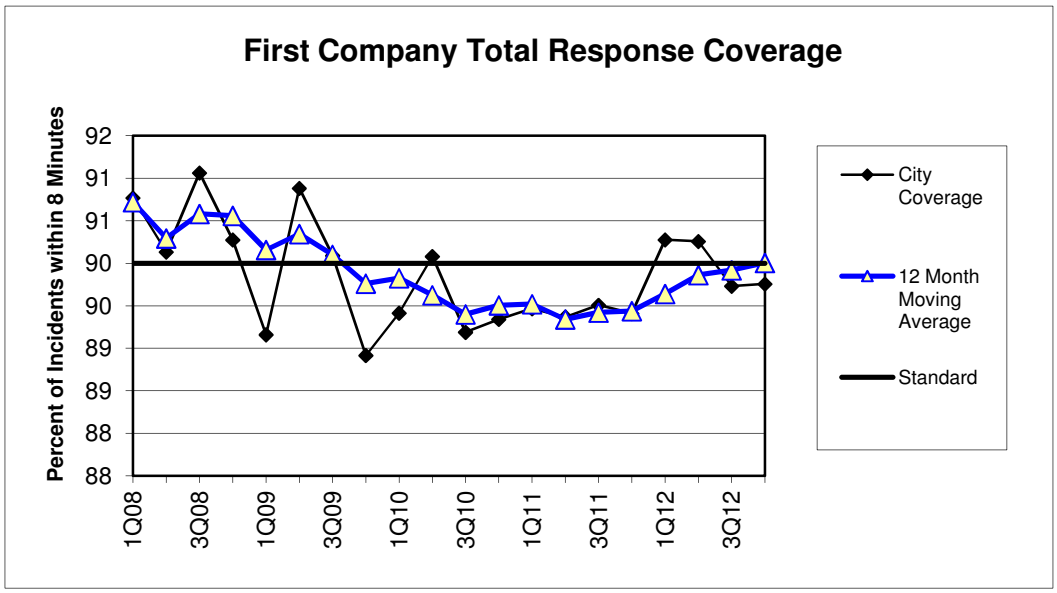
Fire Loss & Death Trend

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	10-yr Avg.
Fire Loss ($M)*	5.78	5.54	4.15	6.34	11.30	8.83	12.96	8.30	5.85	*117.32*	18.64
Per Capita Loss ($)	14.91	14.40	10.06	16.06	28.16	21.66	30.91	19.54	*13.62*	*268.85*	43.82
Civilian Fire Deaths	3	3	2	3	2	3	4	0	2	2	2.40
Deaths/100,000 Pop	0.79	0.78	0.52	0.76	0.50	0.74	0.95	0.00	*0.47*	*0.46*	0.60
Civilian Fire Injuries	19	48	32	38	39	21	31	51	49	34	36.20

* Fire loss in 2012 includes property damage associated with the Waldo Canyon Fire which were $109.7 million of the total.

Standards of Coverage

8-Minute First Fire Company Coverage Trend



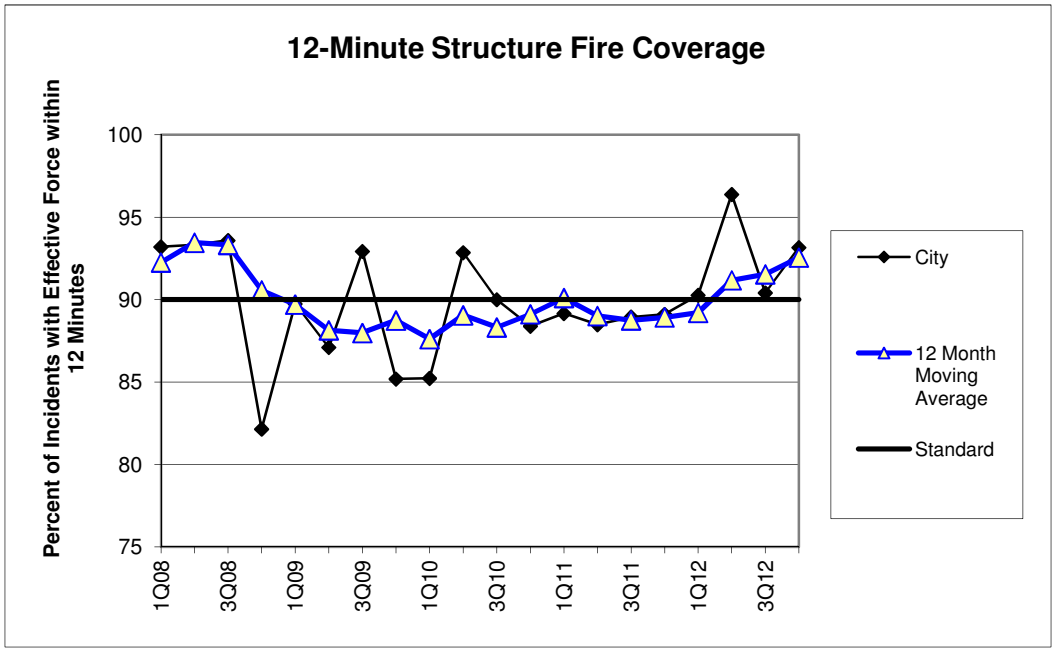
8-Minute First Company Response Coverage Quarterly Trend

Quarter	PEZ 1	PEZ 2	PEZ 3	PEZ 4	PEZ 5	PEZ 6	PEZ 7	PEZ 8	PEZ 9	City	12 Month Moving Average
1Q08	96.8	91.0	86.5	93.3	90.4	91.8	86.8	94.0	76.4	90.8	90.7
2Q08	97.5	90.4	84.8	94.3	90.2	88.3	87.9	92.2	74.0	90.1	90.3
3Q08	96.1	90.1	87.6	94.7	91.5	92.3	88.2	93.1	71.6	91.1	90.6
4Q08	97.1	92.0	87.0	91.5	91.0	90.0	86.0	92.6	74.4	90.3	90.6
1Q09	95.7	89.7	85.3	93.2	89.7	88.9	85.3	91.1	72.6	89.2	90.2
2Q09	97.5	93.0	84.2	92.4	90.1	90.0	88.9	95.4	77.3	90.9	90.3
3Q09	96.3	91.7	83.9	94.9	90.2	89.2	85.7	94.9	72.8	90.1	90.1
4Q09	97.2	89.5	84.3	92.4	89.1	89.8	81.9	93.8	74.1	88.9	89.8
1Q10	95.9	90.1	84.9	93.3	87.5	90.2	85.6	93.2	75.7	89.4	89.8
2Q10	96.3	91.5	85.0	92.0	90.3	89.9	87.1	94.0	73.2	90.1	89.6
3Q10	96.3	90.2	83.2	91.3	88.7	89.9	84.6	92.8	76.3	89.2	89.4
4Q10	96.7	91.5	84.1	91.8	88.4	89.4	84.5	93.3	74.5	89.3	89.5
1Q11	96.5	91.7	84.4	91.6	88.9	89.5	84.9	93.2	74.9	89.5	89.5
2Q11	96.6	92.2	85.0	91.9	88.1	89.4	84.6	93.0	74.6	89.4	89.3
3Q11	96.4	93.0	85.5	92.4	87.9	89.9	84.9	92.8	74.1	89.5	89.4
4Q11	96.3	93.0	85.4	92.7	87.7	90.5	84.9	92.2	73.9	89.4	89.4
1Q12	97.3	92.6	88.6	92.1	89.7	91.7	85.1	92.9	73.5	90.3	89.6
2Q12	96.4	93.1	88.8	92.7	89.2	90.7	86.0	91.0	75.4	90.3	89.9
3Q12	97.0	91.3	85.9	93.3	87.2	92.1	85.1	93.1	73.4	89.7	89.9
4Q12	96.2	90.7	88.0	91.7	88.9	90.4	86.5	93.9	75.2	89.8	90.0

*Coverage is percent of emergency incidents with first company arrival times within 8 minutes.

** Emergency responses only.

12-Minute Structure Fire Effective Force Coverage Trend



12-Minute Structure Fire Effective Force Percentage of Coverage Trend

Quarter	PEZ 1	PEZ 2	PEZ 3	PEZ 4	PEZ 5	PEZ 6	PEZ 7	PEZ 8	PEZ 9	City	12 Month Moving Average
1Q08	100.0	83.3	100.0	87.5	93.5	80.0	92.9	100.0	100.0	93.2	92.3
2Q08	100.0	100.0	66.7	100.0	94.1	100.0	85.7	100.0	66.7	93.3	93.5
3Q08	100.0	100.0	100.0	85.7	93.8	100.0	88.9	100.0	100.0	93.6	93.3
4Q08	100.0	100.0	75.0	83.3	90.0	85.7	70.0	71.4	50.0	82.1	90.6
1Q09	100.0	83.3	66.7	89.5	100.0	92.3	82.4	88.9	0.0	89.7	89.7
2Q09	90.9	71.4	77.8	75.0	96.2	100.0	86.7	83.3	100.0	87.1	88.1
3Q09	100.0	100.0	75.0	100.0	94.1	83.3	100.0	100.0	75.0	92.9	88.0
4Q09	88.9	66.7	100.0	100.0	90.0	70.0	77.8	90.0	100.0	85.2	88.7
1Q10	88.9	80.0	85.7	90.0	90.9	80.0	76.5	100.0	0.0	85.2	87.6
2Q10	62.5	88.9	90.0	100.0	96.7	88.9	100.0	100.0	100.0	92.9	89.0
3Q10	86.4	100.0	85.7	100.0	82.4	100.0	83.3	87.5	100.0	90.0	88.3
4Q10	91.7	100.0	70.0	94.4	96.2	66.7	90.0	100.0	50.0	88.4	89.1
1Q11	86.5	96.9	77.4	96.2	90.3	83.3	87.2	93.9	84.6	89.2	90.1
2Q11	93.0	100.0	76.0	89.8	89.5	84.4	83.0	91.9	78.6	88.5	89.0
3Q11	95.7	100.0	70.0	86.2	91.7	82.6	88.3	94.7	66.7	88.9	88.7
4Q11	97.7	95.5	73.3	83.0	90.7	90.9	85.5	92.9	75.0	89.1	88.9
1Q12	94.4	80.0	50.0	83.3	100.0	100.0	95.0	100.0	100.0	90.3	89.2
2Q12	100.0	83.3	100.0	100.0	95.2	100.0	91.7	100.0	100.0	96.4	91.2
3Q12	90.0	100.0	66.7	88.9	100.0	80.0	77.8	90.0	100.0	90.4	91.5
4Q12	100.0	92.9	66.7	93.8	100.0	100.0	82.4	90.0	N/A	93.2	92.6

* Only incidents initially dispatched as structure fires with two engines and one ladder truck/ HR arriving as emergency response.

8-Minute First Company Response Coverage Annual Trend

Year	PEZ 1	PEZ 2	PEZ 3	PEZ 4	PEZ 5	PEZ 6	PEZ 7	PEZ 8	PEZ 9	City
2007	96.7	92.0	83.2	93.3	89.3	90.2	87.0	92.7	69.3	89.9
2008	96.8	90.9	86.5	93.5	90.8	90.7	87.2	93.0	74.1	90.6
2009	96.7	91.0	84.4	93.2	89.8	89.5	85.4	93.8	74.2	89.8
2010	96.3	90.8	84.3	92.1	88.7	89.8	85.4	93.3	74.9	89.5
2011	96.3	93.0	85.4	92.7	87.7	90.5	85.0	92.2	73.8	89.4
2012	96.7	92.0	87.8	92.5	88.7	91.2	85.7	92.8	74.4	90.0

12-Minute Structure Fire Response Coverage Annual Trend

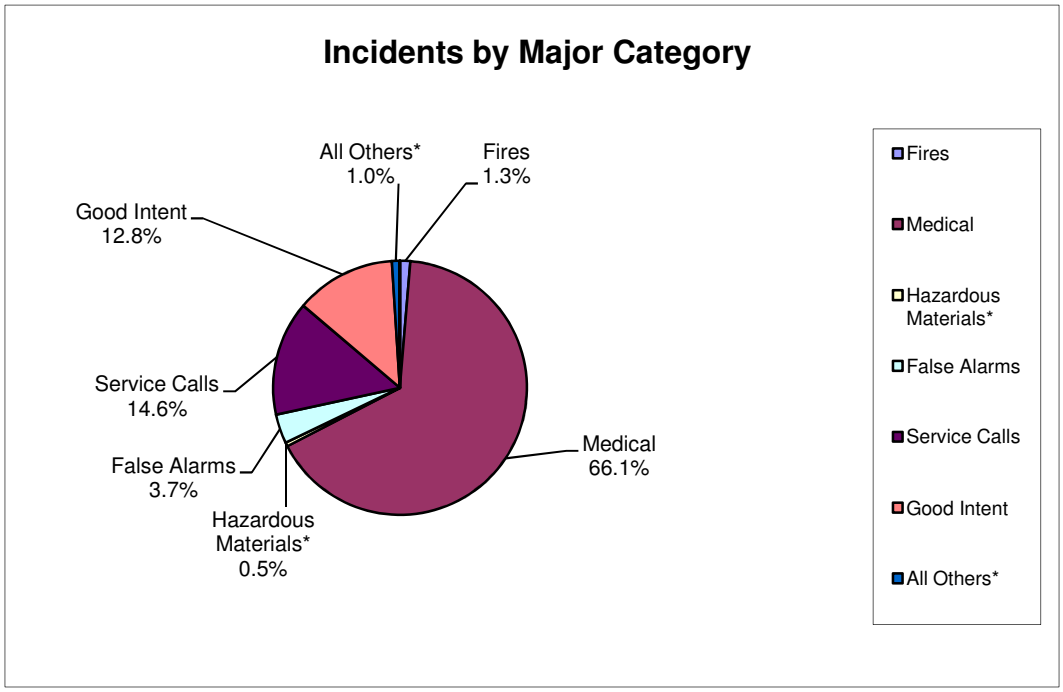
Year	PEZ 1	PEZ 2	PEZ 3	PEZ 4	PEZ 5	PEZ 6	PEZ 7	PEZ 8	PEZ 9	City
2007	92.3	85.2	81.0	96.8	92.9	82.9	93.7	100.0	92.9	92.0
2008	100.0	95.0	85.7	88.0	92.9	90.9	85.7	93.5	69.2	90.6
2009	96.1	83.3	79.2	88.6	95.1	85.4	84.5	90.6	62.5	89.0
2010	84.3	93.8	82.4	96.0	92.6	81.6	86.7	96.7	76.9	89.2
2011	97.7	95.5	73.3	83.0	90.7	90.9	85.5	92.9	75.0	89.1
2012	96.4	87.1	70.8	90.7	98.9	96.7	87.9	93.9	100.0	92.5

Incidents by PEZ

PEZ	2007	2008	2009	2010	2011	2012	5-Yr CAGR (%)
1	6,125	6,013	6,740	6,801	7,346	7,257	3.4
2	3,943	4,006	4,607	4,610	4,957	4,990	4.8
3	2,773	2,771	2,865	2,808	3,197	3,287	3.5
4	5,767	5,703	5,977	5,933	6,205	6,590	2.7
5	9,298	9,647	10,318	10,117	10,914	11,460	4.3
6	5,221	5,303	5,972	6,132	6,491	6,728	5.2
7	6,630	6,791	7,279	6,908	7,411	7,553	2.6
8	3,397	3,497	3,780	3,665	4,157	4,156	4.1
9	1,821	1,985	2,191	2,150	2,344	2,463	6.2
N/A	128	143	154	153	116	153	3.6
Total	**45,103**	**45,859**	**49,883**	**49,277**	**53,138**	**54,637**	3.9

Operations Summary

Annual Emergency Incidents by Major Category

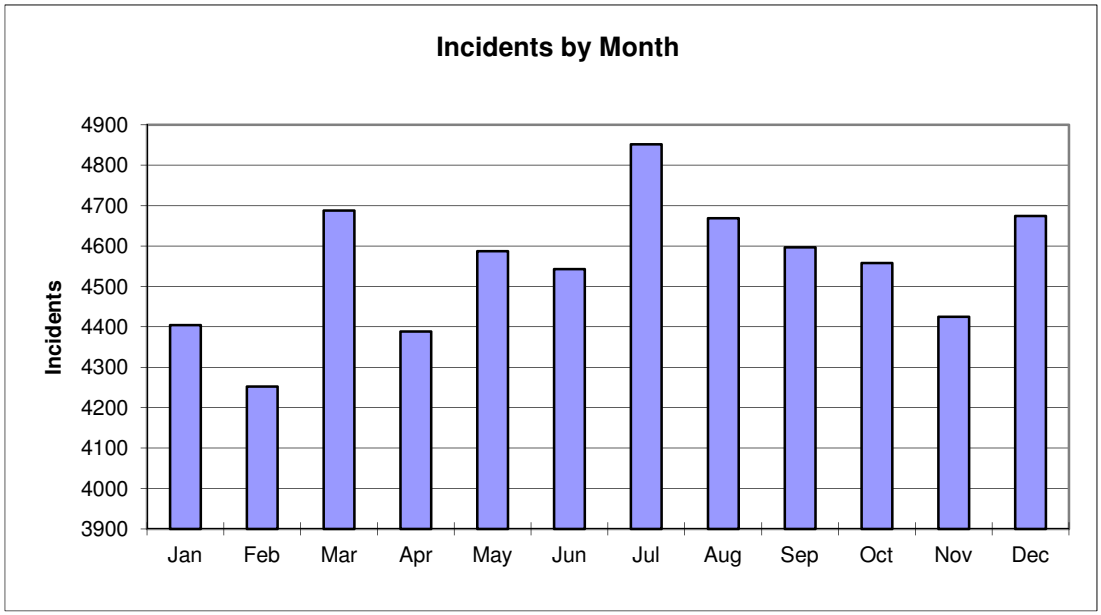


Emergency Incident Trend by Situation Found

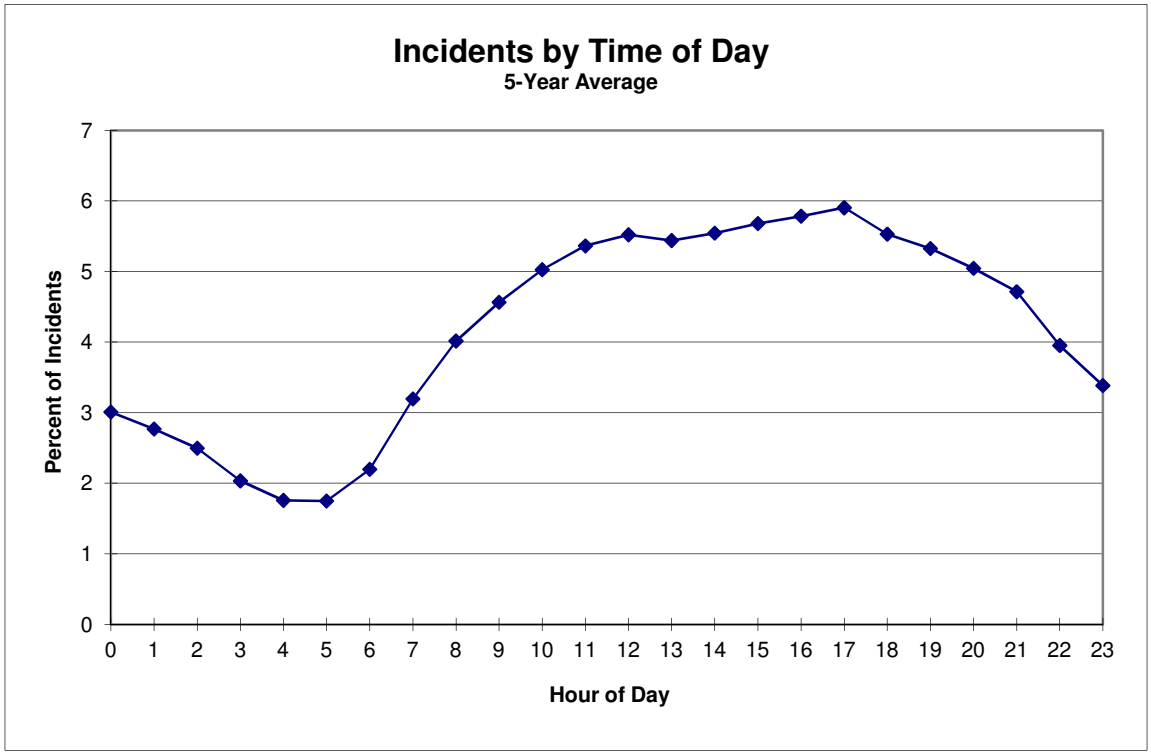
Incident Category	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
Fires	959	731	779	849	726	786	729	844	803	714
Medical	29,976	29,830	31,414	30,825	28,867	28,039	33,323	33,708	35,002	36,188
Hazardous Materials*	522	364	299	281	314	256	250	248	269	269
False Alarms	2,293	2,032	1,932	2,062	2,222	1,962	2,166	2,047	2,090	2,046
Service Calls	4,531	5,762	5,836	5,910	5,927	5,758	6,405	6,094	7,745	7,990
Good Intent	2,285	3,955	4,406	4,657	6,608	8,667	6,617	5,914	6,757	7,011
All Others*	685	630	503	520	439	392	393	422	472	419
Total	**41,251**	**43,304**	**45,169**	**45,104**	**45,103**	**45,859**	**49,883**	**49,277**	**53,138**	**54,637**

* Some categories were redefined over the period due to changes in the incident reporting system.

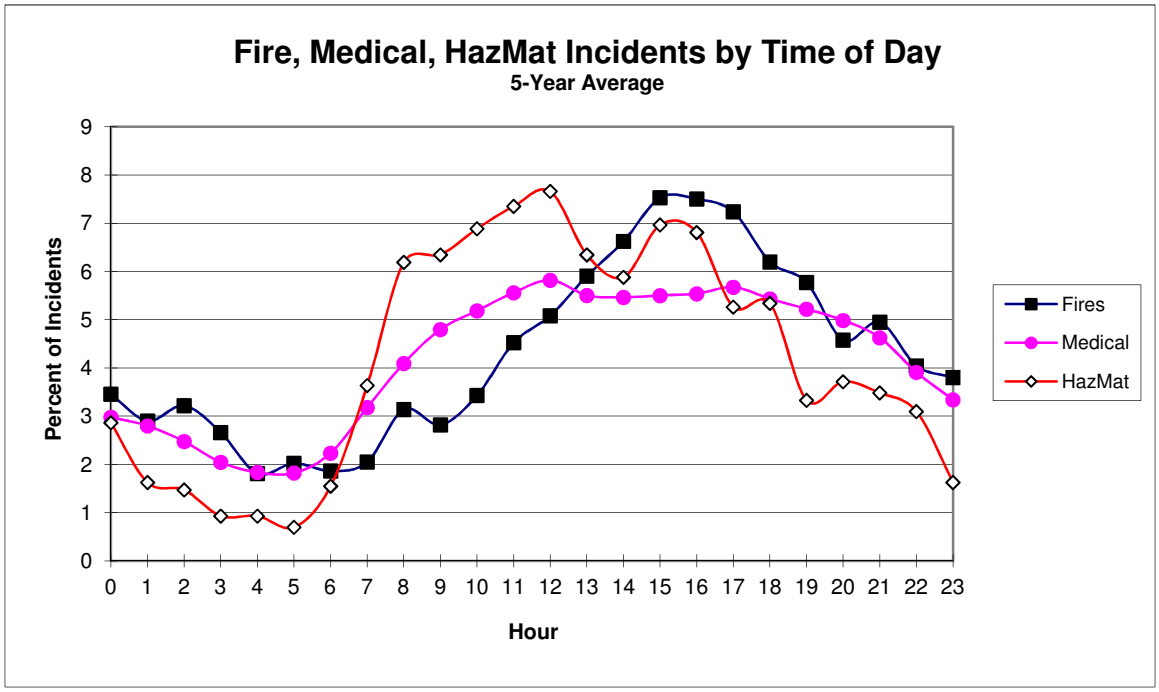
Annual Emergency Incidents by Month



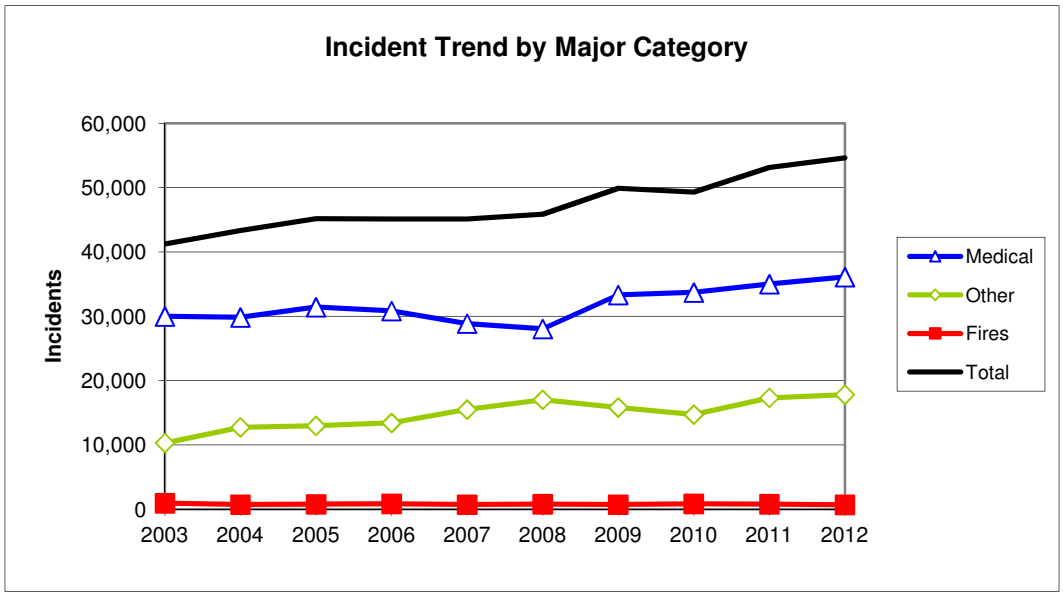
Emergency Incidents by Time of Day



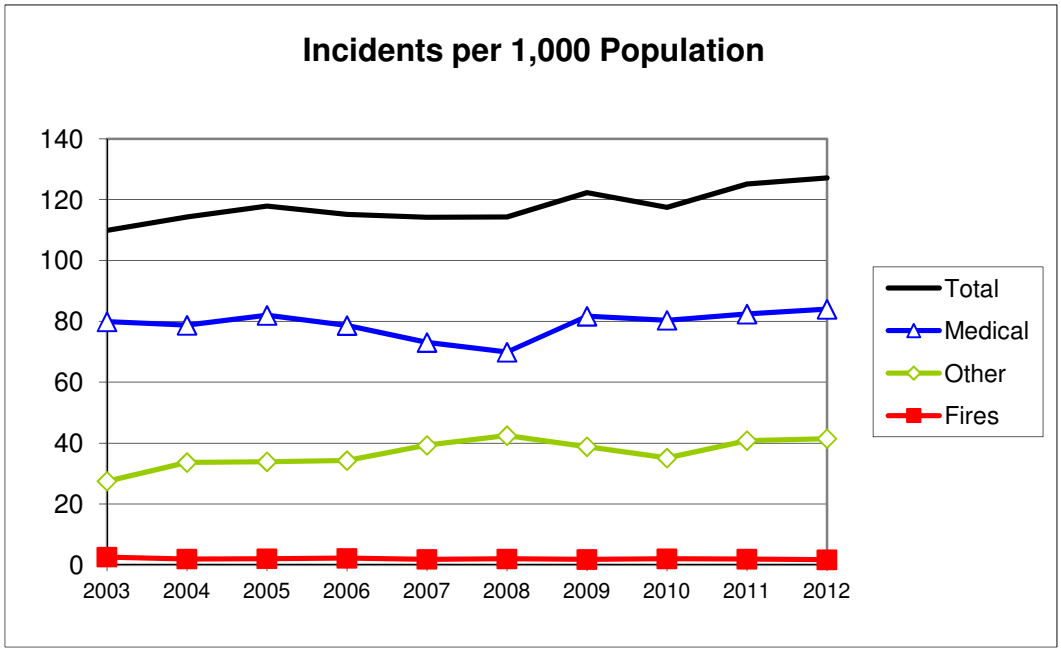
Fire, Medical, and HazMat Incidents by Time of Day



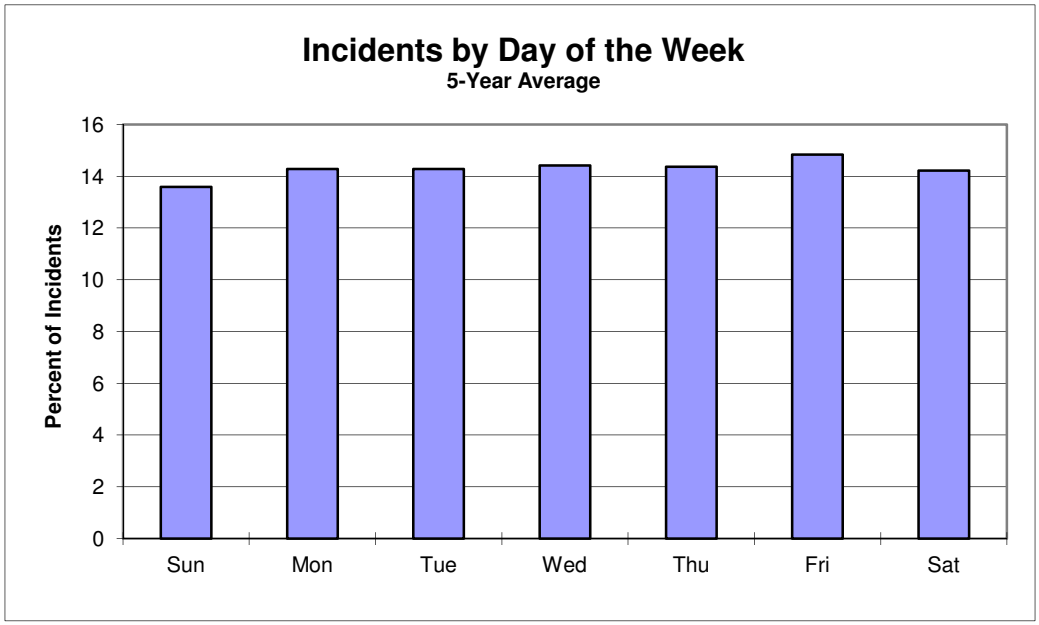
Emergency Incident Trend by Situation Found Category



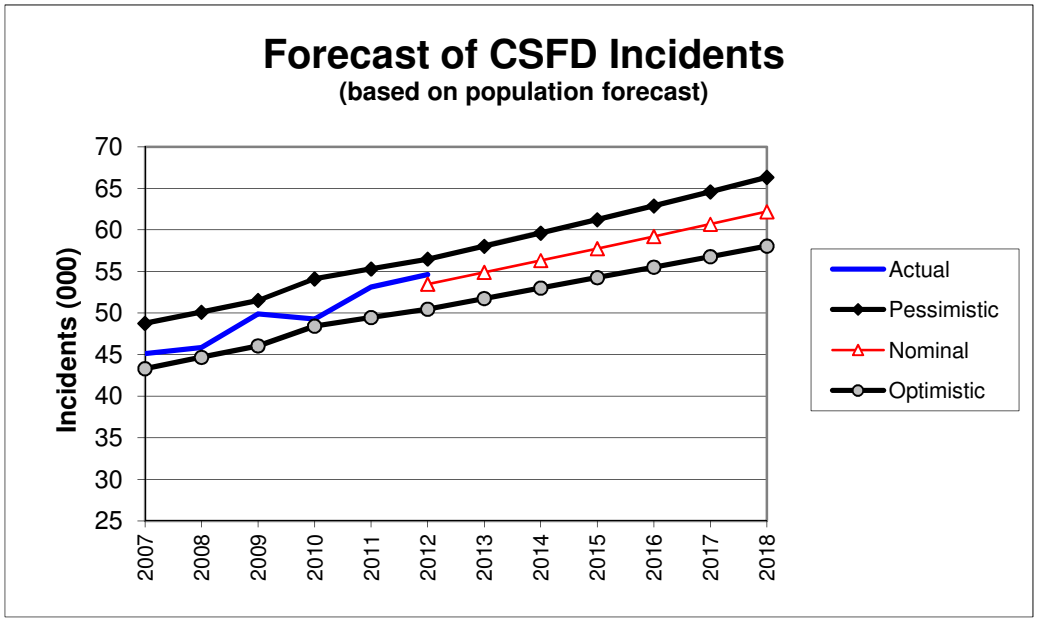
Emergency Incident Trend per 1,000 Population



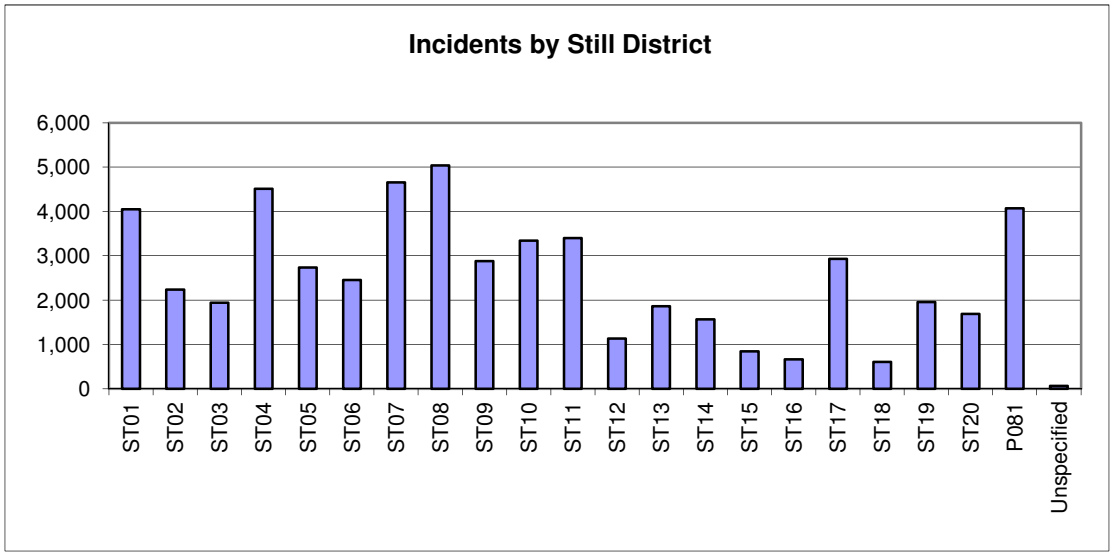
Emergency Incidents by Day of the Week



Incident Forecast



Annual Incidents by Still District



Incidents by Still District Trend

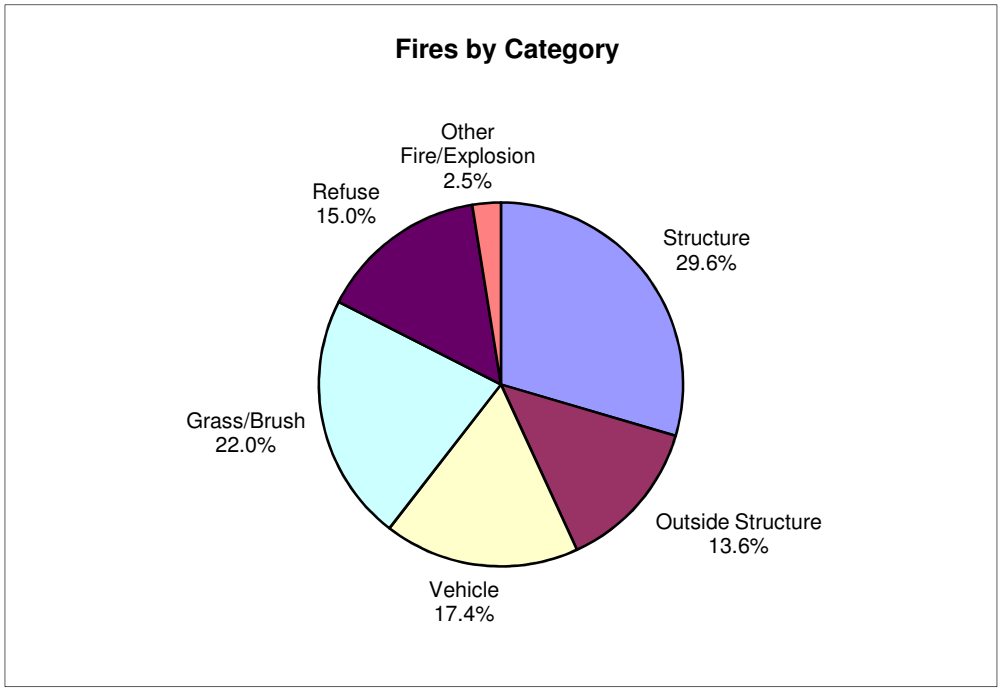
	2007	2008	2009	2010	2011	2012	Annual Change (%)	5 Year CAGR (%)
ST01	4,344	3,479	3,957	3,732	4,304	4,047	-5.97	-1.41
ST02	2,034	1,943	2,126	2,137	2,196	2,235	1.78	1.90
ST03	1,606	1,557	2,035	2,129	2,064	1,940	-6.01	3.85
ST04	3,614	3,761	4,089	4,102	4,527	4,514	-0.29	4.55
ST05	2,085	2,102	2,316	2,399	2,570	2,739	6.58	5.61
ST06	2,533	2,327	2,386	2,319	2,416	2,456	1.66	-0.62
ST07	4,111	4,034	4,245	4,186	4,442	4,658	4.86	2.53
ST08	5,832	4,351	4,851	4,670	5,042	5,040	-0.04	-2.88
ST09	2,088	2,260	2,314	2,251	2,656	2,878	8.36	6.63
ST10	2,590	2,727	3,041	3,070	3,351	3,340	-0.33	5.22
ST11	2,896	2,747	3,088	3,152	3,356	3,402	1.37	3.27
ST12	992	985	997	966	1,156	1,131	-2.16	2.66
ST13	1,518	1,576	1,608	1,671	1,723	1,864	8.18	4.19
ST14	1,238	1,246	1,366	1,202	1,287	1,565	21.60	4.80
ST15	814	810	796	799	851	847	-0.47	0.80
ST16	399	386	507	488	578	666	15.22	10.79
ST17	2,281	2,436	2,708	2,609	2,900	2,929	1.00	5.13
ST18	594	594	660	605	588	603	2.55	0.30
ST19	1,863	1,967	2,053	2,049	2,147	1,958	-8.80	1.00
ST20	1,336	1,374	1,531	1,308	1,548	1,690	9.17	4.81
P081	224	3,123	3,163	3,387	3,374	4,068	20.57	N/A
Unspecified	111	74	46	46	62	67	N/A	N/A
Other	0	0	0	0	0	0	N/A	N/A
Total	45,103	45,859	49,883	49,277	53,138	54,637	2.82	3.91

Annual Incidents by Still District and Situation Found Category

	False Alarm	Fire	Good Intent - Cancel	Good Intent- Other	Hazardous Condition	Haz Mat	Medical	Other	Rescue	Rupture	Service Call	Total
ST01	140	44	46	636	7	13	2,433	5	10	2	711	4,047
ST02	105	35	13	295	11	19	1,363	3	6	0	385	2,235
ST03	32	31	5	304	4	14	1,305	3	9	1	232	1,940
ST04	135	42	26	532	10	14	3,115	8	15	0	617	4,514
ST05	81	30	23	366	9	16	1,825	1	13	1	374	2,739
ST06	60	29	16	233	11	16	1,735	5	3	1	347	2,456
ST07	109	61	21	594	17	15	3,207	5	11	2	616	4,658
ST08	124	67	43	571	7	20	3,468	8	11	1	720	5,040
ST09	94	42	35	282	6	11	1,912	4	3	4	485	2,878
ST10	126	32	29	325	2	14	2,291	9	10	2	500	3,340
ST11	160	66	62	391	11	18	2,226	4	7	2	455	3,402
ST12	75	17	2	114	3	8	712	2	1	2	195	1,131
ST13	83	14	10	247	1	13	1,290	11	4	1	190	1,864
ST14	79	23	8	110	1	9	1,072	1	0	0	262	1,565
ST15	40	16	11	95	1	9	526	0	3	0	146	847
ST16	50	4	0	81	0	1	435	2	2	0	91	666
ST17	169	45	22	329	5	17	1,863	8	11	1	458	2,928
ST18	30	11	8	95	2	5	326	3	2	0	121	603
ST19	105	31	38	210	1	11	1,226	20	8	1	307	1,958
ST20	136	23	7	190	6	14	1,071	1	8	0	234	1,690
P081	113	41	27	551	5	11	2,766	11	16	1	526	4,068
Other	0	10	0	8	0	1	21	6	4	0	18	68
Total	2,046	714	452	6,559	120	269	36,188	120	157	22	7,990	54,637

Fire Incidents

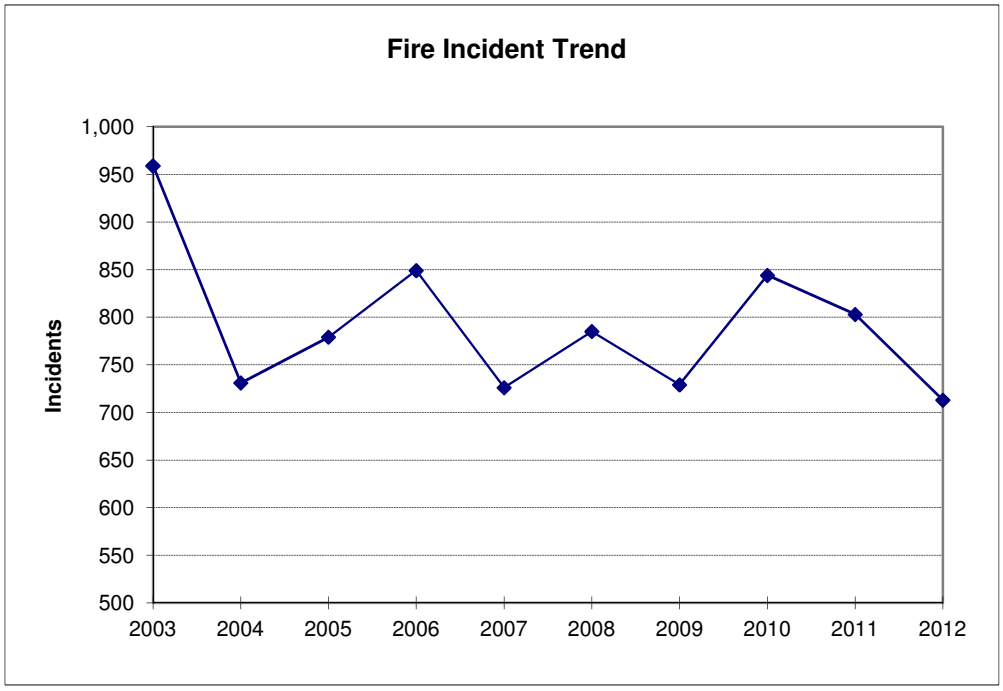
Fire Incidents by Category



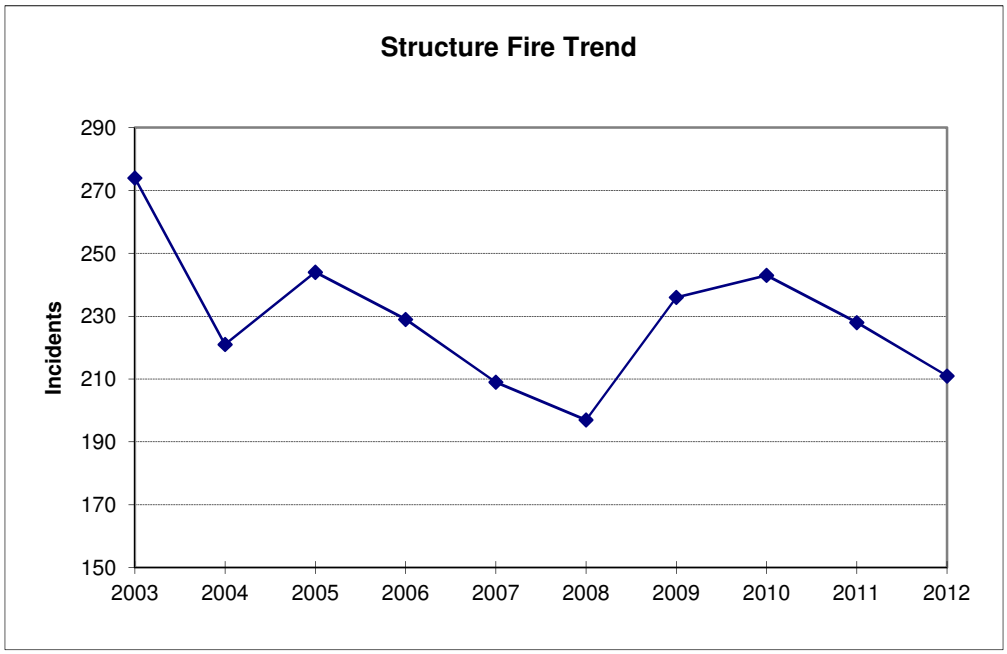
Annual Fire Incident Trend

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
Structure	274	221	244	229	209	197	236	243	228	211
Outside Structure	119	70	69	101	94	93	103	93	110	97
Vehicle	243	187	161	153	138	138	125	154	121	124
Grass/Brush	107	114	156	196	149	220	123	209	205	157
Refuse	199	115	129	151	121	120	125	130	124	107
Other Fire/Explosion	17	24	20	19	15	17	17	15	15	18
Total Fire/Explosion	**959**	**731**	**779**	**849**	**726**	**785**	**729**	**844**	**803**	**714**

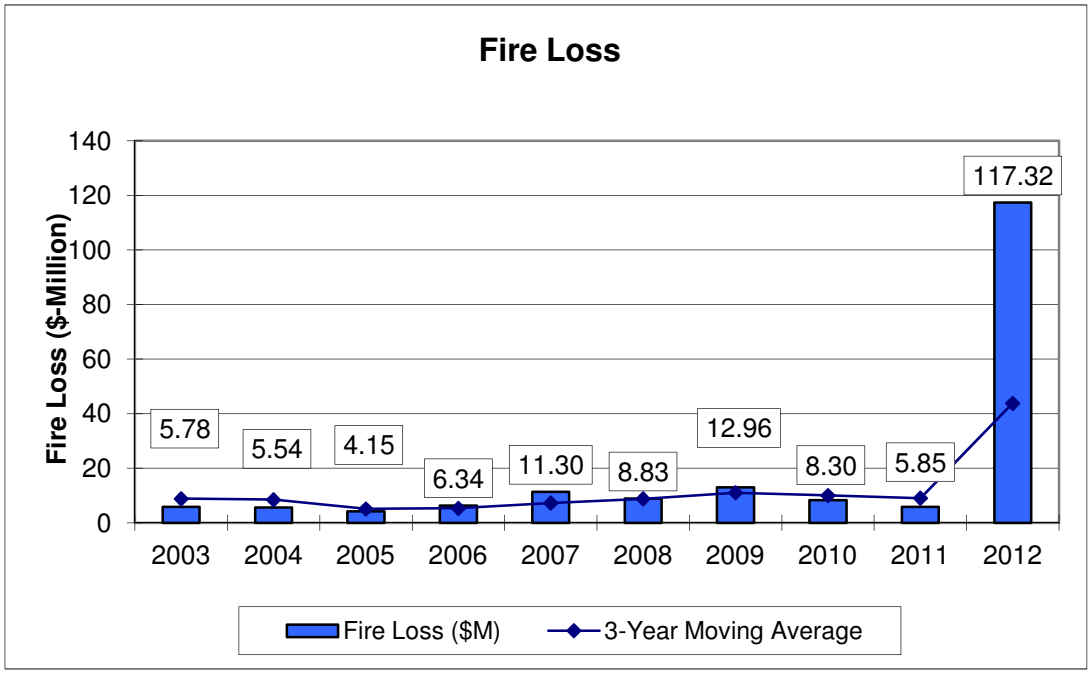
Fire Incident Trend Graph



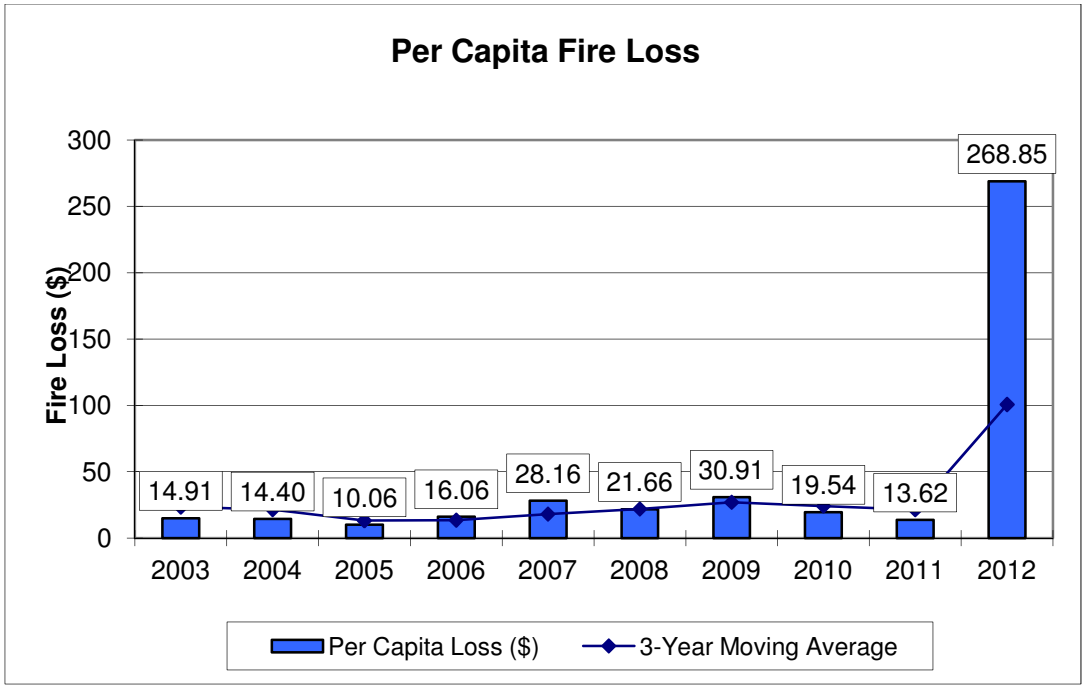
Structure Fire Incident Trend Graph



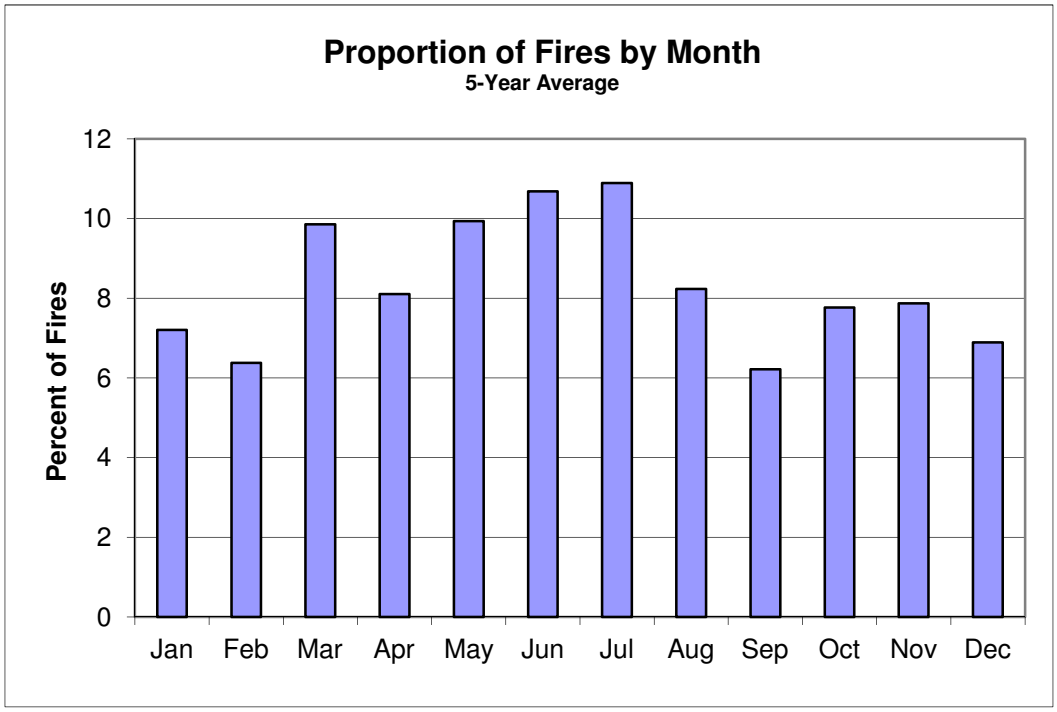
Estimated Fire Loss Trend Graph



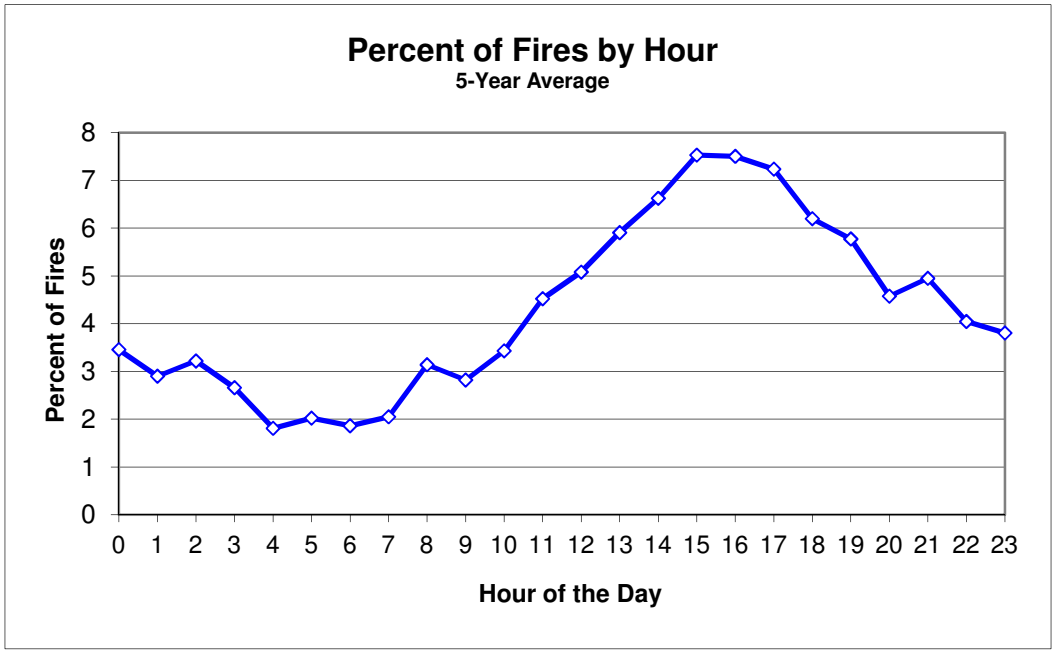
Per Capita Fire Loss Trend Graph



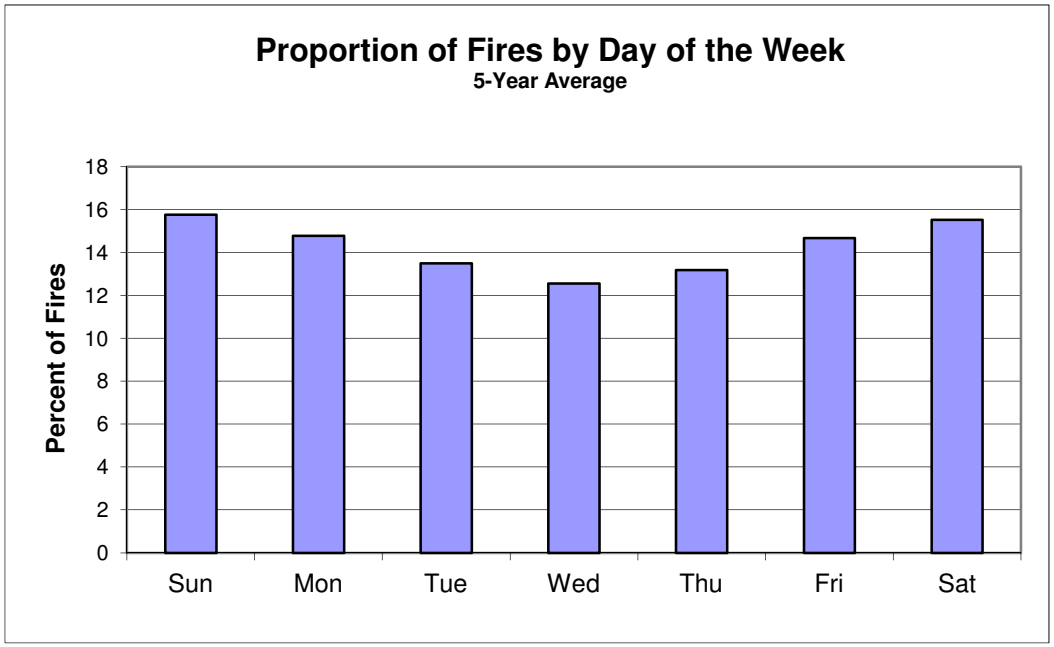
Percent of Fires by Month



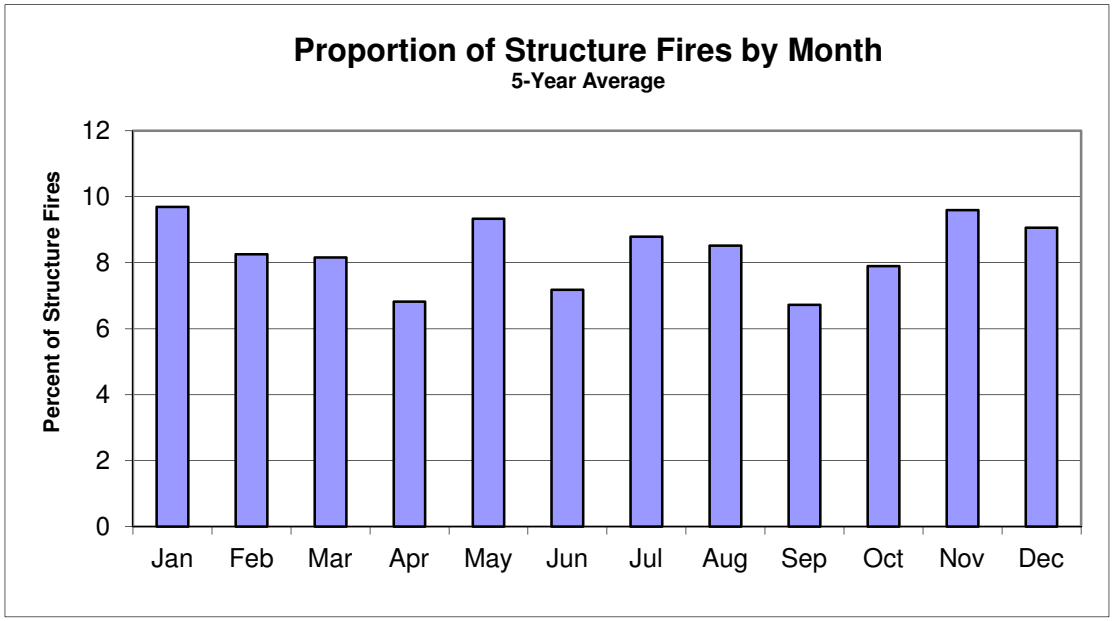
Percent of Fires by Hour



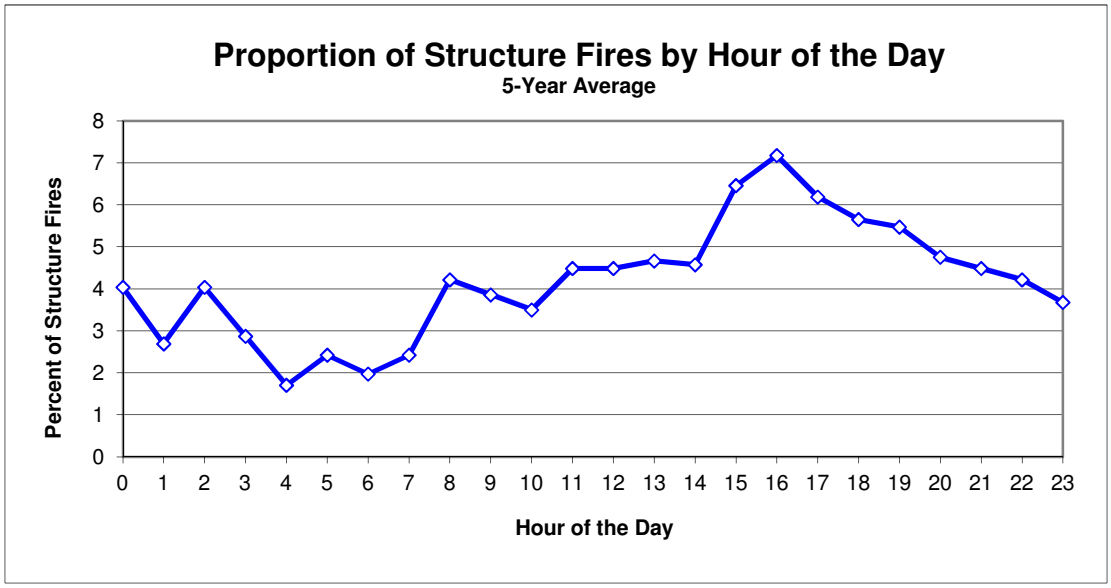
Percent of Fires by Day of the Week



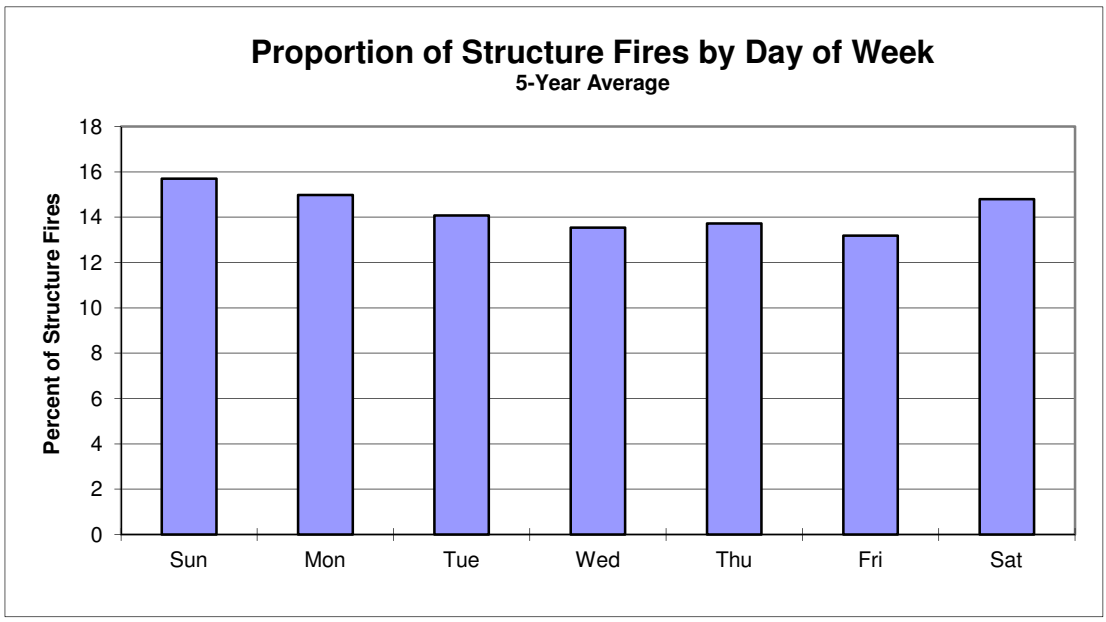
Percent of Structure Fires by Month



Percent of Structure Fires by Hour of the Day



Percent of Structure Fires by Day of the Week



5-Year Total Structure Fires by Ignition Factor and Property Use

Ignition Factor	Single Family	Multi-Family	Other Residential	Commercial	Industrial	Not Specified	Total
Animal	2	1	0	0	0	0	3
Arson/Suspicious	64	42	3	47	0	4	160
Children playing w/matches	21	6	0	1	0	0	28
Chimney fire	33	4	0	1	0	0	38
Collision/Overturn	0	0	0	2	0	0	2
Combustibles too close to heat	55	25	3	15	2	2	102
Cutting/Welding	8	3	0	4	0	0	15
Design/construction deficiency	1	0	0	0	0	0	1
Electrical short/malfunction	88	17	5	29	2	5	146
Equipment overload	2	1	0	2	0	0	5
Exposure	7	0	0	1	0	0	8
Falling asleep	19	19	2	0	0	0	40
Fireworks	4	1	0	0	0	0	5
High wind	1	0	0	1	0	0	2
Impairment	2	1	0	0	0	0	3
Improper Disposal of Ashes	14	4	0	1	1	0	20
Incorrect use of heating equipment	12	5	1	3	0	0	21
Lack of maintenance	7	1	1	9	0	0	18
Leak/break/part failure	6	0	0	5	0	0	11
Lightning	20	0	0	2	0	0	22
Malfunction of heating equipment	8	2	0	4	1	0	15
Malicious Mischief	0	1	0	0	0	0	1
Misuse of flammable liquid	5	1	0	0	1	0	7
Open Burning	3	3	0	0	0	1	7
Rekindle from previous fire	3	1	0	0	0	0	4
Smoking	48	35	1	8	0	0	92
Spill of flammable liquid	7	8	0	3	0	0	18
Spontaneous heating	7	0	0	4	0	0	11
Unattended cooking	108	71	1	9	0	1	190
Undetermined	73	15	1	24	1	6	120
Total	**628**	**267**	**18**	**175**	**8**	**19**	**1,115**

* Property classes comply with ICMA property categories.

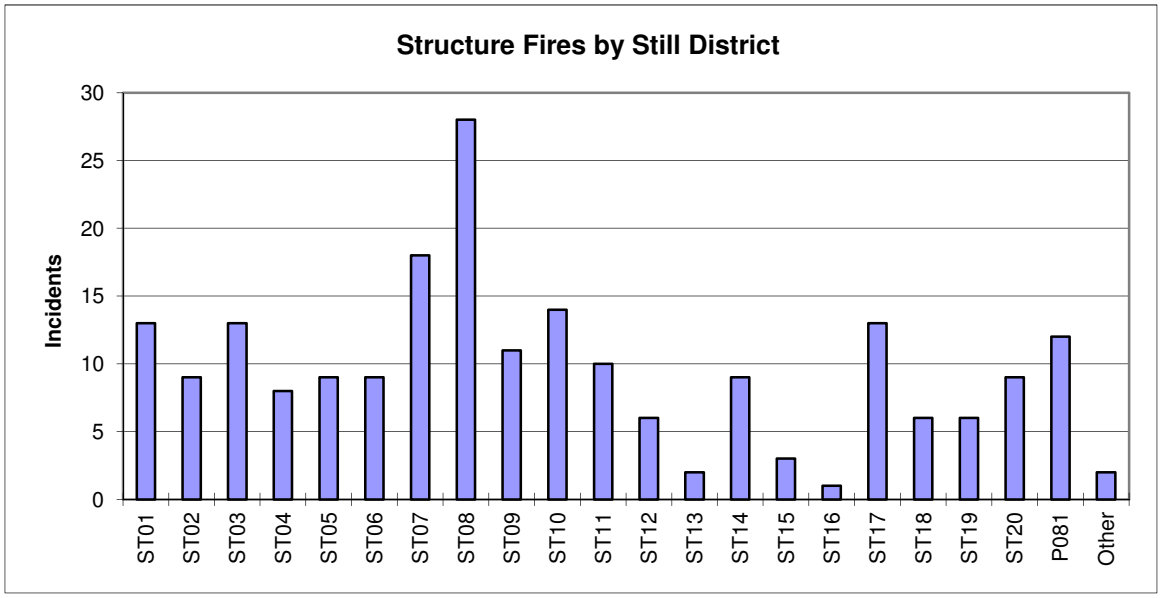
5-Year Percent of Structure Fires by Ignition Factor and Property Use

Ignition Factor	Single Family	Multi-Family	Other Residential	Commercial	Industrial	Not Specified	All Categories
Arson/Suspicious	5.7	3.8	0.3	4.2	0.0	0.4	14.3
Children playing w/matches	1.9	0.5	0.0	0.1	0.0	0.0	2.5
Chimney fire	3.0	0.4	0.0	0.1	0.0	0.0	3.4
Collision/Overturn	0.0	0.0	0.0	0.2	0.0	0.0	0.2
Combustibles too close to heat	4.9	2.2	0.3	1.3	0.2	0.2	9.1
Cutting/Welding	0.7	0.3	0.0	0.4	0.0	0.0	1.3
Design/construction deficiency	0.1	0.0	0.0	0.0	0.0	0.0	0.1
Electrical short/malfunction	7.9	1.5	0.4	2.6	0.2	0.4	13.1
Equipment overload	0.2	0.1	0.0	0.2	0.0	0.0	0.4
Exposure	0.6	0.0	0.0	0.1	0.0	0.0	0.7
Falling asleep	1.7	1.7	0.2	0.0	0.0	0.0	3.6
Fireworks	0.4	0.1	0.0	0.0	0.0	0.0	0.4
High wind	0.1	0.0	0.0	0.1	0.0	0.0	0.2
Impairment	0.2	0.1	0.0	0.0	0.0	0.0	0.3
Improper Disposal of Ashes	1.3	0.4	0.0	0.1	0.1	0.0	1.8
Incorrect use of heating equipment	1.1	0.4	0.1	0.3	0.0	0.0	1.9
Lack of maintenance	0.6	0.1	0.1	0.8	0.0	0.0	1.6
Leak/break/part failure	0.5	0.0	0.0	0.4	0.0	0.0	1.0
Lightning	1.8	0.0	0.0	0.2	0.0	0.0	2.0
Malfunction of heating equipment	0.7	0.2	0.0	0.4	0.1	0.0	1.3
Malicious Mischief	0.0	0.1	0.0	0.0	0.0	0.0	0.1
Misuse of flammable liquid	0.4	0.1	0.0	0.0	0.1	0.0	0.6
Open Burning	0.3	0.3	0.0	0.0	0.0	0.1	0.6
Rekindle from previous fire	0.3	0.1	0.0	0.0	0.0	0.0	0.4
Smoking	4.3	3.1	0.1	0.7	0.0	0.0	8.3
Spill of flammable liquid	0.6	0.7	0.0	0.3	0.0	0.0	1.6
Spontaneous heating	0.6	0.0	0.0	0.4	0.0	0.0	1.0
Unattended cooking	9.7	6.4	0.1	0.8	0.0	0.1	17.0
Undetermined	6.5	1.3	0.1	2.2	0.1	0.5	10.8
Total	**56.3**	**23.9**	**1.6**	**15.7**	**0.7**	**1.7**	**100.0**

Annual Structure Fires by Property Use

Ignition Factor	Single Family	Multi-Family	Other Residential	Commercial	Industrial	Not Specified	**Total**
Arson/Suspicious	14	6	0	8	0	0	**28**
Children playing w/matches	1	0	0	0	0	0	**1**
Chimney fire	6	1	0	0	0	0	**7**
Combustibles too close to heat	14	4	1	6	0	0	**25**
Design/construction deficiency	1	0	0	0	0	0	**1**
Electrical short/malfunction	15	2	0	3	0	1	**21**
Exposure	1	0	0	1	0	0	**2**
Falling asleep	0	4	0	0	0	0	**4**
High wind	1	0	0	1	0	0	**2**
Improper Disposal of Ashes	5	0	0	0	0	0	**5**
Incorrect use of heating equipment	3	0	0	0	0	0	**3**
Lack of maintenance	3	0	1	2	0	0	**6**
Leak/break/part failure	1	0	0	1	0	0	**2**
Lightning	3	0	0	0	0	0	**3**
Malfunction of heating equipment	2	0	0	0	1	0	**3**
Misuse of flammable liquid	1	1	0	0	0	0	**2**
Smoking	15	10	0	2	0	0	**27**
Spill of flammable liquid	2	2	0	0	0	0	**4**
Spontaneous heating	1	0	0	0	0	0	**1**
Unattended cooking	11	20	0	2	0	0	**33**
Undetermined	17	4	1	7	0	2	**31**
Total	**117**	**54**	**3**	**33**	**1**	**3**	**211**

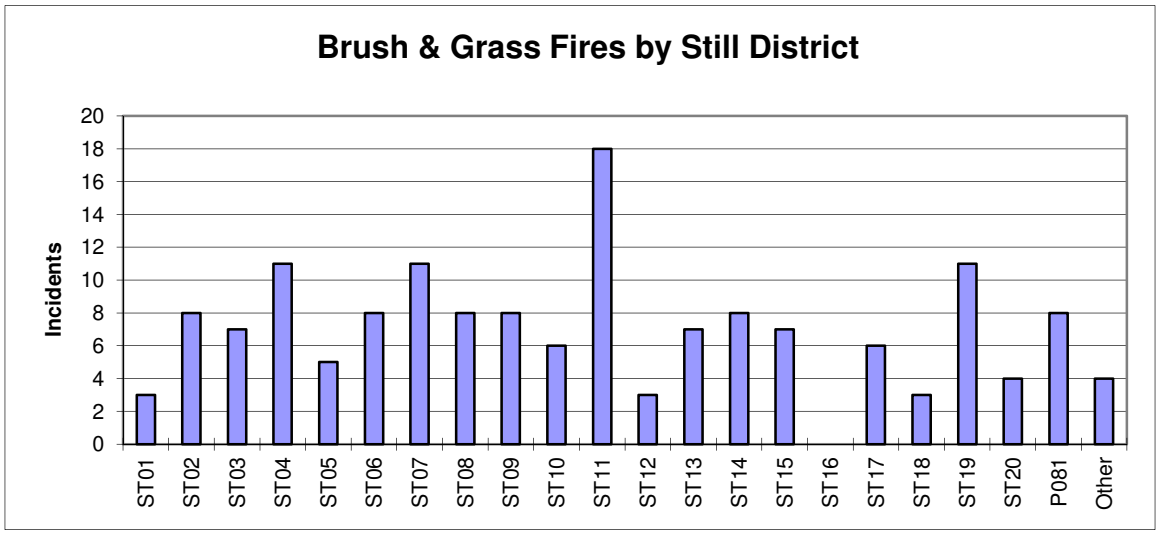
Structure Fires by Still District



Structure Fires by Still District Trend

	2008	2009	2010	2011	2012	Annual Change (%)	5-Year Average
ST01	13	15	13	12	13	8.33	13.2
ST02	10	12	11	10	9	-10.00	10.4
ST03	3	5	7	3	13	333.33	6.2
ST04	11	15	15	18	8	-55.56	13.4
ST05	8	8	9	7	9	28.57	8.2
ST06	12	11	7	14	9	-35.71	10.6
ST07	13	17	16	13	18	38.46	15.4
ST08	19	29	23	32	28	-12.50	26.2
ST09	8	9	13	19	11	-42.11	12.0
ST10	12	11	18	12	14	16.67	13.4
ST11	18	23	27	23	10	-56.52	20.2
ST12	6	5	9	0	6	N/A	5.2
ST13	2	9	8	4	2	-50.00	5.0
ST14	8	6	9	6	9	50.00	7.6
ST15	5	5	6	4	3	-25.00	4.6
ST16	3	6	1	3	1	-66.67	2.8
ST17	16	16	17	12	13	8.33	14.8
ST18	2	3	8	1	6	500.00	4.5
ST19	11	9	8	8	6	-25.00	7.8
ST20	6	8	4	12	9	-25.00	8.3
P081	11	14	13	10	12	N/A	N/A
Other	0	0	1	5	2	-60.00	N/A
Total	**197**	**236**	**243**	**228**	**211**	**-7.46**	**223.0**

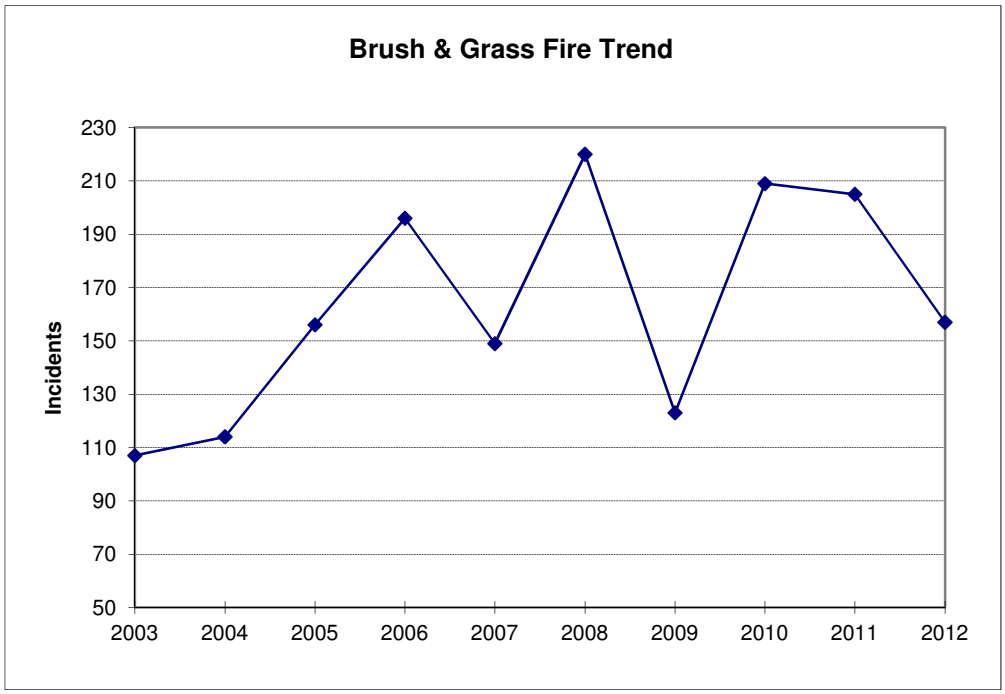
Grass/Brush Fires by Still District



Grass/Brush Fires by Still District Trend

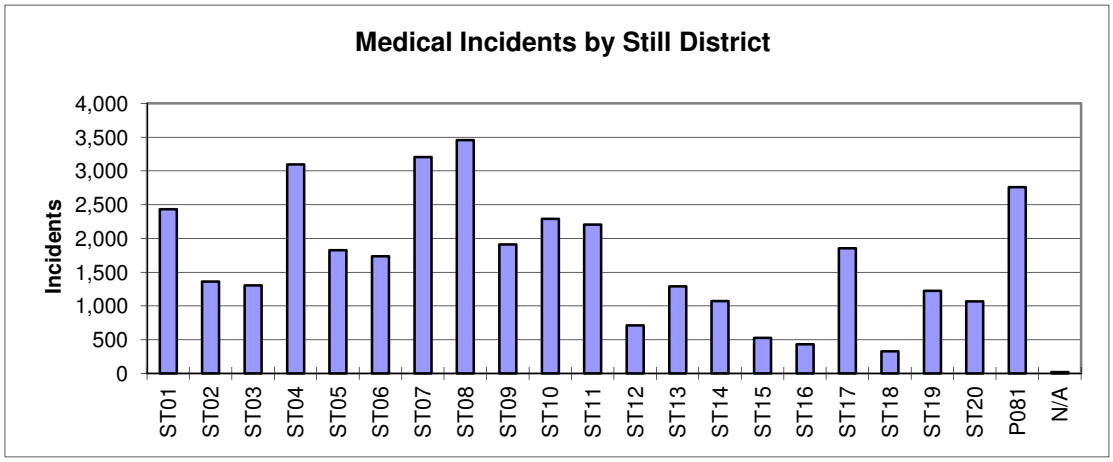
	2008	2009	2010	2011	2012	Annual Change (%)	5-Year Average
ST01	8	3	9	8	3	-62.50	6.20
ST02	5	5	4	7	8	14.29	5.80
ST03	2	2	10	9	7	-22.22	6.00
ST04	17	7	13	12	11	-8.33	12.00
ST05	13	11	11	6	5	-16.67	9.20
ST06	8	2	6	3	8	166.67	5.40
ST07	16	7	8	18	11	-38.89	12.00
ST08	22	10	23	25	8	-68.00	17.60
ST09	10	10	11	13	8	-38.46	10.40
ST10	12	7	14	4	6	50.00	8.60
ST11	15	5	27	18	18	0.00	16.60
ST12	2	3	3	4	3	-25.00	3.00
ST13	10	8	7	12	7	-41.67	8.80
ST14	4	8	3	3	8	166.67	5.20
ST15	12	4	5	9	7	-22.22	7.40
ST16	7	3	6	1	0	-100.00	3.40
ST17	21	6	14	22	7	-68.18	14.00
ST18	4	4	2	2	3	50.00	3.00
ST19	13	7	15	15	11	-26.67	12.20
ST20	8	3	5	9	4	-55.56	5.80
P081	0	3	8	2	8	300.00	N/A
Other	11	5	5	3	7	133.33	6.20
Total	**220**	**123**	**209**	**205**	**158**	-22.93	183.00

Annual Grass/Brush Fire Trend Graph



Medical Incidents

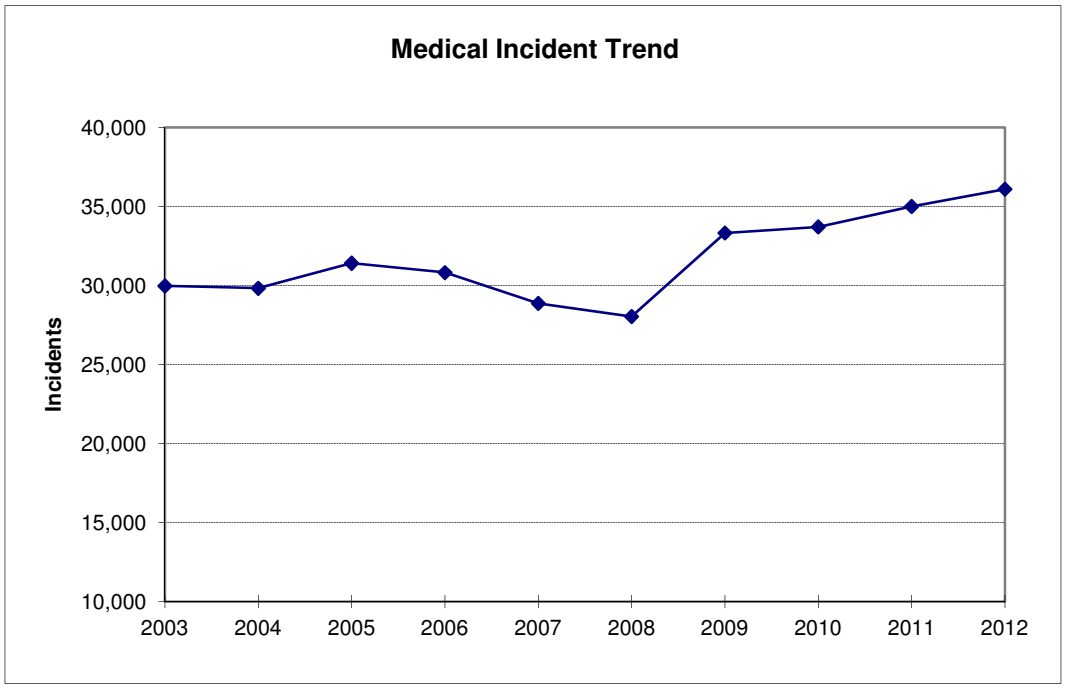
Emergency Medical Incidents by Still District



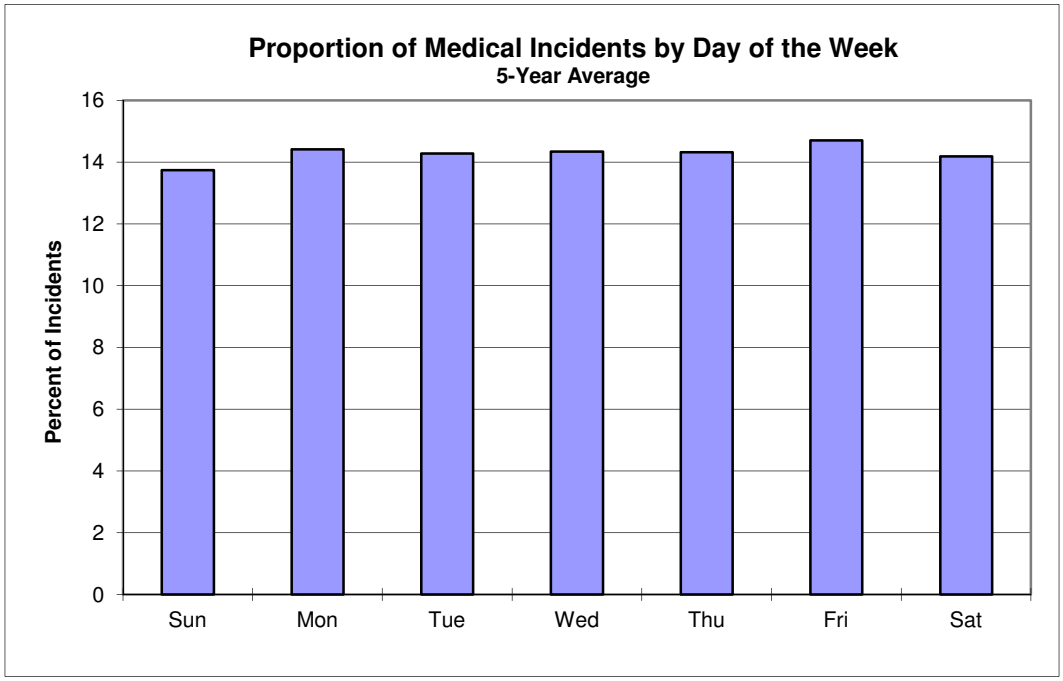
Emergency Medical Incident Trend by Still District

	2007	2008	2009	2010	2011	2012	Annual Change (%)	5 Year CAGR (%)
ST01	2734	2126	2602	2491	2,734	2,433	-11.01	-2.31
ST02	1315	1145	1373	1394	1,349	1,363	1.04	0.72
ST03	1101	918	1383	1482	1,450	1,305	-10.00	3.46
ST04	2308	2324	2821	2922	3,124	3,115	-0.29	6.18
ST05	1361	1318	1549	1733	1,723	1,825	5.92	6.04
ST06	1728	1451	1646	1664	1,689	1,735	2.72	0.08
ST07	2823	2716	2969	3015	3,062	3,207	4.74	2.58
ST08	3621	2726	3202	3053	3,279	3,468	5.76	-0.86
ST09	1222	1341	1557	1530	1,743	1,912	9.70	9.37
ST10	1643	1719	2071	2129	2,271	2,291	0.88	6.88
ST11	1871	1696	2111	2169	2,128	2,226	4.61	3.54
ST12	593	575	617	637	737	712	-3.39	3.73
ST13	1019	976	1151	1198	1,227	1,290	5.13	4.83
ST14	809	781	1002	875	930	1,072	15.27	5.79
ST15	495	455	476	504	493	526	6.69	1.22
ST16	259	212	341	350	373	435	16.62	10.93
ST17	1452	1470	1753	1734	1,826	1,863	2.03	5.11
ST18	319	309	399	396	374	326	-12.83	0.44
ST19	1138	1106	1284	1331	1,311	1,226	-6.48	1.50
ST20	894	825	1006	897	1,001	1,071	6.99	3.68
P081	134	1829	1994	2191	2,160	2,766	28.06	83.21
N/A	28	21	16	13	18	21	16.67	-5.59
Other	0	0	0	0	0	0	N/A	N/A
Total	**28,867**	**28,039**	**33,323**	**33,708**	**35,002**	**36,188**	**3.39**	**4.62**

Annual Emergency Medical Trend Graph



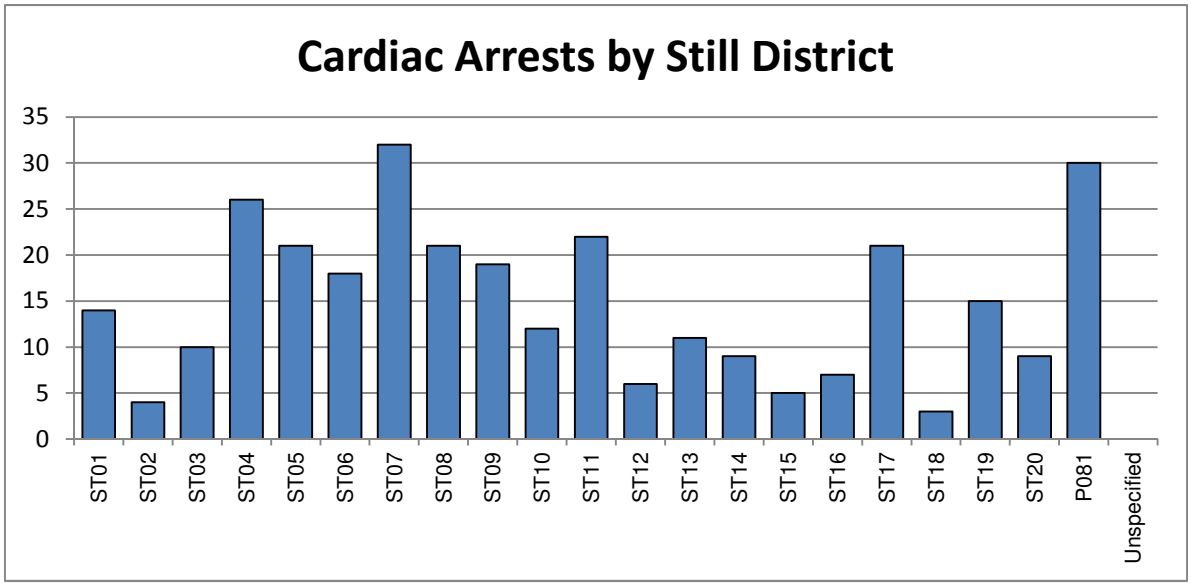
Percent of Medical Incidents by Day of the Week



Patient Primary Medical Assessments

Primary Medical Assessment	Patients	Rank
Abdominal Pain	1,463	8
Airway Obstruction	96	22
Allergic Reaction	184	20
Altered Loc	1,936	4
Birth (For Neonate Only)	14	33
Burns	47	23
Cardiac Arrest (Medical)	302	18
Cardiac Arrest (Trauma)	13	34
Cardiac Dysrhythmia	209	19
Chest Pain / Cardiac Symptom	1,581	7
Diabetic Symptom	449	14
Do Not Resuscitate	34	25
Electrocution	23	30
Exacerbation Of Pre-Existing Medical Condition	4,681	2
Flu Like Symptoms	850	13
General Illness	3,358	3
Hemorrhaging / Bleeding	382	16
Hyperthermia / Environmental	18	32
Hypothermia / Environmental	13	34
Hypovolemia / Shock	31	27
Inhalation Injury (Toxic Gas)	22	31
Medical Evaluation Only / No Obvious Illness Or Injury	1,661	5
Ob Delivery (For Maternal Only)	39	24
Obvious Death / Doa	303	17
Poisoning / Drug Ingestion	1,092	12
Pregnancy Complications	148	21
Psych / Behavioral Disorder	1,627	6
Respiratory Arrest	24	29
Respiratory Distress	1,374	9
Seizure	1,323	10
Sexual Assault	27	28
Stings / Venomous Bites	34	25
Stroke / Cva / Tia	393	15
Syncope / Fainting	1,221	11
Traumatic Injury	8,021	1
Total Patients	**32,993**	

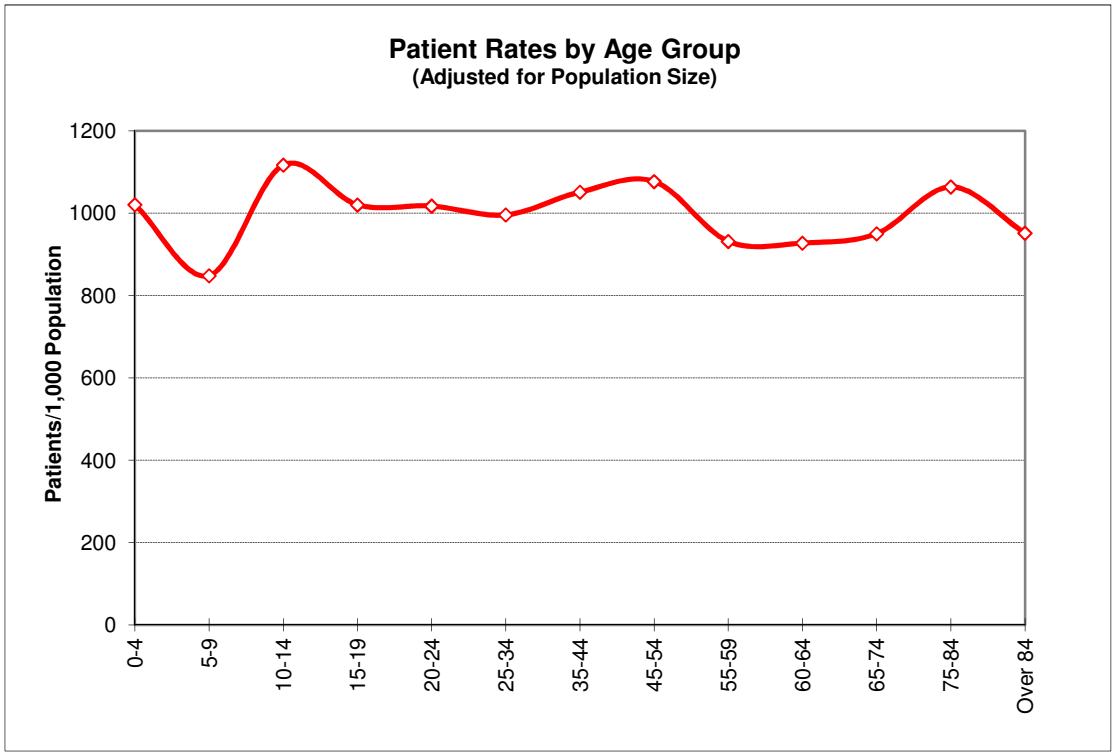
Cardiac Arrests by Still District



Cardiac Arrest Trend by Still District

Still District	2007	2008	2009	2010	2011	2012	Annual Change (%)	5 Year CAGR (%)
ST01	20	18	18	16	10	14	40.00	-6.89
ST02	18	12	14	9	15	4	-73.33	-25.98
ST03	10	8	12	16	8	10	25.00	0.00
ST04	15	18	28	24	23	26	13.04	11.63
ST05	23	16	22	14	21	21	0.00	-1.80
ST06	35	28	21	25	25	18	-28.00	-12.45
ST07	23	33	29	32	31	32	3.23	6.83
ST08	53	18	34	23	24	21	-12.50	-16.90
ST09	16	15	17	21	21	19	-9.52	3.50
ST10	20	20	16	31	26	12	-53.85	-9.71
ST11	12	18	27	21	32	22	-31.25	12.89
ST12	4	3	4	5	10	6	-40.00	8.45
ST13	17	11	13	11	7	11	57.14	-8.34
ST14	7	6	3	8	12	9	-25.00	5.15
ST15	6	4	8	5	6	5	-16.67	-3.58
ST16	5	5	7	5	2	7	250.00	6.96
ST17	21	27	18	23	31	21	-32.26	0.00
ST18	2	4	2	7	5	3	-40.00	8.45
ST19	6	10	12	16	7	15	114.29	20.11
ST20	8	10	12	7	9	9	0.00	2.38
P081	2	23	25	35	30	30	0.00	N/A
Unspecified	3	1	0	1	0	0	N/A	N/A
Total	**326**	**308**	**342**	**355**	**355**	**315**	**-11.27**	**-0.68**

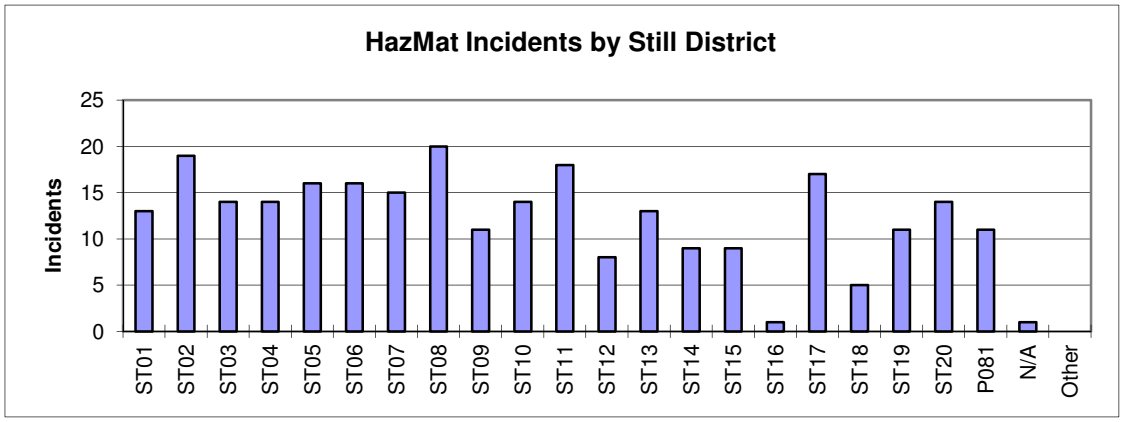
Patient Rates by Age Group



* Population distribution for Colorado Springs from Census 2010 Summary Files, U.S. Census Bureau 1/9/12.

Hazardous Material Incidents

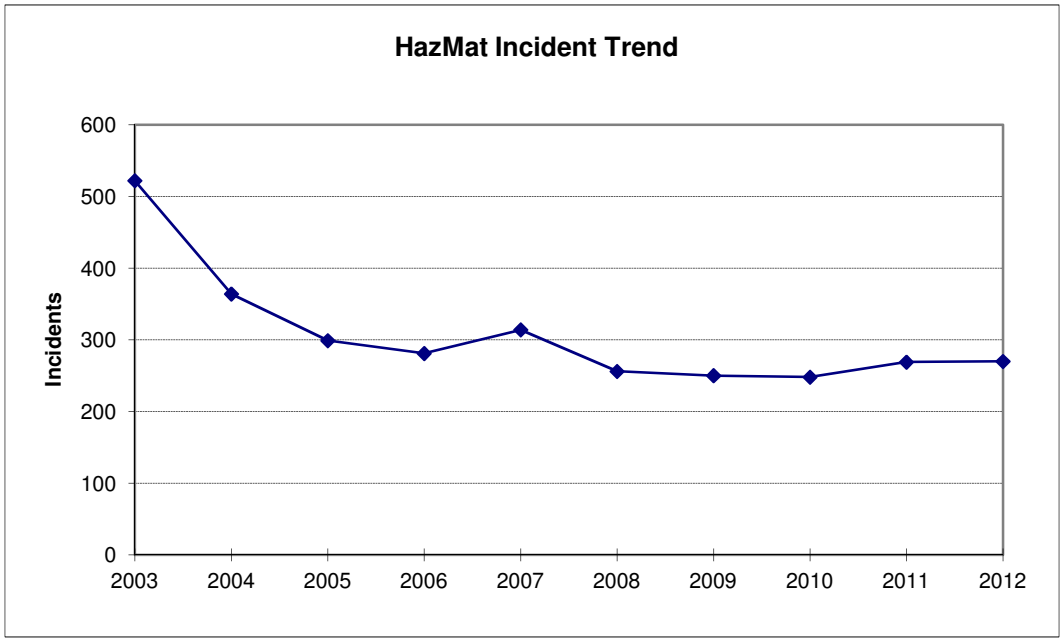
Annual Hazardous Material Incidents by Still District



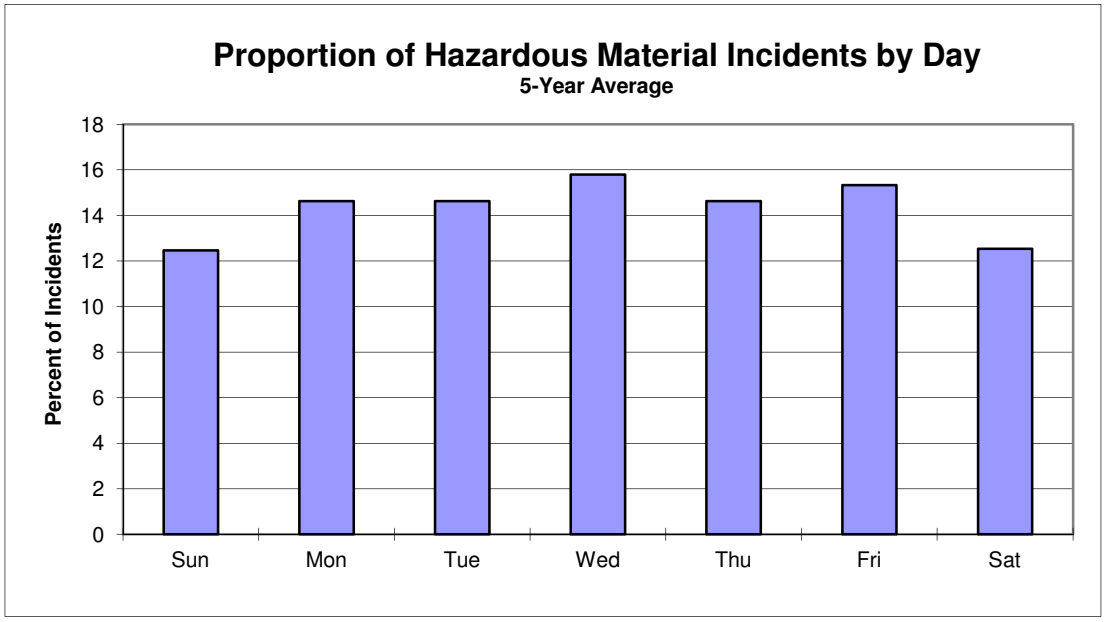
Hazardous Material Incident Trend by Still District

	2007	2008	2009	2010	2011	2012	Annual Change (%)	5-Year Average	5 Year CAGR (%)
ST01	18	15	14	16	20	13	-35.00	16.0	-6.30
ST02	9	13	12	8	19	19	0.00	13.3	16.12
ST03	10	10	5	10	8	14	75.00	9.5	6.96
ST04	20	15	8	16	23	14	-39.13	16.0	-6.89
ST05	13	11	13	12	13	16	23.08	13.0	4.24
ST06	11	8	11	14	15	16	6.67	12.5	7.78
ST07	19	14	21	11	12	15	25.00	15.3	-4.62
ST08	35	13	16	14	19	20	5.26	19.5	-10.59
ST09	20	20	14	18	14	11	-21.43	16.2	-11.27
ST10	18	16	15	22	16	14	-12.50	16.8	-4.90
ST11	33	20	19	10	16	18	12.50	19.3	-11.42
ST12	10	13	9	7	6	8	33.33	8.8	-4.36
ST13	6	3	3	4	5	13	160.00	5.7	16.72
ST14	10	11	14	10	12	9	-25.00	11.0	-2.09
ST15	14	7	7	9	10	9	-10.00	9.3	-8.46
ST16	3	2	4	4	2	1	-50.00	2.7	-19.73
ST17	28	19	23	17	12	17	41.67	19.3	-9.50
ST18	7	8	2	3	2	5	150.00	3.0	-6.51
ST19	16	13	13	18	15	11	-26.67	14.3	-7.22
ST20	9	13	19	10	15	14	-6.67	14.5	9.24
P081	1	11	6	14	14	11	-21.43	11.3	61.54
N/A	1	1	2	1	1	1	0.00	1.2	0.00
Other	3	0	0	0	0	0	N/A	0.5	N/A
Total	**314**	**256**	**250**	**248**	**269**	**269**	**0.00**	**267.7**	**-3.05**

Hazardous Material Incident Trend

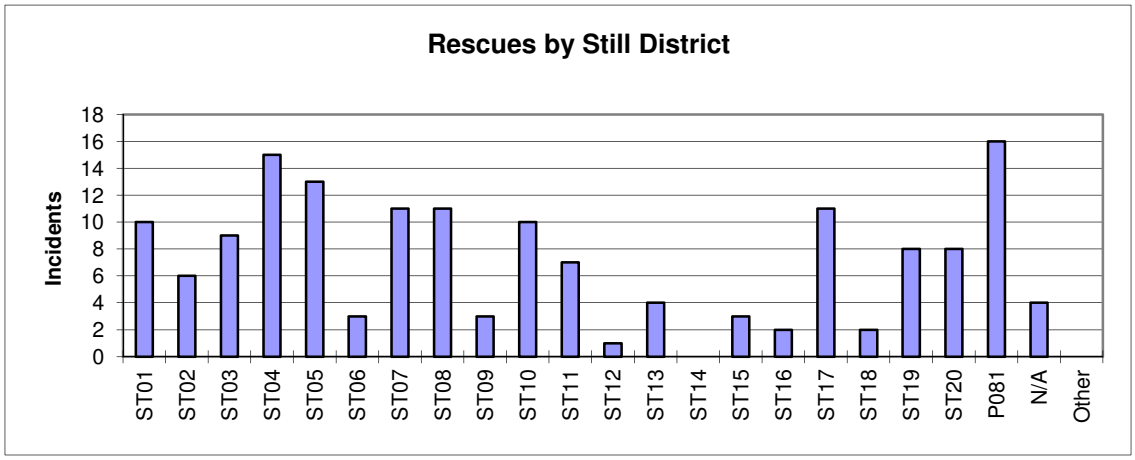


Percent of Hazardous Material Incidents by Day of the Week



Other Incidents

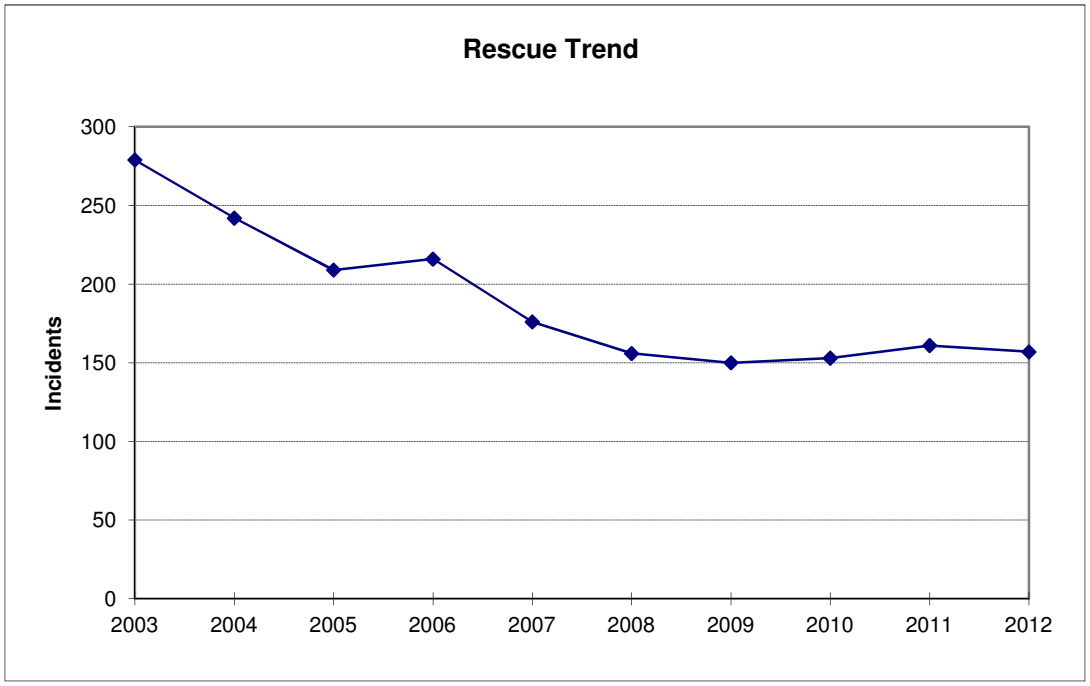
Annual Rescues by Still District



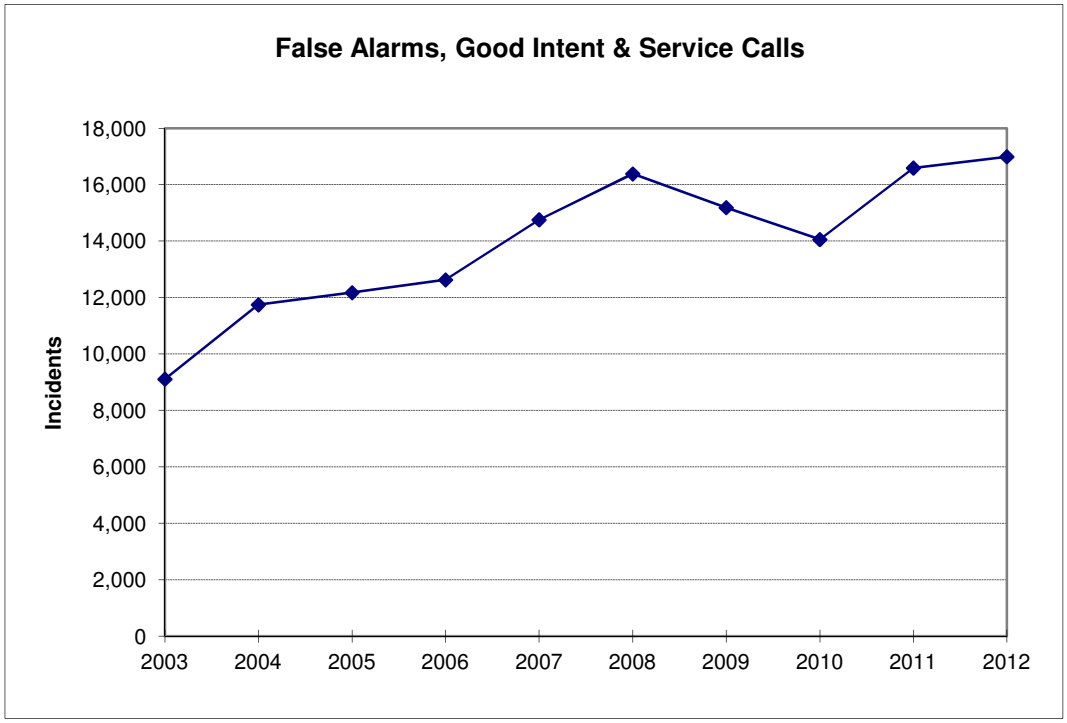
Rescues by Still District Trend

	2007	2008	2009	2010	2011	2012	Annual Change (%)	5 Year CAGR (%)
ST01	17	19	6	15	10	10	0.00	-10.07
ST02	4	5	5	1	8	6	-25.00	8.45
ST03	5	9	3	6	4	9	125.00	12.47
ST04	17	19	12	12	12	15	25.00	-2.47
ST05	11	14	14	10	17	13	-23.53	3.40
ST06	2	5	7	1	8	3	-62.50	8.45
ST07	23	15	9	19	8	11	37.50	-13.72
ST08	13	2	14	6	11	11	0.00	-3.29
ST09	12	6	8	2	5	3	-40.00	-24.21
ST10	8	6	9	12	9	10	11.11	4.56
ST11	10	8	6	9	5	7	40.00	-6.89
ST12	2	3	1	2	5	1	-80.00	-12.94
ST13	5	7	3	8	4	4	0.00	-4.36
ST14	10	6	3	3	2	0	-100.00	N/A
ST15	4	2	11	7	5	3	-40.00	-5.59
ST16	1	0	1	1	1	2	100.00	14.87
ST17	10	6	13	6	14	11	-21.43	1.92
ST18	4	0	6	2	4	2	-50.00	-12.94
ST19	9	11	8	13	6	8	33.33	-2.33
ST20	3	4	3	5	6	8	33.33	21.67
P081	2	9	8	10	15	16	6.67	51.57
N/A	3	0	0	3	2	4	100.00	5.92
Other	0	0	0	0	0	0	N/A	N/A
Total	**175**	**156**	**150**	**153**	**161**	**157**	**-2.48**	**-2.15**

Rescue Trend Graph



Service Calls, Good Intent, and False Alarms Trend Graph*



* Some categories were redefined over the period due to changes in the incident reporting system.

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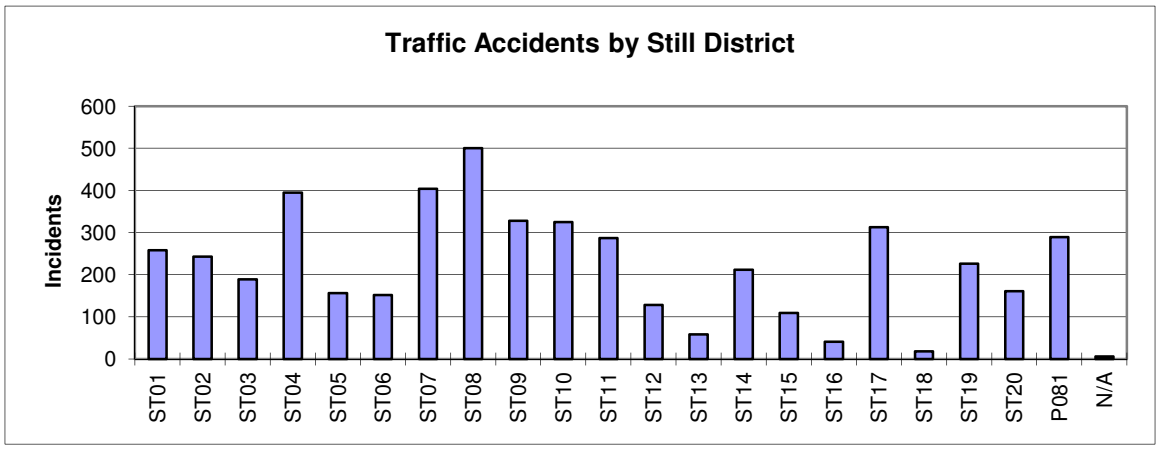
Traffic Accidents

Annual Traffic Accidents by Still District

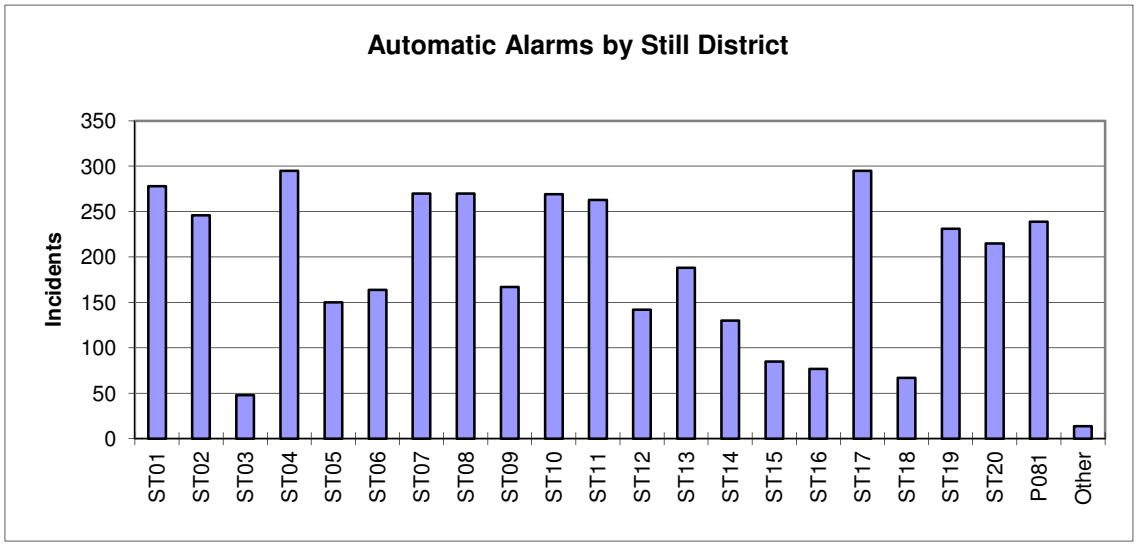


Traffic Accident Trend by Still District

	2007	2008	2009	2010	2011	2012	Annual Change (%)	5 Year CAGR (%)
ST01	302	215	201	242	201	257	27.86	-3.18
ST02	173	150	176	164	172	242	40.70	6.94
ST03	151	129	179	190	184	186	1.09	4.26
ST04	279	318	318	335	412	391	-5.10	6.98
ST05	121	128	137	131	164	155	-5.49	5.08
ST06	168	150	149	154	133	150	12.78	-2.24
ST07	410	320	372	374	378	402	6.35	-0.39
ST08	521	373	492	452	472	498	5.51	-0.90
ST09	223	192	222	227	237	327	37.97	7.96
ST10	221	198	263	288	327	322	-1.53	7.82
ST11	228	154	238	250	260	286	10.00	4.64
ST12	98	99	104	93	115	124	7.83	4.82
ST13	60	46	45	49	43	57	32.56	-1.02
ST14	158	150	154	107	121	212	75.21	6.06
ST15	130	109	117	109	114	107	-6.14	-3.82
ST16	20	15	29	31	24	41	70.83	15.44
ST17	249	253	313	295	313	310	-0.96	4.48
ST18	24	27	17	22	19	18	-5.26	-5.59
ST19	160	194	209	244	221	223	0.90	6.87
ST20	158	131	144	127	146	160	9.59	0.25
P081	16	170	231	252	270	283	4.81	77.64
N/A	9	13	4	6	1	3	200.00	-19.73
Other	0	4	0	0	0	0	N/A	N/A
Total	**3879**	**3538**	**4114**	**4142**	**4327**	**4754**	**9.87**	**4.15**

Automatic Alarms

Annual Automatic Alarms by Still District



Automatic Alarm Trend by Still District

	2007	2008	2009	2010	2011	2012	Annual Change (%)	5 Year CAGR (%)
ST01	387	249	306	307	275	279	1.45	-6.33
ST02	234	202	242	231	232	246	6.03	1.01
ST03	78	73	70	74	64	48	-25.00	-9.25
ST04	380	312	363	336	380	294	-22.63	-5.00
ST05	139	106	122	136	138	150	8.70	1.53
ST06	172	131	172	146	151	164	8.61	-0.95
ST07	213	160	240	264	284	270	-4.93	4.86
ST08	394	263	249	241	277	271	-2.17	-7.21
ST09	213	173	178	163	225	167	-25.78	-4.75
ST10	237	145	200	207	216	269	24.54	2.57
ST11	268	279	216	231	271	262	-3.32	-0.45
ST12	171	156	170	161	195	142	-27.18	-3.65
ST13	161	124	159	147	162	188	16.05	3.15
ST14	125	109	91	91	88	131	48.86	0.94
ST15	89	88	94	93	111	85	-23.42	-0.92
ST16	49	57	60	44	84	78	-7.14	9.74
ST17	240	212	256	267	310	296	-4.52	4.28
ST18	112	105	101	84	81	67	-17.28	-9.77
ST19	279	298	318	302	307	231	-24.76	-3.71
ST20	120	125	169	133	185	215	16.22	12.37
P081	17	140	186	194	209	240	14.83	69.81
Other	2	3	2	0	1	1	0.00	-12.94
Total	**4080**	**3510**	**3964**	**3852**	**4246**	**4094**	**-3.58**	**0.07**

Emergency Dispatch

Annual Situation Found vs. Dispatch Category

	CAD Category																
Sit Found	ATAL	ATCO	ATMA	GFIR	HAZ-COND	HZMT	INV	MED	MUA	OTHER	OthFir	Resc	SFIR	TA	TEMS	VFIR	Total
Cancelled	26	2	7	0	0	1	3	340	0	5	8	2	6	49	0	3	**452**
Explosion	0	0	0	0	0	0	0	0	0	0	2	0	4	0	0	0	**6**
False Alarm	1,593	52	142	5	2	4	15	139	0	8	25	5	34	10	1	11	**2,046**
Good Intent	709	44	235	44	58	124	474	3,543	5	308	398	46	244	251	0	76	**6,559**
Grass Fire	0	0	0	33	3	0	10	0	4	2	99	0	6	0	0	1	**158**
Haz Cond	1	0	0	0	56	1	1	0	0	8	9	0	41	0	0	3	**120**
HazMat	31	12	0	0	1	169	14	9	1	16	0	0	3	12	0	1	**269**
Hi-angle Rescue	0	0	0	0	0	0	0	2	0	0	0	8	0	0	0	0	**10**
Medical	35	4	274	0	3	9	11	33,124	4	126	8	22	10	2,540	14	4	**36,188**
Natural Dist	0	0	0	0	2	0	7	0	0	2	2	0	2	0	0	0	**15**
Other	4	0	0	1	2	3	5	42	1	27	7	1	1	10	0	1	**105**
Other Fire	0	0	0	0	0	0	0	0	0	0	3	0	2	0	0	0	**5**
Outside Str Fire	2	0	0	4	0	0	3	0	0	0	62	0	25	1	0	0	**97**
Rescue	0	0	0	0	0	0	0	6	4	82	0	51	0	4	0	0	**147**
Rupture	1	0	0	0	2	11	5	0	0	0	2	0	1	0	0	0	**22**
Service Call	758	41	110	17	94	135	299	2,342	15	1,540	256	57	310	1,869	105	42	**7,990**
Spill w/Fire	0	0	0	0	0	1	0	0	0	0	3	0	2	0	0	0	**6**
Structure Fire	9	0	0	1	0	0	1	1	2	0	7	0	190	0	0	0	**211**
Trash Fire	2	0	0	4	0	0	4	0	0	0	79	0	16	0	0	2	**107**
Vehicle Fire	0	0	0	1	0	0	0	1	1	0	1	0	5	8	0	107	**124**
Total	**3,171**	**155**	**768**	**110**	**223**	**458**	**852**	**39,549**	**37**	**2,124**	**971**	**192**	**902**	**4,754**	**120**	**251**	**54,637**

MPDS Categories and Priorities

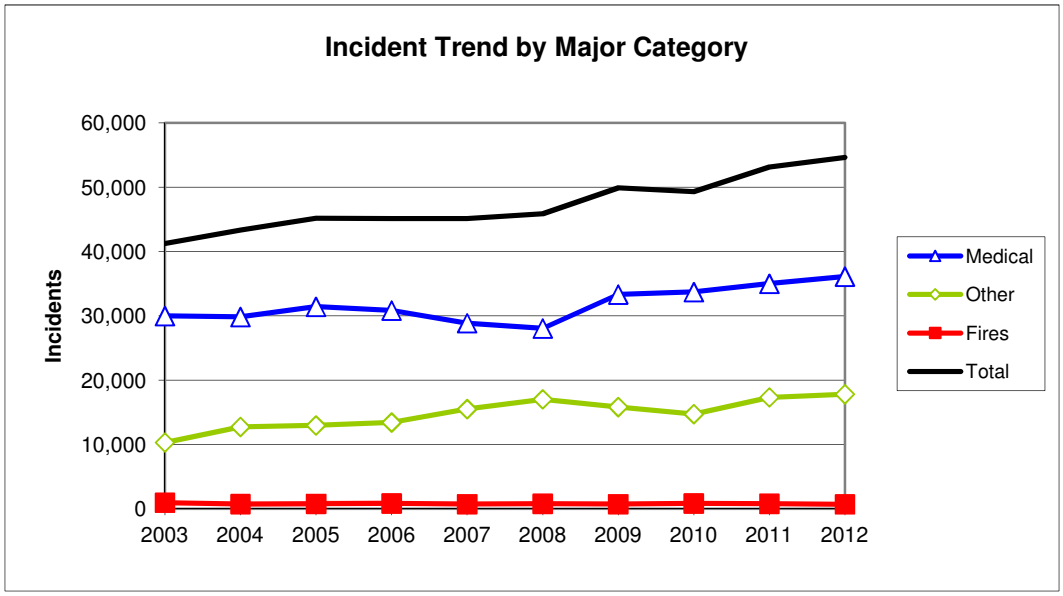
	Priority Class							
Incident Category	**A**	**B**	**C**	**D**	**E**	**NA**	**O**	**Total**
Abdominal Pain	585	0	431	71	0	0	0	**1,087**
Allergic Reaction	77	14	144	145	7	0	0	**387**
Animal Bite	30	47	0	9	0	0	0	**86**
Assault	182	1,579	0	357	0	35	0	**2,153**
Automatic Alarm	0	682	6	0	0	3,405	1	**4,094**
Back Pain	316	0	23	10	0	0	0	**349**
Bleeding	155	460	15	670	0	0	0	**1,300**
Burn	17	4	10	4	0	0	0	**35**
Cardiac-Resp Arrest/DOA	0	129	0	93	431	0	18	**671**
Chest Pain	83	0	1,206	1,811	0	0	0	**3,100**
Choking	86	0	0	118	18	0	0	**222**
CO/HazMat Exposure	0	133	15	176	0	0	40	**364**
Diabetic Problem	168	0	514	146	0	0	0	**828**
Difficulty Breathing	0	0	821	2,619	309	0	0	**3,749**
Drowning/Near Drowning	2	0	5	7	0	0	0	**14**
Electrocution	0	0	4	8	1	0	0	**13**
Exposure	20	29	5	15	0	0	0	**69**
Eye Injury	28	6	0	0	0	0	0	**34**
Fall/Back Injury	1,237	2,500	0	827	0	0	0	**4,564**
Fuel Spill	0	72	59	0	0	44	0	**175**
General Illness	1,933	55	1,383	660	0	0	194	**4,225**
Headache	58	6	204	0	0	0	0	**268**
Heart Problem	14	0	226	229	0	0	0	**469**
Industrial Accident	1	0	0	0	0	0	0	**1**
OB/Gyn Problem	27	41	54	161	0	0	6	**289**
Overdose/Poison	0	585	1,623	352	0	0	149	**2,709**
Psychiatric	229	1,091	1	315	0	0	0	**1,636**
Seizure	733	159	227	1,016	0	0	0	**2,135**
Shooting/Stabbing	0	65	0	130	0	9	0	**204**
Stroke	3	0	766	0	0	0	0	**769**
Traffic Accident	384	2,829	0	1,109	0	368	65	**4,755**
Transfer	7	0	32	2	0	0	0	**41**
Trauma	382	435	0	129	0	0	0	**946**
Unconscious	479	0	709	2,113	39	0	0	**3,340**
Unknown Problem	0	742	0	1,039	0	809	0	**2,590**
Total	**7,236**	**11,663**	**8,483**	**14,341**	**805**	**4,670**	**473**	**47,671**

MPDS Categories and Priorities for Patients 65 and Over

	Priority Class							
Dispatch Class	**A**	**B**	**C**	**D**	**E**	**NA**	**O**	**Total**
Abdominal Pain	86	0	100	11	0	0	0	**197**
Allergic Reaction	13	0	12	15	0	0	0	**40**
Animal Bite	3	1	0	0	0	0	0	**4**
Assault	1	24	0	4	0	3	0	**32**
Automatic Alarm	0	124	0	0	0	19	0	**143**
Back Pain	88	0	5	6	0	0	0	**99**
Bleeding	36	144	5	148	0	0	0	**333**
Burn	3	0	1	0	0	0	0	**4**
Cardiac-Resp Arrest/DOA	0	48	0	45	148	0	12	**253**
Chest Pain	1	0	471	444	0	0	0	**916**
Choking	7	0	0	20	6	0	0	**33**
CO/HazMat Exposure	0	7	0	8	0	0	2	**17**
Diabetic Problem	42	0	119	29	0	0	0	**190**
Difficulty Breathing	0	0	266	817	90	0	0	**1,173**
Drowning/Near Drowning	0	0	0	1	0	0	0	**1**
Electrocution	0	0	0	2	0	0	0	**2**
Exposure	2	6	2	0	0	0	0	**10**
Eye Injury	4	0	0	0	0	0	0	**4**
Fall/Back Injury	534	1,170	0	284	0	0	0	**1,988**
General Illness	749	14	478	270	0	0	61	**1,572**
Headache	12	0	29	0	0	0	0	**41**
Heart Problem	4	0	90	65	0	0	0	**159**
Overdose/Poison	0	10	31	3	0	0	10	**54**
Psychiatric	10	51	0	28	0	0	0	**89**
Seizure	37	0	17	67	0	0	0	**121**
Shooting/Stabbing	0	1	0	4	0	0	0	**5**
Stroke	0	0	389	0	0	0	0	**389**
Traffic Accident	23	157	0	61	0	9	5	**255**
Transfer	0	0	10	2	0	0	0	**12**
Trauma	48	44	0	6	0	0	0	**98**
Unconscious	115	0	233	506	7	0	0	**861**
Unknown Problem	0	139	0	30	0	112	0	**281**
Total	**1,818**	**1,940**	**2,258**	**2,876**	**251**	**143**	**90**	**9,376**

Note: An incident was included if and only if there was a patient with an age of 65 or more recorded.

Incident Trend by Dispatch Categories



Responses to Emergency Incidents

Annual Company Responses by Situation Found Category

	False	Fire	GoodInt	HazCond	HazMat	Med	Other	Rescue	Rupture	SvcCall	Unk	Total
A15	0	15	1	0	0	0	1	0	0	5	0	**22**
B5	0	15	22	1	2	58	2	2	0	23	0	**125**
B6	2	17	21	2	3	39	1	0	1	16	0	**102**
B7	1	21	16	1	0	27	0	0	0	10	0	**76**
B10	1	14	16	2	0	51	0	1	0	11	0	**96**
B11	5	24	18	1	1	67	1	0	0	23	0	**140**
B12	3	15	7	0	1	21	0	0	0	12	0	**59**
B13	1	16	30	0	0	35	1	1	0	18	0	**102**
B14	2	18	13	0	5	46	0	0	0	17	0	**101**
B15	3	19	8	0	2	18	1	2	0	10	0	**63**
B16	4	39	12	0	0	15	1	0	0	6	0	**77**
B17	0	18	13	0	1	36	0	0	0	11	0	**79**
B18	3	12	32	0	0	10	0	0	0	20	0	**77**
B19	0	14	6	0	0	9	0	0	0	5	0	**34**
B20	9	15	13	0	3	32	0	1	0	12	0	**85**
D1	170	157	217	18	24	101	2	9	2	240	0	**940**
D2	89	165	150	21	16	104	5	3	1	209	0	**763**
D3	87	98	92	9	12	70	0	1	2	141	0	**512**
DC20	0	1	2	1	5	3	0	0	0	1	0	**13**
E1	215	87	762	12	12	2,384	5	4	0	675	0	**4,156**
E2	131	68	349	14	22	1,410	3	6	0	401	0	**2,404**
E3	95	81	423	11	21	1,555	4	10	1	326	1	**2,528**
E4	140	67	468	12	19	2,616	6	3	2	499	0	**3,832**
E5	72	41	344	9	14	1,612	0	13	1	345	0	**2,451**
E6	102	75	302	9	16	1,636	4	5	1	417	0	**2,567**
E7	135	118	393	17	17	1,516	4	7	1	548	0	**2,756**
E8	194	123	602	15	26	3,417	6	3	2	720	0	**5,108**
E9	106	51	291	8	5	1,635	4	4	4	365	0	**2,473**
E10	150	66	312	6	13	1,973	5	5	2	395	0	**2,927**
E11	178	99	434	13	19	2,001	3	9	2	438	0	**3,196**
E12	80	45	142	4	13	738	3	1	2	218	0	**1,246**
E13	91	31	251	1	11	1,156	11	12	1	205	0	**1,770**
E14	102	49	149	6	9	969	1	0	0	295	0	**1,580**
E15	67	35	133	4	13	565	0	3	0	177	0	**997**
E16	64	15	98	1	1	457	2	2	0	108	0	**748**
E17	143	56	299	5	17	1,640	9	7	1	375	1	**2,553**
E18	52	27	115	7	5	374	0	2	0	131	0	**713**
E19	97	35	196	1	11	1,107	12	1	1	264	0	**1,725**
E20	151	51	228	6	13	1,060	0	8	0	257	0	**1,774**
H6	3	19	13	0	24	20	0	0	0	6	0	**85**
H14	7	75	64	2	110	56	1	0	9	63	0	**387**
HR17	45	100	117	4	2	431	3	19	0	224	1	**946**
Other	44	474	204	17	76	811	175	23	6	264	1	**2,095**
S108	26	71	414	2	1	2,412	8	3	1	332	0	**3,270**
S7	25	26	349	1	2	2,462	5	1	0	216	0	**3,087**
T1	132	111	353	22	5	869	2	26	2	476	0	**1,998**
T4	77	69	272	9	5	787	8	14	1	312	0	**1,554**
T8	91	111	361	19	3	1,151	12	14	2	520	0	**2,284**
T9	65	61	152	10	2	478	1	4	0	284	0	**1,057**
T10	78	97	171	8	4	669	4	11	0	310	1	**1,353**
T19	46	44	116	7	2	311	6	7	1	198	0	**738**
TM2	0	0	0	0	0	18	0	0	0	99	0	**117**
W4	0	22	19	0	0	4	0	1	0	8	0	**54**
W9	0	15	8	0	0	10	3	0	0	14	0	**50**
All X	3	165	6	0	4	2	3	0	0	15	1	**199**

Annual Responses by Situation Found Category (Percent)

	False	Fire	GoodInt	HazCond	HazMat	Med	Other	Rescue	Rupture	SvcCall	Unk
A15	0.00	68.18	4.55	0.00	0.00	0.00	4.55	0.00	0.00	22.73	0.00
B5	0.00	12.00	17.60	0.80	1.60	46.40	1.60	1.60	0.00	18.40	0.00
B6	1.96	16.67	20.59	1.96	2.94	38.24	0.98	0.00	0.98	15.69	0.00
B7	1.32	27.63	21.05	1.32	0.00	35.53	0.00	0.00	0.00	13.16	0.00
B10	1.04	14.58	16.67	2.08	0.00	53.13	0.00	1.04	0.00	11.46	0.00
B11	3.57	17.14	12.86	0.71	0.71	47.86	0.71	0.00	0.00	16.43	0.00
B12	5.08	25.42	11.86	0.00	1.69	35.59	0.00	0.00	0.00	20.34	0.00
B13	0.98	15.69	29.41	0.00	0.00	34.31	0.98	0.98	0.00	17.65	0.00
B14	1.98	17.82	12.87	0.00	4.95	45.54	0.00	0.00	0.00	16.83	0.00
B15	4.76	30.16	12.70	0.00	3.17	28.57	1.59	3.17	0.00	15.87	0.00
B16	5.19	50.65	15.58	0.00	0.00	19.48	1.30	0.00	0.00	7.79	0.00
B17	0.00	22.78	16.46	0.00	1.27	45.57	0.00	0.00	0.00	13.92	0.00
B18	3.90	15.58	41.56	0.00	0.00	12.99	0.00	0.00	0.00	25.97	0.00
B19	0.00	41.18	17.65	0.00	0.00	26.47	0.00	0.00	0.00	14.71	0.00
B20	10.59	17.65	15.29	0.00	3.53	37.65	0.00	1.18	0.00	14.12	0.00
D1	18.09	16.70	23.09	1.91	2.55	10.74	0.21	0.96	0.21	25.53	0.00
D2	11.66	21.63	19.66	2.75	2.10	13.63	0.66	0.39	0.13	27.39	0.00
D3	16.99	19.14	17.97	1.76	2.34	13.67	0.00	0.20	0.39	27.54	0.00
DC20	0.00	7.69	15.38	7.69	38.46	23.08	0.00	0.00	0.00	7.69	0.00
E1	5.17	2.09	18.33	0.29	0.29	57.36	0.12	0.10	0.00	16.24	0.00
E2	5.45	2.83	14.52	0.58	0.92	58.65	0.12	0.25	0.00	16.68	0.00
E3	3.76	3.20	16.73	0.44	0.83	61.51	0.16	0.40	0.04	12.90	0.04
E4	3.65	1.75	12.21	0.31	0.50	68.27	0.16	0.08	0.05	13.02	0.00
E5	2.94	1.67	14.04	0.37	0.57	65.77	0.00	0.53	0.04	14.08	0.00
E6	3.97	2.92	11.76	0.35	0.62	63.73	0.16	0.19	0.04	16.24	0.00
E7	4.90	4.28	14.26	0.62	0.62	55.01	0.15	0.25	0.04	19.88	0.00
E8	3.80	2.41	11.79	0.29	0.51	66.90	0.12	0.06	0.04	14.10	0.00
E9	4.29	2.06	11.77	0.32	0.20	66.11	0.16	0.16	0.16	14.76	0.00
E10	5.12	2.25	10.66	0.20	0.44	67.41	0.17	0.17	0.07	13.50	0.00
E11	5.57	3.10	13.58	0.41	0.59	62.61	0.09	0.28	0.06	13.70	0.00
E12	6.42	3.61	11.40	0.32	1.04	59.23	0.24	0.08	0.16	17.50	0.00
E13	5.14	1.75	14.18	0.06	0.62	65.31	0.62	0.68	0.06	11.58	0.00
E14	6.46	3.10	9.43	0.38	0.57	61.33	0.06	0.00	0.00	18.67	0.00
E15	6.72	3.51	13.34	0.40	1.30	56.67	0.00	0.30	0.00	17.75	0.00
E16	8.56	2.01	13.10	0.13	0.13	61.10	0.27	0.27	0.00	14.44	0.00
E17	5.60	2.19	11.71	0.20	0.67	64.24	0.35	0.27	0.04	14.69	0.04
E18	7.29	3.79	16.13	0.98	0.70	52.45	0.00	0.28	0.00	18.37	0.00
E19	5.62	2.03	11.36	0.06	0.64	64.17	0.70	0.06	0.06	15.30	0.00
E20	8.51	2.87	12.85	0.34	0.73	59.75	0.00	0.45	0.00	14.49	0.00
H6	3.53	22.35	15.29	0.00	28.24	23.53	0.00	0.00	0.00	7.06	0.00
H14	1.81	19.38	16.54	0.52	28.42	14.47	0.26	0.00	2.33	16.28	0.00
HR17	4.76	10.57	12.37	0.42	0.21	45.56	0.32	2.01	0.00	23.68	0.11
Other	2.10	22.63	9.74	0.81	3.63	38.71	8.35	1.10	0.29	12.60	0.05
S108	0.80	2.17	12.66	0.06	0.03	73.76	0.24	0.09	0.03	10.15	0.00
S7	0.81	0.84	11.31	0.03	0.06	79.75	0.16	0.03	0.00	7.00	0.00
T1	6.61	5.56	17.67	1.10	0.25	43.49	0.10	1.30	0.10	23.82	0.00
T4	4.95	4.44	17.50	0.58	0.32	50.64	0.51	0.90	0.06	20.08	0.00
T8	3.98	4.86	15.81	0.83	0.13	50.39	0.53	0.61	0.09	22.77	0.00
T9	6.15	5.77	14.38	0.95	0.19	45.22	0.09	0.38	0.00	26.87	0.00
T10	5.76	7.17	12.64	0.59	0.30	49.45	0.30	0.81	0.00	22.91	0.07
T19	6.23	5.96	15.72	0.95	0.27	42.14	0.81	0.95	0.14	26.83	0.00
TM2	0.00	0.00	0.00	0.00	0.00	15.38	0.00	0.00	0.00	84.62	0.00
W4	0.00	40.74	35.19	0.00	0.00	7.41	0.00	1.85	0.00	14.81	0.00
W9	0.00	30.00	16.00	0.00	0.00	20.00	6.00	0.00	0.00	28.00	0.00
All X	1.51	82.91	3.02	0.00	2.01	1.01	1.51	0.00	0.00	7.54	0.50
Total	4.82	4.80	13.67	0.45	0.84	58.44	0.47	0.35	0.07	16.07	0.01

Annual Responses by Still District

	ST01	ST02	ST03	ST04	ST05	ST06	ST07	ST08	ST09	ST10	ST11	ST12	ST13	ST14	ST15	ST16	ST17	ST18	ST19	ST20	P081	N/A	Total
A15	5	1	1	1	0	1	0	1	2	1	0	1	0	1	0	0	3	0	0	0	1	3	22
B5	1	5	4	2	92	0	0	0	3	0	0	1	13	0	0	0	0	2	0	0	0	2	125
B6	1	10	0	1	5	55	8	2	7	4	0	0	4	0	0	0	0	2	0	0	2	1	102
B7	0	1	0	1	2	5	40	10	1	1	6	2	0	1	0	0	2	1	0	0	3	0	76
B10	0	0	0	0	3	1	4	0	2	70	2	2	0	3	0	0	3	3	1	0	2	0	96
B11	0	0	0	2	1	0	0	7	0	0	117	0	4	0	0	0	0	1	0	0	7	1	140
B12	0	0	1	0	1	1	0	0	3	1	0	37	1	5	0	0	1	6	1	0	0	1	59
B13	2	0	3	4	13	0	0	0	1	0	1	1	73	1	0	1	0	1	0	0	0	1	102
B14	2	1	0	1	1	1	1	1	3	1	2	5	1	58	1	0	2	3	6	10	1	0	101
B15	1	0	1	0	0	1	0	0	0	1	1	1	1	2	29	0	3	3	10	7	1	1	63
B16	1	1	2	6	6	2	4	5	2	1	2	2	9	2	0	25	2	2	1	0	2	0	77
B17	0	1	0	0	1	0	3	1	0	4	1	1	0	2	0	0	60	1	0	3	0	1	79
B18	1	0	0	0	3	0	0	0	3	0	1	10	1	1	0	0	1	55	0	0	0	1	77
B19	1	0	3	0	1	0	0	0	0	1	1	1	0	1	1	0	2	1	19	1	1	0	34
B20	1	0	1	0	1	1	1	0	6	3	0	1	1	4	3	0	4	0	1	55	1	1	85
D1	149	111	63	136	75	43	16	30	75	14	24	8	71	5	0	7	1	12	5	1	87	7	940
D2	25	17	11	20	13	24	127	152	7	68	136	1	10	4	2	0	42	4	5	9	81	5	763
D3	5	1	2	5	3	3	6	8	16	37	4	94	3	61	25	0	30	23	113	66	6	1	512
DC20	1	0	2	0	0	2	0	1	1	1	1	0	0	0	0	0	0	1	1	2	0	0	13
E1	2,940	222	184	131	70	25	5	42	6	0	8	0	22	0	0	6	0	0	0	1	491	3	4,156
E2	178	1,779	26	6	61	222	11	5	86	0	0	0	0	0	0	0	1	1	0	0	27	1	2,404
E3	198	62	1,673	30	364	2	3	9	0	6	5	2	148	0	0	0	0	1	1	1	23	0	2,528
E4	78	4	9	3,414	2	0	7	10	2	0	119	7	128	0	0	27	0	2	0	0	18	5	3,832
E5	6	10	72	6	2,240	0	1	3	23	0	1	0	78	1	0	1	0	3	0	3	2	1	2,451
E6	14	220	0	1	7	1,985	120	11	52	56	3	1	4	4	0	0	2	1	6	3	74	3	2,567
E7	2	1	0	3	3	100	2,213	220	2	84	34	0	0	0	0	0	46	1	0	1	44	2	2,756
E8	11	0	0	9	1	6	192	3,653	0	3	457	0	1	0	0	0	2	1	0	0	768	4	5,108
E9	4	41	3	6	59	36	3	4	2,222	6	1	42	4	4	1	1	1	25	5	3	2	0	2,473
E10	1	5	1	1	5	31	62	8	15	2,494	1	1	3	92	3	0	121	2	11	64	5	1	2,927
E11	4	1	1	57	2	1	3	190	1	0	2,853	0	3	0	0	2	1	3	0	0	73	1	3,196
E12	10	1	5	1	4	1	2	6	71	2	5	1,008	1	72	0	0	1	44	8	1	2	1	1,246
E13	8	1	14	144	48	0	0	0	2	0	1	0	1,535	0	0	9	0	3	0	0	2	3	1,770
E14	2	4	0	1	1	1	1	0	5	56	2	78	3	1,268	3	0	2	6	83	61	2	1	1,580
E15	0	1	0	0	0	0	0	1	1	2	0	0	1	4	774	0	8	2	78	123	0	2	997
E16	2	1	0	94	3	0	0	0	0	0	2	0	24	0	1	619	0	2	0	0	0	0	748
E17	1	4	2	1	3	0	43	9	0	77	9	0	3	2	7	1	2,347	3	0	30	1	10	2,553
E18	1	1	0	0	3	0	2	0	47	5	0	105	1	0	0	0	1	546	0	1	0	0	713
E19	1	0	0	0	1	0	1	2	4	4	0	4	0	85	16	0	0	3	1,592	10	1	1	1,725
E20	1	0	1	1	2	0	1	0	8	47	0	1	1	92	61	0	76	0	23	1,456	3	0	1,774
H6	7	7	5	5	5	16	1	11	2	2	6	1	2	6	1	1	3	0	2	1	1	0	85
H14	22	14	16	25	17	13	18	33	22	19	27	11	11	56	6	0	23	2	23	16	13	1	388
HR17	15	6	11	12	11	9	53	49	16	62	21	4	5	9	6	1	582	4	18	30	12	10	946
Other	136	82	66	161	186	77	152	196	98	87	141	46	117	44	20	18	84	41	99	42	185	16	2,094
S7	6	8	1	6	2	136	2,719	88	10	47	11	0	6	6	2	0	16	5	3	1	13	1	3,087
S108	47	4	7	6	5	22	48	197	4	3	66	2	1	2	1	0	3	2	4	0	2,844	2	3,270
T1	1,068	178	128	100	75	31	22	77	18	1	11	1	30	0	0	3	0	4	0	0	250	1	1,998
T4	66	14	30	1,185	11	0	0	31	0	1	81	0	76	0	0	29	0	0	1	0	27	2	1,554
T8	23	3	6	14	2	16	175	1,402	0	4	274	0	6	0	0	0	9	1	1	0	348	0	2,284
T9	17	34	3	4	35	46	2	0	742	18	0	100	0	6	0	0	2	34	8	0	5	1	1,057
T10	2	1	1	4	1	29	83	20	21	895	6	4	0	73	9	0	86	2	31	74	9	2	1,353
T19	1	0	2	0	1	0	2	2	2	2	1	36	0	73	41	0	15	8	508	43	1	0	738
TM2	96	1	2	0	1	1	0	2	2	0	3	0	0	0	1	0	3	0	0	1	3	1	117
W4	2	1	3	19	3	0	0	0	1	0	3	0	14	0	0	2	0	1	1	0	0	4	54
W9	1	2	0	0	4	0	3	0	24	1	0	4	3	0	0	0	0	5	0	0	0	3	50
All X	17	7	15	8	6	5	8	25	13	5	16	7	6	10	3	1	12	9	9	6	11	0	199
Total	5,184	2,869	2,381	5,634	3,465	2,951	6,166	6,524	3,654	4,197	4,467	1,633	2,429	2,060	1,017	754	3,603	888	2,678	2,126	5,455	109	70,244

Annual Responses by Still District (Percent)

	ST01	ST02	ST03	ST04	ST05	ST06	ST07	ST08	ST09	ST10	ST11	ST12	ST13	ST14	ST15	ST16	ST17	ST18	ST19	ST20	P081	N/A
A15	22.7	4.5	4.5	4.5	0.0	4.5	0.0	4.5	9.1	4.5	0.0	4.5	0.0	4.5	0.0	0.0	13.6	0.0	0.0	0.0	4.5	13.6
B5	0.8	4.0	3.2	1.6	73.6	0.0	0.0	0.0	2.4	0.0	0.0	0.8	10.4	0.0	0.0	0.0	0.0	1.6	0.0	0.0	0.0	1.6
B6	1.0	9.8	0.0	1.0	4.9	53.9	7.8	2.0	6.9	3.9	0.0	0.0	3.9	0.0	0.0	0.0	0.0	2.0	0.0	0.0	2.0	1.0
B7	0.0	1.3	0.0	1.3	2.6	6.6	52.6	13.2	1.3	1.3	7.9	2.6	0.0	1.3	0.0	0.0	2.6	1.3	0.0	0.0	3.9	0.0
B10	0.0	0.0	0.0	0.0	3.1	1.0	4.2	0.0	2.1	72.9	2.1	2.1	0.0	3.1	0.0	0.0	3.1	3.1	1.0	0.0	2.1	0.0
B11	0.0	0.0	0.0	1.4	0.7	0.0	0.0	5.0	0.0	0.0	83.6	0.0	2.9	0.0	0.0	0.0	0.0	0.7	0.0	0.0	5.0	0.7
B12	0.0	0.0	1.7	0.0	1.7	1.7	0.0	0.0	5.1	1.7	0.0	62.7	1.7	8.5	0.0	0.0	1.7	10.2	1.7	0.0	0.0	1.7
B13	2.0	0.0	2.9	3.9	12.7	0.0	0.0	0.0	1.0	0.0	1.0	1.0	71.6	1.0	0.0	1.0	0.0	1.0	0.0	0.0	0.0	1.0
B14	2.0	1.0	0.0	1.0	1.0	1.0	1.0	1.0	3.0	1.0	2.0	5.0	1.0	57.4	1.0	0.0	2.0	3.0	5.9	9.9	1.0	0.0
B15	1.6	0.0	1.6	0.0	0.0	1.6	0.0	0.0	0.0	1.6	1.6	1.6	1.6	3.2	46.0	0.0	4.8	4.8	15.9	11.1	1.6	1.6
B16	1.3	1.3	2.6	7.8	7.8	2.6	5.2	6.5	2.6	1.3	2.6	2.6	11.7	2.6	0.0	32.5	2.6	2.6	1.3	0.0	2.6	0.0
B17	0.0	1.3	0.0	0.0	1.3	0.0	3.8	1.3	0.0	5.1	1.3	1.3	0.0	2.5	0.0	0.0	75.9	1.3	0.0	3.8	0.0	1.3
B18	1.3	0.0	0.0	0.0	3.9	0.0	0.0	0.0	3.9	0.0	1.3	13.0	1.3	1.3	0.0	0.0	1.3	71.4	0.0	0.0	0.0	1.3
B19	2.9	0.0	8.8	0.0	2.9	0.0	0.0	0.0	0.0	2.9	2.9	2.9	0.0	2.9	2.9	0.0	5.9	2.9	55.9	2.9	2.9	0.0
B20	1.2	0.0	1.2	0.0	1.2	1.2	1.2	0.0	7.1	3.5	0.0	1.2	1.2	4.7	3.5	0.0	4.7	0.0	1.2	64.7	1.2	1.2
D1	15.9	11.8	6.7	14.5	8.0	4.6	1.7	3.2	8.0	1.5	2.6	0.9	7.6	0.5	0.0	0.7	0.1	1.3	0.5	0.1	9.3	0.7
D2	3.3	2.2	1.4	2.6	1.7	3.1	16.6	19.9	0.9	8.9	17.8	0.1	1.3	0.5	0.3	0.0	5.5	0.5	0.7	1.2	10.6	0.7
D3	1.0	0.2	0.4	1.0	0.6	0.6	1.2	1.6	3.1	7.2	0.8	18.4	0.6	11.9	4.9	0.0	5.9	4.5	22.1	12.9	1.2	0.2
DC20	7.7	0.0	15.4	0.0	0.0	15.4	0.0	7.7	7.7	7.7	7.7	0.0	0.0	0.0	0.0	0.0	0.0	7.7	7.7	15.4	0.0	0.0
E1	70.7	5.3	4.4	3.2	1.7	0.6	0.1	1.0	0.1	0.0	0.2	0.0	0.5	0.0	0.0	0.1	0.0	0.0	0.0	0.0	11.8	0.1
E2	7.4	74.0	1.1	0.2	2.5	9.2	0.5	0.2	3.6	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.1	0.0
E3	7.8	2.5	66.2	1.2	14.4	0.1	0.1	0.4	0.0	0.2	0.2	0.1	5.9	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.9	0.0
E4	2.0	0.1	0.2	89.1	0.1	0.0	0.2	0.3	0.1	0.0	3.1	0.2	3.3	0.0	0.0	0.7	0.0	0.1	0.0	0.0	0.5	0.1
E5	0.2	0.4	2.9	0.2	91.4	0.0	0.0	0.1	0.9	0.0	0.0	0.0	3.2	0.0	0.0	0.0	0.0	0.1	0.0	0.1	0.1	0.0
E6	0.5	8.6	0.0	0.0	0.3	77.3	4.7	0.4	2.0	2.2	0.1	0.0	0.2	0.2	0.0	0.0	0.1	0.0	0.2	0.1	2.9	0.1
E7	0.1	0.0	0.0	0.1	0.1	3.6	80.3	8.0	0.1	3.0	1.2	0.0	0.0	0.0	0.0	0.0	1.7	0.0	0.0	0.0	1.6	0.1
E8	0.2	0.0	0.0	0.2	0.0	0.1	3.8	71.5	0.0	0.1	8.9	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	15.0	0.1
E9	0.2	1.7	0.1	0.2	2.4	1.5	0.1	0.2	89.9	0.2	0.0	1.7	0.2	0.2	0.0	0.0	0.0	1.0	0.2	0.1	0.1	0.0
E10	0.0	0.2	0.0	0.0	0.2	1.1	2.1	0.3	0.5	85.2	0.0	0.0	0.1	3.1	0.1	0.0	4.1	0.1	0.4	2.2	0.2	0.0
E11	0.1	0.0	0.0	1.8	0.1	0.0	0.1	5.9	0.0	0.0	89.3	0.0	0.1	0.0	0.0	0.1	0.0	0.1	0.0	0.0	2.3	0.0
E12	0.8	0.1	0.4	0.1	0.3	0.1	0.2	0.5	5.7	0.2	0.4	80.9	0.1	5.8	0.0	0.0	0.1	3.5	0.6	0.1	0.2	0.1
E13	0.5	0.1	0.8	8.1	2.7	0.0	0.0	0.0	0.1	0.0	0.1	0.0	86.7	0.0	0.0	0.5	0.0	0.2	0.0	0.0	0.1	0.2
E14	0.1	0.3	0.0	0.1	0.1	0.1	0.1	0.0	0.3	3.5	0.1	4.9	0.2	80.3	0.2	0.0	0.1	0.4	5.3	3.9	0.1	0.1
E15	0.0	0.1	0.0	0.0	0.0	0.0	0.0	0.1	0.1	0.2	0.0	0.0	0.1	0.4	77.6	0.0	0.8	0.2	7.8	12.3	0.0	0.2
E16	0.3	0.1	0.0	12.6	0.4	0.0	0.0	0.0	0.0	0.0	0.3	0.0	3.2	0.0	0.1	82.8	0.0	0.3	0.0	0.0	0.0	0.0
E17	0.0	0.2	0.1	0.0	0.1	0.0	1.7	0.4	0.0	3.0	0.4	0.0	0.1	0.1	0.3	0.0	91.9	0.1	0.0	1.2	0.0	0.4
E18	0.1	0.1	0.0	0.0	0.4	0.0	0.3	0.0	6.6	0.7	0.0	14.7	0.1	0.0	0.0	0.0	0.1	76.6	0.0	0.1	0.0	0.0
E19	0.1	0.0	0.0	0.0	0.1	0.0	0.1	0.1	0.2	0.2	0.0	0.2	0.0	4.9	0.9	0.0	0.0	0.2	92.3	0.6	0.1	0.1
E20	0.1	0.0	0.1	0.1	0.1	0.0	0.1	0.0	0.5	2.6	0.0	0.1	0.1	5.2	3.4	0.0	4.3	0.0	1.3	82.1	0.2	0.0
H6	8.2	8.2	5.9	5.9	5.9	18.8	1.2	12.9	2.4	2.4	7.1	1.2	2.4	7.1	1.2	1.2	3.5	0.0	2.4	1.2	1.2	0.0
H14	5.7	3.6	4.1	6.4	4.4	3.4	4.6	8.5	5.7	4.9	7.0	2.8	2.8	14.4	1.5	0.0	5.9	0.5	5.9	4.1	3.4	0.3
HR17	1.6	0.6	1.2	1.3	1.2	1.0	5.6	5.2	1.7	6.6	2.2	0.4	0.5	1.0	0.6	0.1	61.5	0.4	1.9	3.2	1.3	1.1
Other	6.5	3.9	3.2	7.7	8.9	3.7	7.3	9.4	4.7	4.2	6.7	2.2	5.6	2.1	1.0	0.9	4.0	2.0	4.7	2.0	8.8	0.8
S7	0.2	0.3	0.0	0.2	0.1	4.4	88.1	2.9	0.3	1.5	0.4	0.0	0.2	0.2	0.1	0.0	0.5	0.2	0.1	0.0	0.4	0.0
S108	1.4	0.1	0.2	0.2	0.2	0.7	1.5	6.0	0.1	0.1	2.0	0.1	0.0	0.1	0.0	0.0	0.1	0.1	0.1	0.0	87.0	0.1
T1	53.5	8.9	6.4	5.0	3.8	1.6	1.1	3.9	0.9	0.1	0.6	0.1	1.5	0.0	0.0	0.2	0.0	0.2	0.0	0.0	12.5	0.1
T4	4.2	0.9	1.9	76.3	0.7	0.0	0.0	2.0	0.0	0.1	5.2	0.0	4.9	0.0	0.0	1.9	0.0	0.0	0.1	0.0	1.7	0.1
T8	1.0	0.1	0.3	0.6	0.1	0.7	7.7	61.4	0.0	0.2	12.0	0.0	0.3	0.0	0.0	0.0	0.4	0.0	0.0	0.0	15.2	0.0
T9	1.6	3.2	0.3	0.4	3.3	4.4	0.2	0.0	70.2	1.7	0.0	9.5	0.0	0.6	0.0	0.0	0.2	3.2	0.8	0.0	0.5	0.1
T10	0.1	0.1	0.1	0.3	0.1	2.1	6.1	1.5	1.6	66.1	0.4	0.3	0.0	5.4	0.7	0.0	6.4	0.1	2.3	5.5	0.7	0.1
T19	0.1	0.0	0.3	0.0	0.1	0.0	0.3	0.3	0.3	0.3	0.1	4.9	0.0	9.9	5.6	0.0	2.0	1.1	68.8	5.8	0.1	0.0
TM2	82.1	0.9	1.7	0.0	0.9	0.9	0.0	1.7	1.7	0.0	2.6	0.0	0.0	0.0	0.9	0.0	2.6	0.0	0.0	0.9	2.6	0.9
W4	3.7	1.9	5.6	35.2	5.6	0.0	0.0	0.0	1.9	0.0	5.6	0.0	25.9	0.0	0.0	3.7	0.0	1.9	1.9	0.0	0.0	7.4
W9	2.0	4.0	0.0	0.0	8.0	0.0	6.0	0.0	48.0	2.0	0.0	8.0	6.0	0.0	0.0	0.0	0.0	10.0	0.0	0.0	0.0	6.0
All X	8.5	3.5	7.5	4.0	3.0	2.5	4.0	12.6	6.5	2.5	8.0	3.5	3.0	5.0	1.5	0.5	6.0	4.5	4.5	3.0	5.5	0.0
Total	7.4	4.1	3.4	8.0	4.9	4.2	8.8	9.3	5.2	6.0	6.4	2.3	3.5	2.9	1.4	1.1	5.1	1.3	3.8	3.0	7.8	0.2

Station Response Workload Trend

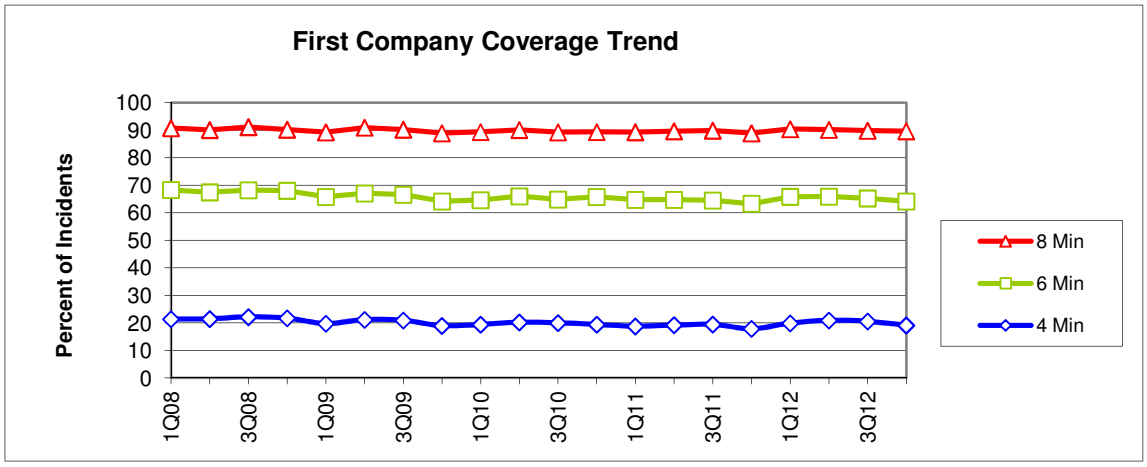
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	1 Year Change (%)	5 Year CAGR (%)
Station 1	5,695	5,919	6,208	5,905	5,773	5,081	5,919	5,815	6,417	6,188	-3.57	1.40
Station 2	2,327	2,235	2,389	2,419	2,457	2,243	2,399	2,445	2,609	2,522	-3.33	0.52
Station 3	2,140	2,201	2,176	2,066	2,113	2,041	2,491	2,598	2,565	2,548	-0.66	3.81
Station 4	4,097	4,278	4,309	4,090	4,424	4,600	4,993	4,926	5,486	5,447	-0.71	4.25
Station 5	1,968	2,081	2,027	1,980	2,045	2,070	2,214	2,343	2,544	2,576	1.26	4.73
Station 6	3,097	2,744	2,665	2,732	2,751	2,649	2,586	2,462	2,715	2,754	1.44	0.02
Station 7	4,806	5,069	5,178	5,191	5,115	4,961	5,305	5,216	5,641	5,919	4.93	2.96
Station 8	7,075	7,084	7,031	7,045	6,988	6,030	6,857	6,670	7,107	7,392	4.01	1.13
Station 9	2,719	3,039	3,100	2,863	2,605	2,756	2,918	2,897	3,391	3,590	5.87	6.62
Station 10	3,847	3,774	3,553	3,495	3,316	3,534	3,900	3,946	4,349	4,394	1.03	5.79
Station 11	2,984	3,061	3,244	2,933	2,926	2,901	2,971	3,136	3,378	3,336	-1.24	2.66
Station 12	1,229	1,232	1,203	1,147	1,145	1,225	1,170	1,118	1,368	1,305	-4.61	2.65
Station 13	1,468	1,454	1,581	1,661	1,644	1,658	1,654	1,776	1,834	1,871	2.02	2.62
Station 14	2,194	2,346	2,155	1,956	2,090	1,972	1,833	1,658	1,830	2,070	13.11	-0.19
Station 15	1,162	1,315	912	1,055	969	977	961	999	1,082	1,082	0.00	2.23
Station 16	467	544	556	561	536	511	600	677	765	824	7.71	8.98
Station 17	1,681	1,915	2,002	2,542	2,853	3,044	3,308	3,277	3,528	3,594	1.87	4.73
Station 18	740	685	692	758	699	727	826	745	734	790	7.63	2.48
Station 19	757	1,568	1,616	2,207	2,142	2,304	2,380	2,440	2,566	2,502	-2.49	3.16
Station 20	N/A	215	1,476	1,662	1,514	1,606	1,708	1,508	1,809	1,872	3.48	4.34
P081	N/A	N/A	N/A	N/A	184	2,560	2,709	2,807	2,878	3,270	13.62	N/A

Equipment Response Trend

	2006	2007	2008	2009	2010	2011	2012	One Year Change (%)
Engine	42,381	42,570	41,478	44,840	44,159	47,219	47,522	0.6
Truck	6,384	6,299	5,847	7,029	7,192	8,325	8,984	7.9
Brush Truck	925	562	1,153	588	1,050	1,555	1,216	-21.8
Trauma Sqd.	3,032	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Squad	140	3,220	5,430	5,928	5,738	5,906	6,375	7.9
Investigators	236	162	152	110	130	253	199	-21.3
HazMat	540	649	542	344	262	434	472	8.8
Heavy Rescue	591	697	727	848	821	924	946	2.4
Other	3,686	3,504	3,482	3,222	3,363	4,015	4,530	12.8
Total	**57,915**	**57,663**	**58,811**	**62,909**	**62,715**	**68,631**	**70,244**	2.4

Response Time Analysis

Total Response Time Coverage Trend



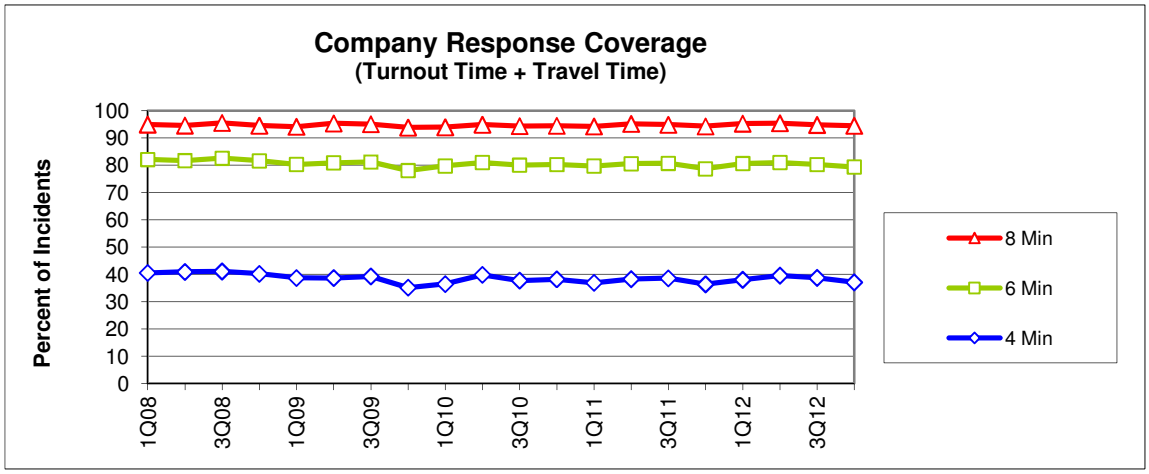
* Excludes non-emergency incidents

Annual Total Response Time by Still District

	Average	Percent <=4 Min	Percent <= 5 Min	Percent <= 6 Min	Percent <= 8 Min
ST01	4.48	42.1	73.1	86.7	97.2
ST02	4.88	32.3	59.0	80.3	96.1
ST03	4.46	43.9	73.4	86.9	97.2
ST04	5.18	26.1	53.1	74.3	93.2
ST05	5.54	23.8	44.6	66.0	88.1
ST06	5.21	24.3	52.2	74.5	94.6
ST07	5.00	30.3	56.7	77.3	94.9
ST08	5.72	14.8	36.9	62.4	90.0
ST09	5.79	13.4	34.7	59.2	89.8
ST10	5.61	15.5	39.4	64.8	91.7
ST11	6.57	8.2	23.6	44.5	79.2
ST12	5.71	15.3	43.0	64.5	88.7
ST13	6.02	12.5	35.7	56.4	86.2
ST14	5.76	13.0	36.1	61.8	91.7
ST15	5.85	12.8	37.5	60.7	87.2
ST16	6.88	5.2	12.9	33.4	76.9
ST17	6.35	9.9	25.5	47.4	83.5
ST18	5.68	15.7	38.6	62.0	92.2
ST19	6.79	7.2	24.6	45.4	71.7
ST20	6.20	6.5	22.8	50.9	87.7
P081	5.64	13.6	36.7	62.1	92.4
City	5.57	20.1	43.4	65.3	90.0

* Excludes non-emergency incidents

Company Response Time Coverage Trend

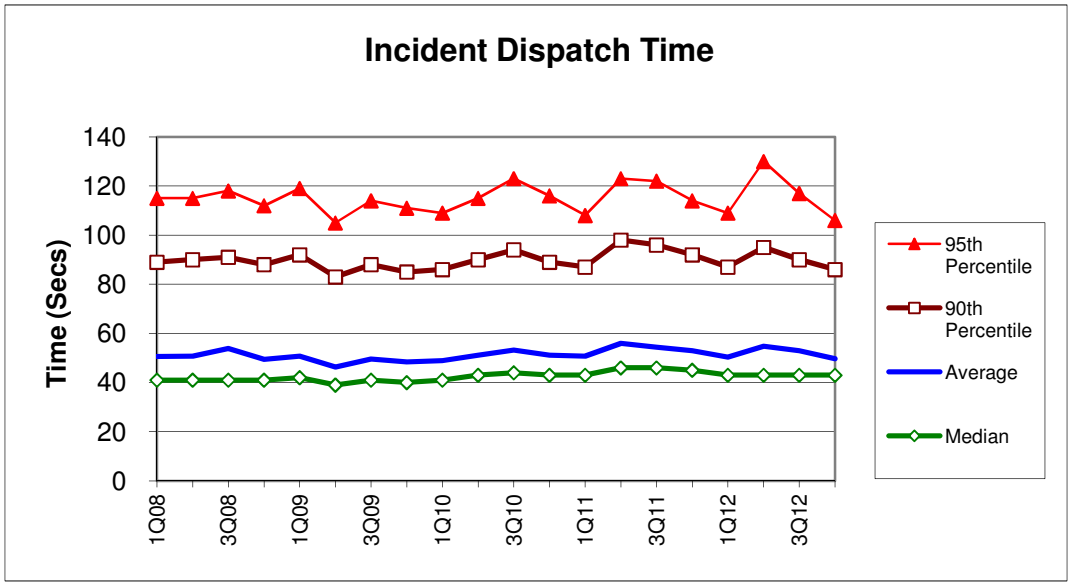
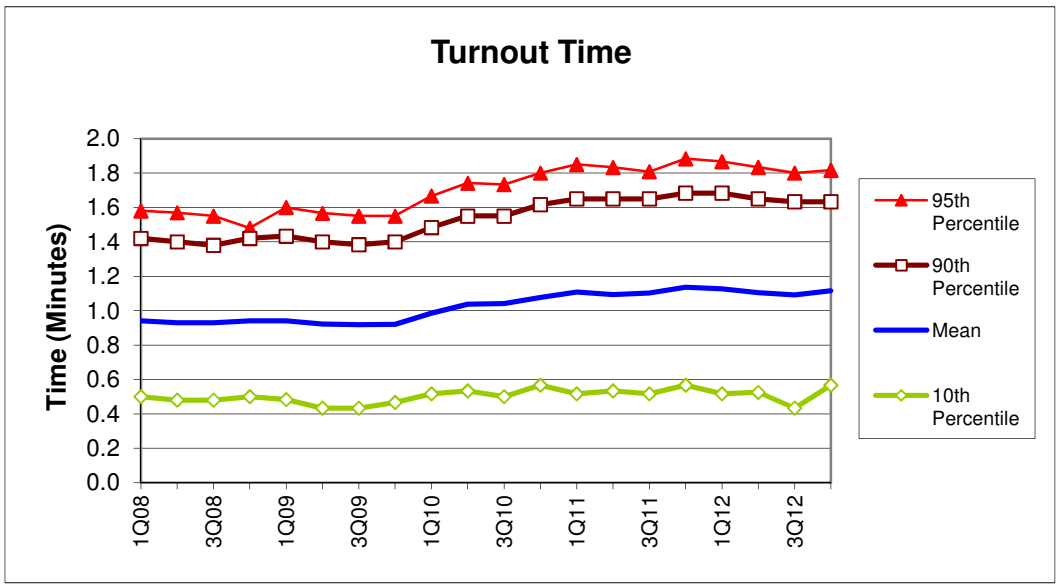


* Excludes non-emergency incidents

Annual Company Response Time by Still District

Station	Average	Percent <=4 Min	Percent <= 5 Min	Percent <= 6 Min	Percent <= 8 Min
ST01	3.66	69.3	87.1	94.3	98.6
ST02	4.07	54.2	77.9	91.8	98.2
ST03	3.67	69.0	86.6	94.5	98.7
ST04	4.33	48.6	72.9	85.5	96.8
ST05	4.69	40.9	63.1	79.2	93.4
ST06	4.37	46.6	72.3	88.1	96.9
ST07	4.06	53.4	77.7	89.8	97.9
ST08	4.84	31.6	61.1	79.0	95.4
ST09	4.93	29.6	55.7	77.1	95.9
ST10	4.74	33.6	62.2	82.5	95.8
ST11	5.71	20.5	41.5	62.8	88.2
ST12	4.86	36.1	62.5	78.8	93.0
ST13	5.14	29.4	54.0	73.2	94.0
ST14	4.96	28.0	57.0	80.2	96.2
ST15	5.14	30.3	54.1	73.9	92.4
ST16	5.99	9.2	29.8	52.7	89.1
ST17	5.55	20.2	41.7	65.6	90.9
ST18	4.86	31.3	59.0	81.6	96.7
ST19	6.03	17.9	41.7	58.7	79.7
ST20	5.39	16.4	44.6	70.9	94.3
P081	4.76	30.2	59.5	82.5	97.7
City	4.72	38.3	63.0	80.2	94.9

Dispatch Time Trend



Turnout Time Trend