



## **Proposed Service Changes**

**Spring 2021**

## SUMMARY

This **Spring 2021 Service Change** proposal features the implementation of one new transit service to Peak Innovation Park and the Colorado Springs Airport and several changes to the shuttle services operating in Manitou Springs.

Mountain Metropolitan Transit (MMT) is proposing to begin operating an express route from the Academy Boulevard/Astrozon Boulevard Super Stop area to Peak Innovation Park and the COS Airport to provide employment access to the new Amazon sorting and distribution center and the Airport. Funding for this service improvement was made possible by the 2021 City General Fund and the Colorado Springs Airport. Amazon contributed by funding the cost of the bus stops and shelters at their location.

The City of Manitou Springs contacted MMT to request several changes to the shuttle services operating within Manitou Springs. They are proposing to extend Route 36 (Manitou Avenue Shuttle) westward from the Ruxton Avenue roundabout to the Serpentine Drive roundabout. Also proposed is a reduction of service for Route 33 (Incline/Cog Shuttle) to include the elimination of a second bus operating during the summer season on Saturdays and Sundays, resulting in less frequent service on those days; and ending the route at 6:00 PM instead of 8:00 PM during the off-season (January to late April / late September through December).

Opportunities for the public to review and comment on these proposed changes will be provided through a video recording and survey. Information on how and when to view this material will be shared through our website ([www.mmtransit.com](http://www.mmtransit.com)), notices on our vehicles, and through social media during the week of February 15, 2021.

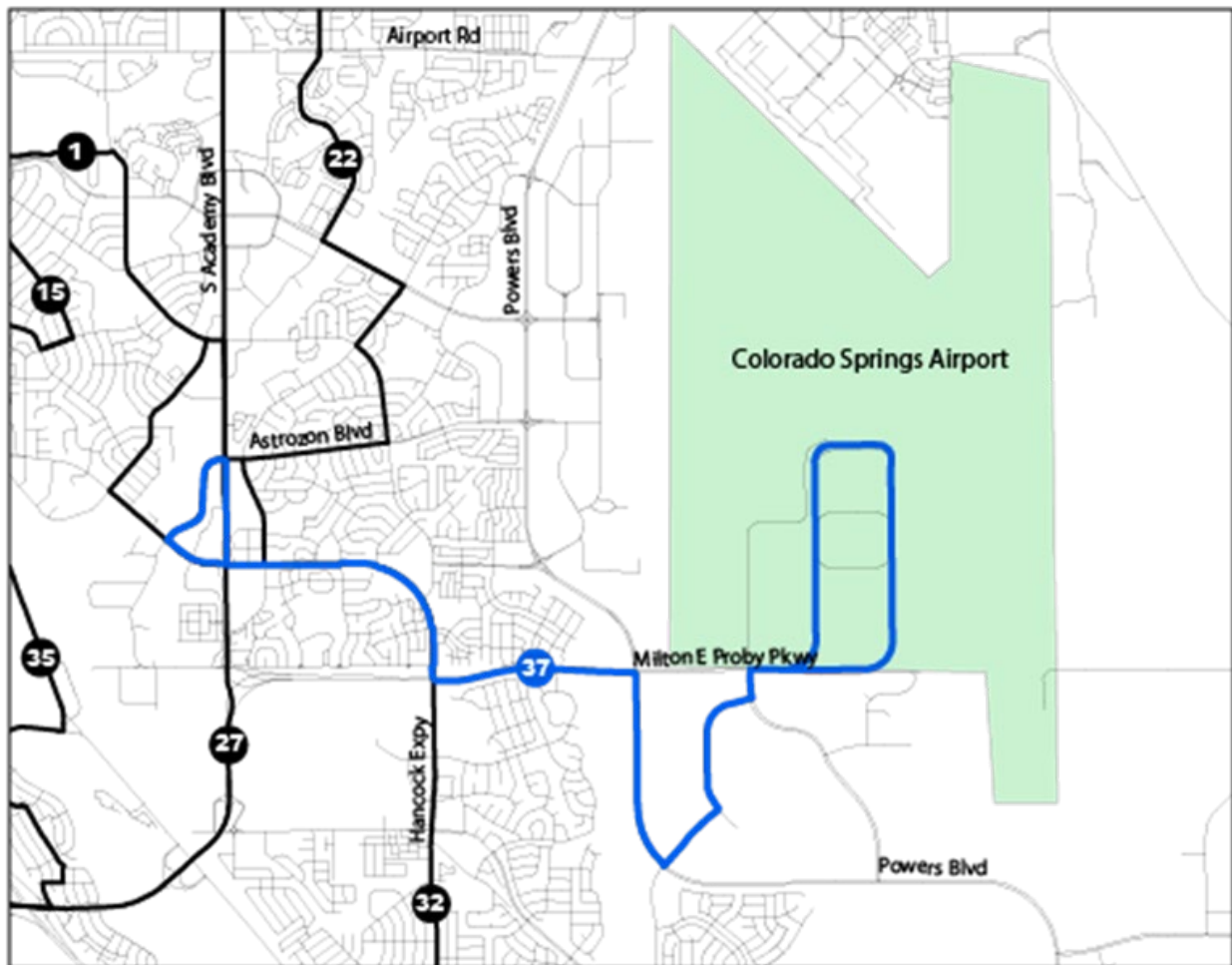
See below for details.

## 1. NEW ROUTE: ROUTE 37 – PEAK INNOVATION PARK (Amazon/Airport Workforce Shuttle)

MMT proposes to add a new route to its fixed-route system to serve a new Amazon package sorting and distribution center and the Colorado Springs Airport. Route 37 is 6-mile limited-stop express route, proposed to run from the Academy super stop at South Academy and Astrozon Boulevards to Peak Innovation Park (where the Amazon facility is located) and the Colorado Springs Airport and will likely serve three locations – Academy/Astrozon Super Stop, Peak Innovation Park, and the COS Airport.

This service will operate seven days a week and is designed to operate only during Amazon worker shift changes – tentatively scheduled for 7:00 AM and 7:30 AM shift starts; 5:30 PM and 6:00 PM shift ends; 6:00 PM and 6:30 PM shift starts. The proposed routing can be seen in blue in the map below.

Proposed Implementation – Sunday, June 6, 2021 (tentative)



## 2. ROUTE EXTENSION: ROUTE 36 (Manitou Avenue Shuttle)

Route 36 is a seasonal service that operates from late April through late September and is funded by the City of Manitou Springs. Manitou Springs proposes to extend Route 36 further west along Manitou Avenue to the Serpentine Drive roundabout to provide better transit access to users who live, work, or stay in the far west part of Manitou Springs. Currently, Route 36 goes as far west as the Ruxton Avenue roundabout before turning around to travel eastbound to Fields Park at El Paso Boulevard and Beckers Lane.



The City of Manitou Springs is currently reconstructing Manitou Avenue west of Ruxton Avenue, and when complete, will include improved pedestrian facilities among other enhancements. If construction is not complete when this route extension is implemented, Route 36 will only serve bus stops where it is safe to do so.

Proposed Implementation – Sunday, April 25, 2021.

### 3. SERVICE REDUCTIONS: ROUTE 33 (Incline/Cog Shuttle)

The City of Manitou Springs is also proposing to reduce service on Route 33. Manitou Springs fully funds the seasonal Route 33 service that operates from late April through late September and two hours of service in the off-season (from 6:00 PM to 8:00 PM). See below for details:

- A. **Elimination of second bus during the peak season on Saturdays and Sundays.** During peak operating times (late April to late September), Route 33 operates with two buses on Saturdays and Sundays to accommodate the added demand. The second bus operates from 6:00 AM until 4:00 PM on those days, providing 10-minute frequencies during those hours. With the elimination of the second bus, Route 33 will operate with 20-minute frequencies seven days a week.

Proposed Implementation – Sunday, April 25, 2021.

- B. **Reduced operating hours in the off-season.** Currently, Route 33 operates year round from 6:00 AM until 8:00 PM. Manitou Springs proposes to reduce operating hours during the off-season (January to late April / late September through December) by having the service end at 6:00 PM. The seasonal service will still operate until 8:00 PM.

Proposed Implementation – Sunday, September 26, 2021.



## RATIONALE

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The service changes identified above were assembled after careful coordination with our regional partners and representatives from Amazon and the Colorado Springs Airport.

## PROCESS

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Public input regarding this plan will not be done in person due to community COVID-19 conditions. We will follow the same public outreach process used during the fall 2020 service change. A video outlining the proposed service changes and instructions for how to provide feedback will be made available to the public through several outlets – [www.mmtransit.com](http://www.mmtransit.com), social media, and through **Rider Alerts** posted on our buses. The video will be made available the week of February 15.

The final service change recommendation will be made after completion of the public process and the public comment period. Decisions will be made in consideration of the comments received, benefits and other impacts to the community and the riding public, transit system operational requirements, and consistency with the City of Colorado Springs and Mountain Metropolitan Transit's objectives.