




The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact AmeriBen at 1-866-955-1482. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.MyAmeriBen.com or call 1-866-955-1482 to request a copy.

Important Questions	Answers		Why This Matters:	
What is the overall deductible?		Network	Non-Network	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
	Per participant:	\$1,900	\$4,500	
	Per family:	\$3,800	\$9,000	
Are there services covered before you meet your deductible?	Yes. Acupuncture, alternative medicine, ambulance services, bone density screenings, breast feeding pump and supplies, chiropractic care, City Employee Medical Clinic services, <u>network</u> colonoscopies, <u>network</u> diabetic insulin pumps and supplies, dietician, drug screenings, emergency <u>physician services</u> , <u>emergency room services</u> , <u>network</u> primary care physicians and specialists, Health Management programs, <u>network</u> hearing aids, mammograms, <u>network</u> medicine monitoring, nutritionist, <u>network</u> outpatient mental health and substance abuse/chemical dependency, <u>network</u> oxygen equipment and supplies, <u>prescription drugs</u> , routine wellness, <u>network</u> preventive care, and <u>network</u> urgent care.		This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .	
Are there other deductibles for specific services?	No.		You don't have to meet <u>deductibles</u> for specific services.	

Important Questions	Answers			Why This Matters:
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?		Network	Non-Network	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
	Per participant:	\$3,500	\$9,000	
	Per family:	\$8,000	\$18,000	
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, <u>balance-billed</u> charges, health care this <u>Plan</u> doesn't cover, charges in excess of maximum allowed amounts, and penalties.			Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	<p>Yes, for medical: Anthem. For a list of <u>network providers</u>, call Anthem, at 1-800-676 BLUE or visit www.anthem.com</p> <p>Yes, for prescription drugs: MaxorPlus. For a list of retail and mail pharmacies, log on to www.maxor.com.</p>			This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.			You can see the <u>specialist</u> you choose without a <u>referral</u> .

 All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	City Employee Medical Clinic \$20 co-payment/visit Primary Care Providers \$35 co-payment/visit	50% co-insurance	_____none_____
	<u>Specialist</u> visit	\$60 co-payment/visit	50% co-insurance	

* For more information about limitations and exceptions, see the plan or policy document at www.MyAmeriBen.com.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office or clinic	<u>Preventive care/screening/immunization</u>	No Charge	50% co-insurance	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% co-insurance	50% co-insurance	_____none_____
	Imaging (CT/PET scans, MRIs)	20% co-insurance	50% co-insurance	
If you need drugs to treat your illness or condition More information about <u>prescription drug coverage</u> is available at www.cityemployeepharmacy.com OR www.maxor.com	Generic drugs	Thirty (30) Day Supply \$6 co-payment Ninety (90) Day Supply \$15 co-payment	Thirty (30) Day Supply \$25 co-payment Ninety (90) Day Supply Not Covered	Any amounts in the form of coupons used for brand name drugs when there is a generic equivalent available, unless the brand name is <u>medically necessary</u> , does not apply to the <u>out-of-pocket limit</u> .
	Preferred brand drugs	Thirty (30) Day Supply \$35 co-payment Ninety (90) Day Supply \$70 co-payment	Thirty (30) Day Supply \$55 co-payment Ninety (90) Day Supply Not Covered	Plan participants will progressively pay higher <u>co-payments</u> for maintenance prescriptions that are filled at a MaxorPlus Retail Network Pharmacy versus the City Employee Pharmacy. Some medications may be subject to quantity limitations and/or pre-certification.
	Non-preferred brand drugs	Thirty (30) Day Supply \$60 co-payment Ninety (90) Day Supply \$120 co-payment	Thirty (30) Day Supply \$75 co-payment Ninety (90) Day Supply Not Covered	Not all <u>prescription drugs</u> are covered. To determine if a specific drug is covered under your <u>plan</u> , log into your account at www.cityemployeepharmacy.com OR www.maxor.com . If you obtain <u>prescription drugs</u> from a non-network pharmacy, you will be required to pay the full cost of the <u>prescription</u> .

* For more information about limitations and exceptions, see the plan or policy document at www.MyAmeriBen.com.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
<p>If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.cityemployeepharmacy.com OR www.maxor.com</p>	Specialty drugs	<p>Preferred/Tier 4 *20% co-insurance up to a \$100 co-payment</p> <p>Non-Preferred/Tier 5 *20% co-insurance up to a \$150 co-payment</p>	Not Covered	<p>*<u>Co-insurance</u> is waived and the full <u>co-payment</u> is applied for <u>specialty drugs</u> bought without <u>co-payment</u> assistance.</p> <p><u>Specialty drugs</u> are covered only up to a thirty (30) day supply.</p> <p><u>Specialty drugs</u> are only covered at City Employee Pharmacy or Maxor Specialty Pharmacy.</p> <p>Maxor Specialty Pharmacy Patient Care Advocates will assist members with enrollment with manufacturer copay assistance programs if available (<i>Please note that not all specialty medications will have copay assistance available; those medications that do have assistance available are subject to availability and may be discontinued at any time</i>). Any portion known to have been paid by a secondary payer (<i>i.e. patient assistance, copay cards, or other insurance</i>) will not be considered as true member out-of-pocket and will not apply to <u>deductible</u> and <u>out-of-pocket maximums</u>.</p>
<p>If you have outpatient surgery</p>	<p>Facility fee (e.g., ambulatory surgery center)</p> <p>Physician/surgeon fees</p>	<p>UCHealth Memorial Facility 15% co-insurance</p> <p>Other 20% co-insurance</p>	50% co-insurance	<p>_____none_____</p>

* For more information about limitations and exceptions, see the plan or policy document at www.MyAmeriBen.com.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If you need immediate medical attention	<u>Emergency room care</u>	20% co-insurance		Pre-certification is required for all hospital admissions. Failure to obtain pre-certification within forty-eight (48) hours of admission may result in your <u>claim</u> being denied.
	<u>Emergency medical transportation</u>	20% co-insurance	20% co-insurance	_____none_____
	<u>Urgent care</u>	20% co-insurance	50% co-insurance	_____none_____
If you have a hospital stay	Facility fee (e.g., hospital room)	UCHealth Memorial Facility 15% co-insurance	50% co-insurance	Pre-certification is required. Failure to obtain pre-certification may result in your <u>claim</u> being denied.
	Physician/surgeon fees	All Other Facilities 20% co-insurance		
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$35 co-payment	50% co-insurance	One (1) annual mental health wellness exam is covered at no charge.
	Inpatient services	UCHealth Memorial Facility 15% co-insurance All Other Facilities 20% co-insurance	50% co-insurance	Pre-certification is required. Failure to obtain pre-certification may result in your <u>claim</u> being denied.
If you are pregnant	Office visits	PCP \$35 co-payment Specialist \$60 co-payment	50% co-insurance	_____none_____
	Childbirth/delivery professional services	UCHealth Memorial Facility 15% co-insurance Other 20% co-insurance	50% co-insurance	_____none_____
	Childbirth/delivery facility services			

* For more information about limitations and exceptions, see the plan or policy document at www.MyAmeriBen.com.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	
If you need help recovering or have other special needs	<u>Home health care</u>	20% co-insurance	50% co-insurance	Covers up to two (2) hours in a twenty-four (24) hour period.
	<u>Rehabilitation services</u>	UCHealth Memorial Facility (Inpatient) 15% co-insurance Other 20% co-insurance	50% co-insurance	Outpatient Rehabilitation Services Maximum: one-hundred eighty (180) days per illness/injury Benefit Year Maximum (Other): sixty (60) visits, combined Pre-certification is required for outpatient pediatric rehabilitation therapy up to age ten (10) and hospital admissions. Failure to obtain pre-certification may result in your claim being denied.
	<u>Habilitation services</u>			
	<u>Skilled nursing care</u>	20% co-insurance	50% co-insurance	Benefit Year Maximum: one-hundred (100) days Pre-certification is required. Failure to obtain pre-certification may result in your claim being denied.
	<u>Durable medical equipment</u>	0% co-insurance	50% co-insurance	_____none_____
	<u>Hospice services</u>	20% co-insurance	50% co-insurance	_____none_____
	If your child needs dental or eye care	Children's eye exam	No Charge	50% co-insurance
Children's glasses		Not Covered	Not Covered	_____none_____
Children's dental check-up		Not Covered	Not Covered	_____none_____

* For more information about limitations and exceptions, see the plan or policy document at www.MyAmeriBen.com.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the mother's life is in danger)
- Cosmetic Surgery
- Dental Care (Adult)
- Non-Emergency care when traveling outside the U.S.
- Private-Duty Nursing
- Routine Eye Care (Adult)
- Routine Foot Care (except when medically necessary)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
Calendar Year Maximum: twenty (20) visits
- Bariatric Surgery
- Chiropractic Care
Calendar Year Maximum: twenty (20) visits
- Hearing Aids
- Infertility Treatment
- Long-Term Care
- Weight Loss Programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: You may also contact the Plan at The City of Colorado Springs, 30 S. Nevada Avenue, P.O. Box 1575, Mail Code 322 Colorado Springs, CO 80901-1575, 719-385-5125. Other coverage options may be available to you too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact:

AmeriBen
Attention: Appeals Coordination
P.O. Box 7186
Boise, ID 83707
1-866-504-6814

Does this plan provide Minimum Essential Coverage? Yes

[Minimum Essential Coverage](#) generally includes plans, [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet the Minimum Value Standards? Yes

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

* For more information about limitations and exceptions, see the plan or policy document at www.MyAmeriBen.com.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al: 1-866-955-1482.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa: 1-866-955-1482.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码: 1-866-955-1482.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne': 1-866-955-1482.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible **\$1,900**
- Specialist cost sharing **\$60**
- Hospital (facility) cost sharing **15%**
- Other cost sharing **20%**

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
 Diagnostic tests (*ultrasounds and blood work*)
 Specialist visit (*anesthesia*)

Total Example Cost	\$12,700
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In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$1,900
Copayments	\$0
Coinsurance	\$1,600
<i>What isn't covered</i>	
Limits or exclusions	\$20
The total Peg would pay is	\$3,520*

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible **\$1,900**
- Specialist cost sharing **\$60**
- Hospital (facility) cost sharing **15%**
- Other cost sharing **20%**

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
 Diagnostic tests (*blood work*)
 Prescription drugs
 Durable medical equipment (*glucose meter*)

Total Example Cost	\$5,600
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In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles	\$900
Copayments	\$900
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Joe would pay is	\$1,800

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The plan's overall deductible **\$1,900**
- Specialist cost sharing **\$60**
- Hospital (facility) cost sharing **15%**
- Other cost sharing **20%**

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)
 Diagnostic test (*x-ray*)
 Durable medical equipment (*crutches*)
 Rehabilitation services (*physical therapy*)

Total Example Cost	\$2,800
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In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles	\$1,900
Copayments	\$200
Coinsurance	\$300
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Mia would pay is	\$2,400

*Out-of-pocket limit has been met.

The plan would be responsible for the other costs of these EXAMPLE covered services.

We're here for you – in many languages

The law requires us to include a message in all of these different languages. Curious what they say? Here's the English version: "You have the right to get help in your language for free. Just call the Member Services number on your ID card." Visually impaired? You can also ask for other formats of this document.

Spanish

Usted tiene derecho a obtener asistencia en su idioma sin cargo. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación ¿Tiene alguna deficiencia visual? También puede solicitar este documento en otros formatos.

Chinese

您有權免費獲得使用您的語言提供的協助。只需撥打印於您的 ID 卡上的會員服務部電話號碼即可。視力障礙？您也可以索取本文件的其他格式。

Vietnamese

Quý vị có quyền nhận trợ giúp bằng ngôn ngữ của mình, miễn phí. Quý vị chỉ cần gọi đến số điện thoại của Ban Dịch vụ Thành viên trên thẻ ID của quý vị. Quý vị bị khiếm thị? Quý vị cũng có thể yêu cầu các định dạng khác của tài liệu này.

Korean

귀하는 귀하의 언어로 된 도움을 무료로 받을 권리가 있습니다. 귀하의 ID 카드에 있는 가입자 서비스 번호로 전화하십시오. 시각 장애인이신가요? 다른 형식으로 된 이 문서를 요청하실 수 있습니다.

Tagalog

May karapatan kang makakuha ng tulong na nasa iyong wika nang libre. Tawagan lang ang numero ng Member Services na nasa iyong ID card. May kapansanan sa paningin? Maaari ka ring humingi ng iba pang mga format ng dokumentong ito.

Russian

У вас есть право на бесплатное получение помощи на вашем родном языке. Просто позвоните в отдел обслуживания участников по номеру, указанному на вашей идентификационной карте. У вас проблемы со зрением? Вы также можете запросить этот документ в других форматах.

French Creole

Ou gen dwa jwenn èd nan lang ou gratis. Jis rele nimewo Sèvis Manm ki sou Kat ID ou a gratis Gen pwoblèm vizyèl? Ou ka mande tou pou lòt fòm nan dokiman sa a.

Arabic

لك الحق في الحصول على هذه المعلومات والحصول على المساعدة بلغتك مجاناً. فقط اتصل برقم خدمات الأعضاء الموجود على بطاقة هويتك. هل تعاني من ضعف البصر؟ يمكنك أيضاً طلب تنسيقات أخرى لهذه الوثيقة.

French

Vous avez le droit d'obtenir de l'aide dans votre langue gratuitement. Appelez simplement le numéro du Services membres figurant sur votre carte d'identité. Vous êtes une personne malvoyante ? Vous pouvez également demander à accéder à ce document dans d'autres formats.

Persian

شما حق دارید به زبان خود به صورت رایگان کمک بگیرید. فقط با شماره خدمات اعضا مندرج در کارت عضویت خود تماس بگیرید. آیا دچار اختلال بینایی هستید؟ همچنین می‌توانید فرمت‌های دیگر این سند را درخواست کنید.

Armenian

Դուք իրավունք ունեք անվճար օգնություն ստանալու ձեր լեզվով: Պարզապես զանգահարեք ձեր ID քարտի վրա գտնվող Անդամների սպասարկման համարին: Տեսողության խանգարում ունեցող էք: Կարող եք նաև խնդրել այս փաստաթղթի այլ ձևաչափեր:

Japanese

あなたにはあなたの言語で無料で支援を受ける権利があります。IDカードに記載されている会員サービス番号にお電話ください。視覚障害をお持ちですか？他の形式でこの文書を要求することもできます。

Italian

Hai il diritto di ricevere assistenza gratuita nella tua lingua. Basta chiamare il numero del Servizio Membri presente sulla tua tessera identificativa. Hai problemi di vista? È possibile richiedere anche altri formati di questo documento.

German

Sie haben das Recht, kostenlose Hilfe in Ihrer Sprache zu erhalten. Rufen Sie einfach die Nummer des Mitgliederservices auf Ihrer ID-Karte an. Sehbehindert? Sie können dieses Dokument auch in anderen Formaten anfordern.

Polish

Masz prawo do bezpłatnej pomocy w swoim języku. Wystarczy zadzwonić pod numer Biura Obsługi Klienta podany na karcie identyfikacyjnej. Masz wadę wzroku? Możesz również poprosić o inne formaty tego dokumentu.

Pennsylvania Dutch

Du hoscht's Recht fer Hilf griege in dei Schprooch fer nix. Duh yuscht die Member Services Number uffrufe uff dei ID Card. Hoscht Druwwel fer sehne? Du kannscht des do Schreiwes in en differnter Weg griege so as du's besser sehne kannscht.

It's important we treat you fairly

We follow federal civil rights laws in our health programs and activities. Members can get reasonable modifications—as well as free auxiliary aids and services if you have a disability. We don't discriminate, on the basis of race, color, national origin, sex, age or disability. For people whose primary language isn't English (or have limited proficiency), we offer free language assistance services like interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711) or visit our website. If you think we failed in any areas or to learn more about grievance procedures, you can mail a complaint to: Compliance Coordinator, P.O. Box 7186 Boise, ID 83707, or directly to the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201. You can also call 1-800-368-1019 (TDD: 1-800-537-7697) or visit <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>